

Ignas Kilkjus

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## Profile

I am a self-taught web developer who is enthusiastic about creating visually appealing and user friendly websites. I have knowledge in both, front end languages such as HTML, CSS and JavaScript as well as back end with Python and C. I am also familiar with frameworks such as Bootstrap and Flask. Currently I am studying CS50X course which has gave me great knowledge of Computer science fundamentals and has helped me to develop my programming skills.

OPERATIONS SUPERVISOR, GOLDEN TOURS SIGHTSEEING: LONDON – 2022

- Tech support for sales staff using Ventrata MPOS systems
- Continuation of the role worked in 2015-2020

OPERATIONS SUPERVISOR, GOLDEN TOURS SIGHTSEEING: LONDON – 2015 - 2020

- Assisting the management with data analytics using Excel
- Tech support for sales staff using Datatrax MPOS systems
- Opening, closing and running of the visitor centre
- Signing in/ out, a team of up to 30 sales staff
- Dealing with any issues such as pay discrepancies, holidays etc.
- Selling and upselling tours to walk in customers
- Sending off daily EOD reports to management

SALES REPRESENTATIVE, GOLDEN TOURS – 2013 - 2015

- Approaching tourists to offer tour tickets at various bus stops in central London
- Upselling hop on hop off tours with attraction tickets and day trips
- Checking tickets on board of the tour busses
- Dealing with complaints
- Cash handling

## Education

HARVARD UNIVERSITY, 2023 - IN PROGRESS

CS50X introduction to computer science

(C algorithms/ Data structures, Python, SQL, HTML, CSS, Javascript, Flask)

BIRMINGHAM CITY UNIVERSITY, BIRMINGHAM, 2010 - 2012

HND, Fine Art - Pass

BATTERSEA PARK SCHOOL, LONDON, 2008 - 2010

A-Level A2, Art and Design - C

BTEC Level 3, IT for Practitioners - Pass

BATTERSEA TECHNOLOGY COLLEGE, LONDON, 2006 - 2008

Adult numeracy Level 2 - Pass Adult Literacy Level 2 - Pass GCSE, Maths - A

GCSE, English - D

GCSE, Science - C

GCSE, History - C

BTEC Level 2, Art - Distinction BTEC Level 2, Media - Merit

## Languages

English - Native/ Fluent

Lithuanian - Native/ Fluent

Portuguese - Intermediate