



Kiet Nguyen (Ken)

Data Analyst

Data analytics professional with diverse experience in supply chain, web design, and IT support. Proven ability to use data to solve business problems and improve operational efficiency. Expertise in data modeling, machine learning, and data visualizations. Proficiency in Python, SQL, Power BI, and various DBMS.

Experience

2021 - 2022

Fastenal | Capitol Heights, MD, USA
Supply Chain Associate

- Handled industrial equipment needs for multiple Fortune 500 companies on a weekly basis.
- Managed Personal Protective Equipment (PPE) inventory for three Amazon warehouses with over 3000 workers.
- Oversaw deliveries and installations of industrial PPE machines for Nordstrom warehouses.
- Assisted with the opening of a new Amazon warehouse in Hyattsville, MD by coordinating on-site equipment deliveries.
- Maintained optimal inventory for clients during their peak and off-season to reduce their expenditures.

2018-2020

KWD | Hyattsville, MD, USA
Web Designer

- Ensured web applications responsiveness across multiple browsers and devices.
- Designed dynamic sites with features and functionalities according to clients' requirements, needs, and budget.
- Consulted with clients throughout the development life cycle to minimize defects and maintain the desired level of quality.
- Performed regular maintenance, security updates, and performance optimizations.
- Managed SEO analytics to improve traffic performance.

2018-2020

Run Your Race Ministries | Riverdale, MD, USA
IT Support Technician

- Provided efficient and effective assistance to staff and other users with software and hardware issues.
- Diagnosed and resolved a wide range of computer-related issues, including hardware and software problems, network connectivity issues, and security vulnerabilities.
- Maintained accurate records of all support requests and resolutions, ensuring that all issues were tracked and documented for future reference.
- Provided training and support to staff and other users on the use of various software applications, including Microsoft Office, email clients, and other productivity tools.

Education

2021 - 2023

Western Governors University
Master of Science in Data Analytics

- Exploratory Data Analysis
- Statistical Modeling
- Data Cleaning
- Machine Learning
- Business Analysis
- Data Scraping
- Database Design
- ETL Architecture
- Data Processing

2010-2014

University of Maryland
Bachelor of Arts in Economics

Personal Project

Remittance Fees Analysis [Github Link](#)

- Collected blockchain and remittance data using web scraping, APIs, and public databases.
- Performed descriptive analytics with Python to determine average remittance fees for cryptocurrencies, stablecoins, and remittance services.
- Determined that using cryptocurrencies for remittance can be 10 to 100 times cheaper than traditional remittance, but with significant volatility and complexity for regular consumers.

Contact

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- [kietnguyen01](https://github.com/kietnguyen01)
- [kietvnguyen](https://www.linkedin.com/in/kietvnguyen)

Skills

Analytics:

- Predictive Analytics
- Statistical Analysis
- Data Visualization
- Machine Learning
- Data Mining

Programming:

- JavaScript
- Python
- SQL

Tools:

- Power BI
- Jupyter
- Tableau
- Airflow
- Excel
- JIRA

Interests

- Struggling on the guitar
- Having fun with A.I.
- Lifting weights