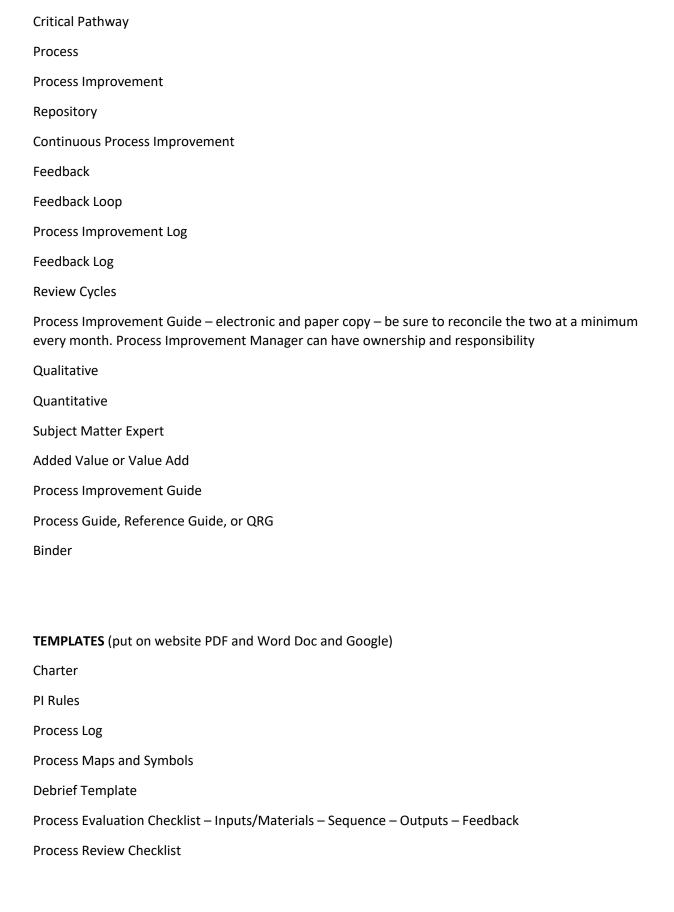
## Glossary

## \*\*\*ADD A NOTES SECTION AT THE VERY BACK

Process Owner
Project Manager
Process Improvement Manager
Process Improvement Log
Project Scope
Executive Sponsor
Quality
Buy-in
Knowledge Management
External Customers
Internal Customers
ASI
Debrief
Frequency
Input
Output
Process
Resources
Process Improvement
Process Improvement Cycle
Choke Points
Duration
Average
Variance
Process Map



Review Cycle Template/Checklist