

Eric Kim

Diamond Bar, CA 91765 ▪ (909) 270-0058 ▪ Erickim14374@gmail.com

EDUCATION

California State Polytechnic University, Pomona
Bachelor of Science, Business Administration
• Emphasis: Marketing

Expected Graduation: December 2025

Diamond Bar High School
High School or equivalent

Graduated: May 2020

WORK EXPERIENCE

Taberu Sushi
January 2025
Server

May 2024 -

- Provided exceptional customer service by upselling daily specials and sake pairings, enhancing guest satisfaction, and increasing sales.
- Educated customers about sushi menu items, including new fish and topping pairings, to enrich their dining experience.
- Collaborated with kitchen staff to ensure timely food preparation and delivery, minimizing guest wait times and maintaining a smooth service flow.
- Assisted with restaurant setup by preparing 15+ tables daily and restocking supplies, ensuring a clean, organized, and fully stocked dining area for optimal service.
- Explained and served omakase dishes, offering personalized insights to enhance the guest experience.

Tours Le Jours - Diamond Bar, CA
Cashier

December 2018 - April 2023

- Implemented store product changes, resulting in a 10% sales increase.
 - Spearheaded weekly inventory, budgeting, and supply management to minimize process discrepancies.
 - Maintained effective communication across the team in a fast-paced environment, enhancing work efficiency and stress management within the store.
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Leadership

Good Stewards Church

January 2015 - September 2021

- Demonstrated leadership by preparing events and programs for the High School Ministry.
 - Designed and managed the ministry's Instagram page to enhance communication and engagement.
 - Volunteered as a leader for the Vacation Bible Study event, coordinating activities and fostering a welcoming environment for participants.
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Skills

- Customer Service & Communication
- Inventory Management & Budgeting
- Leadership & Team Collaboration
- Stress Management in Fast-Paced Environments