

# 2016 Incident Learning: Year in Review

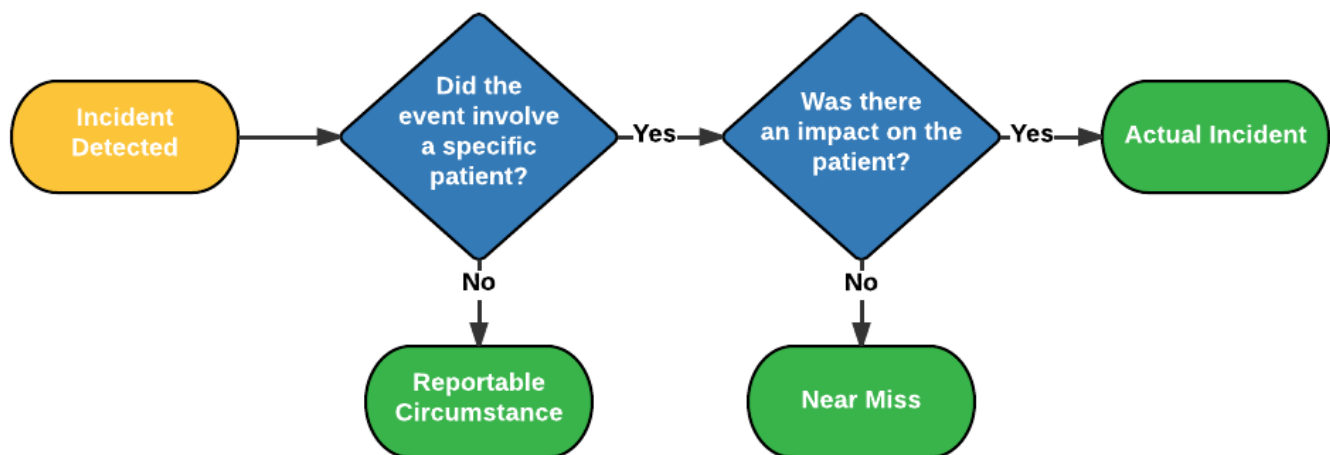
Incident Learning Update | Issue #1 | January 2017

## About SaILS

- SaILS is the incident reporting and learning system in the Departments of Radiation Oncology and Medical Physics
- The goal of SaILS is to aid in identifying and solving system-level issues in our departments
- It may be accessed via <http://medphys/>
- SaILS uses the taxonomy of the Canadian National System for Incident Reporting – Radiation Treatment (NSIR-RT) to standardize incident classification across Canada
- Learn more about NSIR-RT at <http://www.cpqr.ca/programs/national-incidents-reporting/>

## Reminder regarding Event Type definitions

Use this flowchart to properly classify the event type of an incident!



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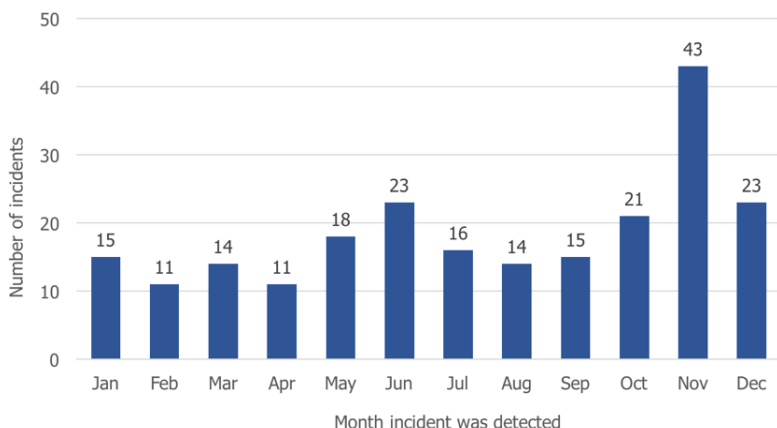


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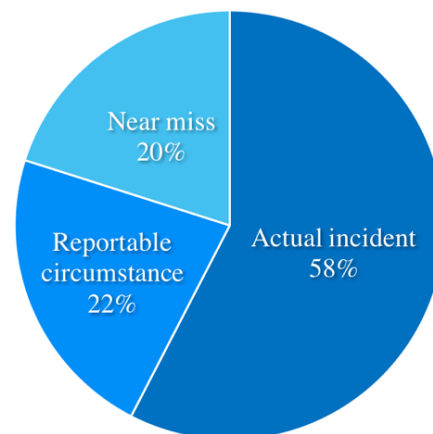
## Incident Data

### Number of incidents reported per month



- 224 incidents reported in 2016
- More incident reports in November after switching to online incident reporting for technologists
  - **Good!** Removed barrier to data entry

### Distribution of incidents by event type



- Majority of incidents classified as actual incidents
- Higher proportion of near misses reported in Nov and Dec
  - **Good!** Reporting more incidents before reaching patients
- Remember: if it involved a patient, it must be a near miss or actual incident

View statistics like these and more by visiting [SaILS](#) and clicking the [Statistics](#) tab

## Results of Staff Feedback

- Technologists were surveyed in July 2016. Results of this survey include:
- This newsletter!
  - 100% of respondents requested periodic newsletters
- Online incident reporting for technologists
  - 78% of respondents requested that reporting be done online instead of on paper forms
  - Result: faster turnaround time on investigations

## Coming Soon!

- Additional newsletters (one per quarter)
- SaILS user accounts for all technologists
  - View personalized list of submitted incidents
  - Check out incident summaries to gauge system changes that arose due to that incident report
- Another survey RE: incident reporting practices & feedback



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