JOSE ROSARIO

Troutman, NC 28166 (919) 699-3825 | <u>jose erosario@icloud.com</u> linkedin.com/in/jose-rosario13

CYBER SECURITY ANALYST

United States Marine Corps Veteran poised to be a **Penetration Tester Professional**, leveraging 10+ years of experience managing updates, upgrades, patches, and all phases of creating, scheduling, and controlling vulnerability scans. Adept at identifying alarms with indicators of compromise, malicious network activities, or suspicious behavior, verifying completed scans, determining compliance with clients, and responding to requests for Vulnerability Remediation Rescans. Possess a comprehensive background in technical equipment, logistics, and system procedures. Focused on maintaining high levels of accuracy and efficiency to achieve IT infrastructure and security goals.

- Technical Support
- Policy Implementation
- Account Management
- Equipment Installation
- MTA Security
- Data Recovery

- MTA Server Administration
- Quality Management
- Customer Service Expert

EDUCATION | CERTIFICATIONS

Bachelor of Science (B.S.), Computer Science: Cybersecurity | University of North Carolina - Charlotte A+, Server +, Security+, Network +, CySA+, CASP+, NSE 4, CyberOps, MS:SOAA, CFR Certified

PROFESSIONAL EXPERIENCE

Global Linking Solutions Senior Cybersecurity Analyst

April 2022 – Present

Reviewed, analyzed, and responded to security events and incidents from IDS, SIEM, Firewalls, Log analysis, and other tools to maintain security event appliance logs.

- Examined incident tickets and escalated results from Tier 1 Analyst; trained new hires to detail all transactions and support interactions in the system for future reference
- Conducted weekly meetings with the customers to discuss security-related issues within the clients' network; assisted security engineers with managing SIEM rules, alarm tunning, and testing
- Created, scheduled, and managed vulnerability scans for the company's clients; submitted detailed vulnerability reports to the clients and assisted with remediation
- Designed a local python program to automate the PCI notification email with over 2,000+ properties; retrieved information required to create an email informing customers of missing devices needed and determined if a specific property was PCI DSS compliant

Cybersecurity Analyst 1

Aug 2021 – April 2022

Supported client's security policies and activities for networks, systems, and applications, including incident reporting, mitigation, vulnerability management, and continuous monitoring.

- Identified alarms with indicators of compromise, malicious network activities, or suspicious behavior, reducing vulnerability by 6%
- Responded to reports of Attempted Social Engineering or unauthorized use of Remote Access tools; researched and escalated all as needed
- Reviewed PCI DSS Vulnerability Assessments Results to verify completed scans and determined compliance with clients; answered requests for Vulnerability Remediation Rescans and scheduled scans daily
- Forwarded Vulnerability Results Notification Emails and facilitated phone calls regarding alarms, PCI DSS reports, and incidents

A3 Solutions

September 2020 - November 2020

IBM & RBS | Windows 10 Deployment Team

Performed software deployments using MECM Microsoft Endpoint Configuration Manager and managed updates, upgrades, and patches.

- Used Windows Migration and Management to keep track of scheduled users, new computer constructs and software requirements, status communication to end-user, and asset-to-user tracking
- Supported more than 20+ computer hardware and software issues by identifying, researching, and resolving technical problems; reimaged and reconstructed new computers based on client's requirement
- Assisted with data migration and moved users from and between Organization Units; collaborated with coworkers, shipped assets to the users, and provided post-migration support

United States Marine Corps – Various Locations Armory Chief

January 2010 – January 2018

Maintained the readiness and accountability of serialized weapons and optics, multiple types of ammunition, and associated gear; preserved and tracked ordnance technical records and required modifications.

- Supervised weapon range training to ensure the safety and proper use of weapons; led maintenance and operational processes such as maintenance management, reconciliations, and ordnance distribution
- Approved ordnance quality checks of all labor done by technical manuals and accounted for all tools and calibrations required for special tools used on weapon systems
- Ensured that physical security surveys of restricted areas were conducted periodically; developed and guided training programs to meet combat-ready requirements
- Used the Global Combat Support System to order weapon parts, track weapon maintenance and life cycle, annotate completed repairs on weapon systems, and forward reports to the ordnance officer
- Provided operational guidance to the Ordnance Officer regarding ordnance maintenance, physical security, policy effectiveness and compliance, and mission accomplishment

Information Systems Coordinator | Facility Manager

Sustained all government information systems, maintained all operating systems schedules, and required training to access Department of Defense accounts.

- Coordinated access of computer accounts, printers, and devices to new personnel; functioned as the middleman between vendors, system users, and senior management team
- Facilitated the process of acquiring new application software and hardware; analyzed technical issues and set up switches and ports to guarantee internet and phone access in office spaces
- Coordinated all issues about the building with the base management and outside vendors
- Maintained general maintenance and ensured health and safety standards and legal requirements; supervised periodic Fire Safety checks and coordinated essential cleaning and vending services

TECHNICAL COMPETENCIES

Languages: Java, C/C++, HTML, SQL, JavaScript, jQuery, Ajax, Swift, Bash SIEM: FortiSIEM, AlienVault Appliance/Central, Rapid7, DarkTrace, LogRythm Tools: FTK Imager, Autopsy, Kali Linux, Wireshark, OpenVas/GVM

Software: Microsoft Office Suite, GCSS **Operating Systems**: Microsoft Windows, Linux Essentials