



Contact

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Skills

Analytics:

- Predictive Analytics
- Statistical Analysis
- Data Visualization
- Machine Learning
- Data Mining

Programming:

- JavaScript
- Python
- SQL

Tools:

- Power BI
- Jupyter
- Tableau
- Airflow
- Excel
- JIRA

Interests

- Struggling on the guitar
- Having fun with A.I.
- Lifting weights

Kiet Nguyen

Data Analyst

Data analytics professional with diverse experience in supply chain, web design, and IT support. Achieved significant cost savings across multiple projects through data-driven optimizations to solve business problems. Expertise with data modeling techniques, machine learning algorithms, and data visualizations. Proficient in Python, SQL, Tableau, Power BI, data analysis, and reporting

Experience

2021 - 2022

Fastenal | Capitol Heights, MD, USA

Supply Chain Associate

- Managed industrial equipment orders for 8 Fortune 500 customers, processing over 50 orders with total order value exceeded \$5,000 per week.
- Leveraged Fastenal's ERP system to monitor 1000+ SKUs across 3 Amazon warehouses and ensured 90% in-stock levels.
- Coordinated and oversaw on-site equipment deliveries and installations for the opening of Nordstrom's new distribution center, delivering all equipment on time and within budget.
- Maintained optimal inventory for clients during their peak and off-season and increased profit margins by 5-10%.

2018-2020

KWD | Hyattsville, MD, USA

Web Designer

- Designed and developed responsive websites from concept to launch for clients in a variety of industries.
- Streamlined agile development process to consistently deliver projects within scope, on budget, and ahead of schedule through user testing and prototyping.
- Increased new client traffic by 25% through SEM and SEO best practices including on-page optimization, link building, and content marketing.
- Provided training to clients on content management, analytics, and maintenance.

2018-2020

Run Your Race Ministries | Riverdale, MD, USA

IT Support Technician

- Diagnosed and resolved a wide range of computer-related issues, including hardware and software problems, network connectivity issues, and security vulnerabilities.
- Maintained accurate records of all support requests and resolutions, ensuring that all issues were tracked and documented for future reference.
- Achieved a 96% client satisfaction rating for support quality and issue resolution through proactive communication and training programs.
- Delivered customized user guides and video tutorials to empower staff with IT solutions like cloud file sharing, email client setup, and backup procedures.

Education

2021 - 2023

Western Governors University

Master of Science in Data Analytics

- Exploratory Data Analysis
- Statistical Modeling
- Data Cleaning
- Machine Learning
- Business Analysis
- Data Scraping
- Database Design
- ETL Architecture
- Data Processing

2010-2014

University of Maryland

Bachelor of Arts in Economics

Personal Project

Remittance Fees Analysis [Github Link](#)

- Collected blockchain and remittance data using web scraping, APIs, and public databases.
- Leveraged Python libraries such as Polars, Pandas, NumPy and Matplotlib to clean, transform and analyze over 500,000 data points on remittance fees.
- Determined that using cryptocurrencies for remittance can be 90% cheaper than traditional remittance, but with significant volatility and complexity for regular consumers.