

Certainly, here is a more detailed Privacy Policy for Upeosoft Limited's app, Elimupro:

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## **\*\*Privacy Policy for Elimupro\*\***

**\*\*Last Updated: 31<sup>st</sup> October, 2023.\*\***

This Privacy Policy outlines the data collection, usage, and protection practices of Upeosoft Limited regarding the use of the Elimupro app, available on the Google Play Store. We are committed to safeguarding your privacy and ensuring that your personal information is handled with care.

### **### 1. Information We Collect**

#### **1.1. \*\*User Information from ERP System\*\***

Elimupro integrates with a backend ERP system to collect the following information to create user accounts:

- Student Name
- Email Address
- Date of Birth (DOB)
- Gender
- Phone Number
- Address
- Parents' Names
- Parents' Contact Information

#### **1.2. \*\*Profile Picture (Optional)\*\***

Users have the option to upload a profile picture within the app. This picture is not mandatory and is used for personalization purposes.

#### **1.3. \*\*Payment Information via MPESA API\*\***

When users make payments via the MPESA payment gateway integrated into the app, we collect and use the phone number associated with the payment. Users are prompted to enter their MPESA PIN directly on the MPESA platform for security, and this information is not stored by us.

### **### 2. How We Use Your Information**

#### **2.1. \*\*Authentication and App Access\*\***

The information collected from the ERP system, such as student names and contact details, is used to authenticate users and grant access to the app. This enables students, parents, and teachers to log in and use the app's features.

#### **2.2. \*\*Personalization\*\***

The optional profile picture and other user information are used to personalize the user experience within the app, making it more engaging and relevant.

### 2.3. \*\*Payment Processing\*\*

For payment transactions made via the MPESA API, the phone number is used solely for processing payments, and no MPESA PIN information is stored. We do not have access to the user's MPESA PIN.

### 2.4. \*\*Access Control\*\*

Data collected is only accessible to the respective educational institution or school associated with the user's account. We do not share or disclose personal information to third parties except where required by law or as necessary for service providers to maintain the app.

## ### 3. Data Security

We employ industry-standard security measures to protect your information from unauthorized access, disclosure, alteration, or destruction. Please note that no method of data transmission or storage can be entirely secure, and we cannot guarantee the absolute security of your information.

## ### 4. Children's Privacy

Elimupro is designed for use by educational institutions and their stakeholders. We do not knowingly collect personal information from children under the age of 13. If you believe that your child has provided their information to us, please contact us, and we will take the necessary steps to remove the information.

## ### 5. Changes to this Privacy Policy

This Privacy Policy may be updated periodically to reflect changes in our practices or to comply with legal requirements. Any significant changes will be communicated through the app, and the updated policy will be available on our website.

## ### 6. Contact Us

If you have any questions, concerns, or requests related to your privacy or this Privacy Policy, please contact us at [elimuprodev@gmail.com](mailto:elimuprodev@gmail.com) or [info@upeosoft.com](mailto:info@upeosoft.com)

Thank you for choosing Elimupro and trusting Upeosoft Limited with your educational needs!

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This Privacy Policy should provide a detailed and comprehensive overview of your data collection and usage practices, tailored to the Elimupro app's specific features. It's essential to regularly review and update your Privacy Policy to ensure it aligns with the latest regulations and best practices.