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The IT Professional's Business and Communications Guide: A Real-world Approach to CompTIA A+ Soft Skills

By Steven D. Johnson

John Wiley and Sons Ltd. Paperback. Book Condition: new. BRAND NEW, The IT Professional's Business and Communications Guide: A Real-world Approach to CompTIA A+ Soft Skills, Steven D. Johnson, Get the communication skills you need for career success with this unique book. Preparing you for exams and beyond, the valuable content delves into the issues that you'll face in corporate, retail, and remote support environments. The book offers more than fifty scenarios depicting typical workplace situations, possible responses--and appropriate solutions to guide you. With this approach, you'll gain valuable insight into becoming a team player and learn strategies to communicate more effectively with coworkers and customers.



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Reviews

Basically no terms to clarify. It is actually written in basic terms rather than confusing. I found out this ebook from my dad and I suggested this book to find out.

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