

# **Security Narrative: Can (Language) Insecurities be Beneficial for Security Departments?**

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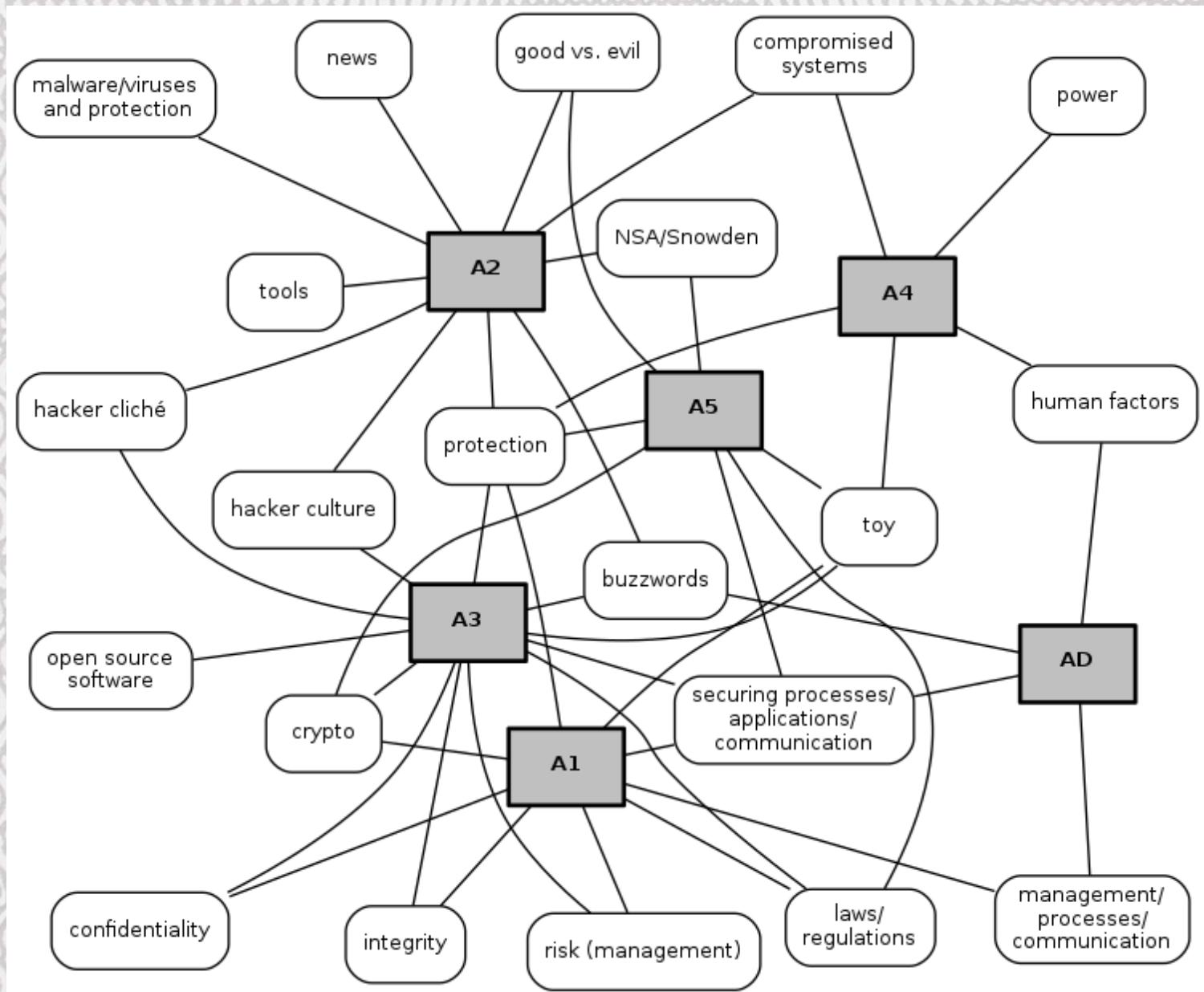
# Research Question

How does the employee satisfaction in IT security departments change in relation to a similar or a different security narrative between employees and department head?

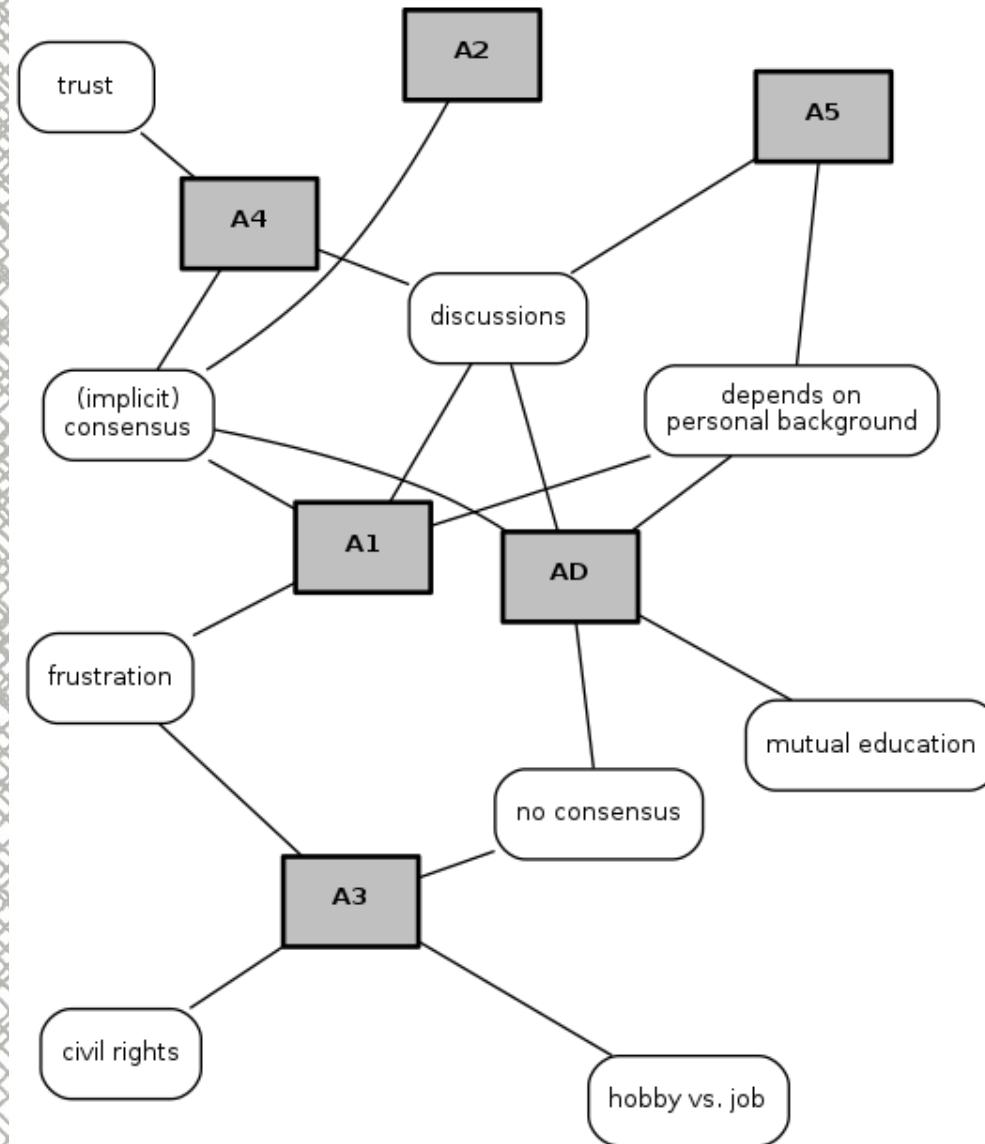
# Methodology

- One-hour semi-structured Interviews with IT Security professionals and their department head
- One company (so far), located in Germany
- Association diagrams were extracted from answers

# Individual Associations with Security



# Associations in Company Context



# Takeaways

- Uncertainty is not necessarily a bad thing, it can lead to fruitful exchanges within the company
- Mutual education, sharing of news and research is motivated, but frustration is also there
- More research into power relations of IT Security departments is needed!

„[IT Security is the] constant battle between  
Mordor and Hobbiton“ – A5