

1.- Read the e-mail to a database designer containing for a database and answer the questions.

1. What kind of database does Liz want Mr Walters to build?

Relational database.

2. What kind of information must it contain?

Information regarding product types, quotes to customers and sales figures.

3. What does Liz say about accessing information?

It must be easy and fast to access information, and we must also be able to cross-reference customers and products.

4. What did Liz forget to ask Mr Walters when they discussed the database on the phone?

Include a feature that allows us to obtain a customer profile based on all previous inquiries, quotes, sales and complaints.