

# Information Technology: Critical Factors Underlying Successful Major Acquisitions



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***(Mrs. Piper Jacobi)***

## INFORMATION TECHNOLOGY: CRITICAL FACTORS UNDERLYING SUCCESSFUL MAJOR ACQUISITIONS

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CreateSpace Independent Publishing Platform. Paperback. Book Condition: New. This item is printed on demand. Paperback. 58 pages. Dimensions: 11.0in. x 8.5in. x 0.1in. Planned federal information technology (IT) spending has now risen to at least 81 billion for fiscal year 2012. As GAO has previously reported, although a variety of best practices exists to guide their successful acquisition, federal IT projects too frequently incur cost overruns and schedule slippages while contributing little to mission-related outcomes. Recognizing these problems, the Office of Management and Budget (OMB) has launched several initiatives to improve the oversight and management of IT investments. GAO was asked to identify (1) federal IT investments that were or are being successfully acquired and (2) the critical factors that led to the successful acquisition of these investments. To do this, GAO interviewed agency officials from selected federal departments responsible for each investment. In commenting on a draft of GAOs report, three departments generally agreed with the report. OMB and the other departments either provided minor technical comments, or stated that they had no comments at all. According to federal department officials, the following seven investments were successfully acquired in that they best achieved their respective cost, schedule, scope, and performance goals: (1) Department of Commerces Decennial Response Integration System; (2) Department of Defenses Global Combat Support System-Joint, Increment 7; (3) Department of Energys Manufacturing Operations Management (MOMentum) Project; (4) Department of Homeland Securitys Western Hemisphere Travel Initiative; (5) Department of Transportations Integrated Terminal Weather System; (6) Department of the Treasurys Customer Account Data Engine 2 (CADE 2); and (7) Department of Veterans Affairs Occupational Health Record-keeping System. Department officials identified nine common factors that were critical to the success of three or more of the seven investments: (1) Program officials were actively engaged with stakeholders; (2) Program staff had the...



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