

**2.- Write an e-mail to a database designer containing requirements for a new database for the customer relations department of your company. Use the Writing Plan and the Useful Language on page 100 of the Workbook.**

To:	kimar@tecnologi.net
From:	techenry@ALG.co.es
Subject:	Brief for database

Dear Mr Sanchez:

After our discussion, we have decided to create a new relational database for our customer service department.

The database should include customers' personal data, as well as the products they have purchased, as well as any comments or complaints the customer has provided about the product.

It must allow us to check recent purchases, customer complaints or out-of-stock products.

If you need more information you can call me at phone number 961761718

Greetings,

Henry McDowell  
Sales and marketing department.  
ALG Electronic Systems.