



How to contact TeamLogic IT Austin help desk:

Phone: 512-649-4649

Email: supportswaustintx@teamlogicit.com

Click:



You should find the green IT icon near the system clock on the lower right-hand side of your monitor.

All the above will contact the help desk team. Best practices for contacting the help desk team are:

- Issues that need urgent attention we suggest a phone call
examples: password needs to be reset
cannot print
computer running slowly
cannot connect to the network / internet
- Less urgent issues either use email, call, or use the "IT" button
examples: setting up a new user email account
staff member off-boarding
a new network connection
- To contact a local technician, please call 512-991-1599 and select option 1.
examples: provisioning a new PC
discussing a new project