

## Inaccuracies

**More accurate waiting times**

**More accurate ready statuses**

**Accurate number of people in line**

**Having a more accurate food supply number**

## Customer service

**App maintenance so that it doesn't crash as frequently**

**In-app chat**

**24/7 customer support**

**Improving refunds and cancellations**

## Ease of use

**Having a link to google maps for the location**

**Accurate visual menu**

**Group ordering**

**Nutrition info**

## Accessibility

**Making app available on all devices**

**Description of food under images**

**Multiple ways of customer support contact**

**Having a filter to see the options for diet restrictions**

## User Input

**Using the "Here" feature using user location**

**Having a max amount of people in line so quality doesn't decline**

**Asking for rating after user has picked up food on quality of food and service**

**Using user location there can be a recommendation as to where to eat based off of location and waiting times**