Igor Ivanenko

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ABOUT ME

I'm a certified Salesforce Developer with extensive experience in Salesforce platform development, including Apex, LWC, Agentforce, and API integrations. Started work in this technology in 2018 and keep working.

Proficient in full-stack development ,skilled at designing and implementing scalable business solutions that optimize processes and enhance user experiences. Proven track record of delivering projects on time and within budget, adapting quickly to evolving technologies, and continuously improving development practices. Committed to driving business value through innovative Salesforce solutions and collaborative team leadership.

Enthusiastic and capable team player; willing to listen, facilitate, and contribute; proven ability to work independently as well as a part of an integrated team.
Strong logical, analytical, and problem-solving skills, good communication skills; detail and customer-oriented; excellent ability to adapt fast to new software technologies and tools.

OBJECTIVE

Looking for new opportunities to work in modern companies on interesting projects

PROFESSIONAL SKILLS

Languages: Apex, JavaScript, HTML, Python
APEX: SOQL/SOSL/DML operations, Schedulers, Dynamic Apex, REST services, Triggers, Interfaces, Future calls, Batch jobs, Queueable.
CRM Platforms: Sales Cloud, Service Cloud, Commerce Cloud, CPQ, Einstein Analytics
Technologies: LWC, LWR, Aura components, Approval Processes, Sharing/Security models, Reports, Dashboards, Experience Cloud, Einstein bots, Agentforce, Salesforce CTI, Async Apex, Rest/SOAP API, Bulk API, SFDX, Workflow/Validation rules/Flow/Process Builder, Lightning/Visualfore
Development Tools: IntelliJ IDEA, Visual Studio Code
Other: Git, OOP / Design Patterns / GitHub / GitLab

English: B2 (intermediate)

EXPERIENCE

Forte Group | Salesforce Developer   **Jul 2021 – Present**
- Omni-channel, Einstein bots, Agentforce, Salesforce CTI, Contact Center, Amazon Connect integrations
- Worked with B2B solutions, e-Commerce. Successfully implemented experience clouds. Released innovation solutions for clients that helps them increase the business performance and annual revenue.
- Worked on internal projects (Kudos, e-Commerce starter pack). Performed release of guest access to e-commerce before SF release.
- B2B/B2C. Developed a lot of sales stores for different clients. Used modern technologies such as LWR and LWC. Successfully implemented experience clouds. Released innovation solutions for clients that helps them increase the business performance and annual revenue.
- Custom solutions for Service Cloud. CTI, support processes. Worked with connections between SF and Amazon Connect.

iTechArt Group | Salesforce Developer   **Dec 2020 – Jun 2021**

- EverFX - global trading company that provides their client trading features. The main challenge was creating a CRM system for onboarding clients, affiliates and IB. Implement some integrations with other systems that include payments, client areas, managing and checking systems.
- Worked on an internal project. This application integrates with Atlassian Jira and tracks all user's activities on the Jira side or SF side. My responsibility was performing code refactoring. Moving all logic on custom dynamic objects and prepared UI.

VRP Consulting | Salesforce Developer   **Sep 2018 – Dec 2020**

- Bullhorn. Developed new functional, worked on regression. Worked on partial migrating from Visualforce to LWC and aura components. Worked on implementations based on best practices for optimizing product performance. Also, the challenge of the project was to develop Lightning components to replace Visualforce pages and components, and expand the functionality of the Connexys package. The goal was to streamline the features of the development process and grow the client base. Within the project, the team analyzed the existing functionality and provided the most efficient solution. Developed custom web and aura components.
- Worked on an internal KPI project as a tech lead. Manage development process. Developed main LWC components, performed code review and manage code repository.
- Improved knowledge base of Apex language, HTML and JS for Visualforce and Lightning. Worked with SLDS. Worked on projects using JS libraries.
- Improved knowledge of REST and SOAP theory and principles.
- Worked with the main features of Force.com. Developed programs, which work with REST API. Developed custom web-services.
- Applied security fixes for customer communities and sites.

EDUCATION

VRP Consulting (3 month / 2018) | Salesforce courses

- Apex, REST/SOAP, Visualforce, LWC, Aura

JetBI (1 month / 2018) | Salesforce courses

itstart.by (2018) | Java

- Individual training at school of programming «ITstart» under the leadership of Pavel Veinik

BNTU Minsk (2012-2014) | Computer Science

- Bachelor's degree

BPSU n.a. M. Tank, Minsk (2007-2012) | Physics Faculty

- Chair: physics and informatics
- Bachelor's degree

CERTIFICATES

- Salesforce App Builder
- Salesforce Platform Developer I
- Salesforce Administrator