

Vijaya Balakishti – Senior Lead Tester

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SUMMARY

ISTQB Certified Tester & Test Manager having 11 years of extensive experience in Software Testing and proficient in handling Software Testing, Test Manager, Test Lead, Resource management, Project Test delivery activities and all stages of Software Testing Life Cycle (STLC). I have strong communication and interaction skills. A professional capable of leading project and team from the front and getting results in a any challenging situation. Possessing theoretical and practical experience in quality affirmation, execution testing. A versatile go getter with an insatiable drive for success.

- Working a Programme Test Manager for Aegon, UK
- Worked as Test Lead & Scrum Master for Telekom Malaysia, Malaysia.
- Worked as Test Analyst for Dubai Telecom, UAE/India.
- Very strong working experience in testing throughout the career.
- Proficient in testing and handling complex programmes.
- Highly skilled in owning the stages of Software Testing Life Cycle.
- TMMi Level 3 Trained Tester
- Expert in owning all phases of testing.
- Certified in performing testing & test management activities.

KEY COMPETENCIES

- Adaptability
- Analytical Ability
- Coaching Skills
- Communication skills
- Customer Focus
- Decision Making
- Drive for Results
- Initiative / Proactiveness
- Leadership Skills
- Negotiation Skill
- Planning and organising
- Presentation Skill
- Problem Solving Skills
- Resource Management
- Team Building
- Time Management

EXPERIENCE – Roles & Responsibilities:

SENIOR LEAD TESTER (2019 – Present, UK)

Aegon UK - Tata Consultancy Services

Aegon UK is financial services provider specialising in pensions, investments, insurance. This programme focus is to migrate the existing business eligible policies onto the new Policy Admin System. I'm responsible to validate the new interface inbound and outbound transactional feeds processing onto the existing finance systems (GL OIas/Reporting, VEX, AutoRek, BOX) via SAS/SFTP/DWH for the end report verification. By using comparison tools (BITS/Automation Tool), need to ensure quality of the new feed file is as expected and no impact to the existing finance systems.

- Own and managing Functional & Non-Functional business requirements testing assurance deliverables.
- Participating in Programme Delivery Plan.
- Performing Test effort estimation and resource management.
- Preparing Test assessment, Test strategy, Test Plan/Approach and agreeing programme stakeholders
- Identifying testing risks, plan contingency and mitigation actions and updating to the Programme RAID.
- Performing test execution activities and sharing progress reporting to stakeholders.
- Preparing and certifying Test completion report and relevant test artifacts.
- Conducting Test Management review with Project Manager / Head of Quality.
- Participating as a decision maker (GO / NO GO) for any projects being implemented.
- Acting as a single point of contact for testing to the Programme Manager.
- Handling Defect Management.

LEAD TESTER (2015 – 2019, Malaysia)

Telekom Malaysia - Tata Consultancy Services

Telekom Malaysia is the national telecommunications company for fixed/wireless, internet broadband and television broadcasting services. Implementation of New products/services, introduction of digital applications and enhancement of existing services are the frequent requirements from business, these requirements must be tested thoroughly, and quality product must be delivered before going LIVE.

- Assisting Test Manager in preparing test estimates, test schedule and test run plan.

- Raising test related risks and issues to the Test Manager in a timely manner.
- Understanding the Business Requirement Documents and Technical Specifications.
- Updating RTM & TCM and coordinate/develop test scenarios and test scripts with test teams.
- Coordinating with SMEs/Tester and stakeholders.
- Test Completion evidence walkthrough with Business owners.
- Preparing Test quality report upon test phase completion.
- Coordinating/Executing assigned test scripts.
- Supporting in Defect Management/triage.
- Preparing DSR/WSR by co-ordinating with Test Manager/Project Team.
- Maintaining test artefacts.
- Providing technical support to test team

SOFTWARE TESTER (2012 – 2015, UAE/India)

Dubai Telecom - Tata Consultancy Services

Dubai Telecom provides wireless telecommunication services in Middle East region. New products offers & smart offers implementation and enhancement of existing offers was the frequent requirements from business, these requirements must be tested thoroughly, and quality product must be delivered before going LIVE.

- Understanding the test requirement.
- Creating test scenarios/scripts and test data matrix.
- Executing test scripts and document test evidence.
- Logging defect in test management tool and re-test for rectified defects.
- Providing daily updates to test lead/test manager
- Involving in defect triage meetings
- Completing the testing within the test timeline.

CERTIFICATIONS

- ISTQB – Certified Tester Foundation Level
- ISTQB – Certified Tester Advanced Level (Test Manager)
- Certified Scrum Master

SKILLS

ROLES:

- Test Manager
- Scrum Master
- Test Lead
- Test Analyst
- TMMi Level 3 Compliance Audit Reviewer

METHODOLOGIES:

- Waterfall
- Agile

DOMAIN:

- Telecom
- Insurance & Finance

TOOL/SYSTEMS/TECHNOLOGIES WORKED ON:

- HP ALM
- Jira

EXPERT IN PERFORMING:

TEST PHASE:

- Requirement Analysis
- Test Planning
- Test Case Design & Development
- Test Environment Setup
- Test Execution
- Test Closure

TESTING TYPES:

Functional Testing -

- Sanity Testing
- Smoke Testing
- System Testing
- System Integration Testing
- Acceptance Testing
- Regression Testing
- Agile Testing
- End-to-End Testing

- qTest
- Silk Central
- BITS Automation Tool
- Siebel CRM
- Billing and Revenue Management (BRM)
- BSCS iX
- Intelligent Network
- Enterprise application integration (EAI)
- OSS/BSS
- Telecom Order Management System
- Telecom Order Fulfilment Management System
- Policy Administration System
- Finance System
- SAS, GL Olas/Reporting, VEX, AutoRe, BOX
- SQL Oracle Database
- UNIX
- Toad
- WINSOCP
- Putty
- Notepad++
- Microsoft Office 365 (word, excel, PowerPoint)
- Microsoft Project Test Plan
- Microsoft SharePoint/Teams/Outlook
- POAP preparation
- SFTP
- Fuse
- C Programming Language
- Java
- HTML
- CSS
- Jenkins
- Webservices
- Soap UI
- XML
- API
- Postman/SOAP UI
- Data Validation/Manipulation
- ETL

Non-Functional Testing -

- Cross Browser Testing
- Volume Testing
- Operation Acceptance Testing
- Performance Testing
- Automation Testing
- Penetration Testing
- Mobile App Testing

CUSTOMERS HANDLED:

- APAC, Middle East, UK & US
- Highest Test resource handled in Programme: 25
- Highest Vendor handled in Programme - 4

Additional Skills:

- Impact and Influence
- Innovation and Creativity
- Interpersonal Effectiveness
- Managing Vision and Purpose
- GDPR
- Change Request Management

EDUCATION

- Bachelor of Technology, Vardhaman College of Engineering, JNTU, Hyderabad, India.

I hereby declare that all the information contained in this resume is in accordance with facts or truths to my knowledge. I take full responsibility for the correctness of the said information.