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Objective: A highly experienced and results-driven Head of Product Line/Portfolio Manager/Agilest/Scrum Master with over 20 years of expertise in the IT industry. Proven track record in managing and delivering projects with a focus on client satisfaction. Experienced in leading global teams and delivering multi-million-dollar projects. Skilled in lean practices and software development lifecycle, from project governance to delivery.

Certification:
PSM1 958345

Skills:

- Agile Methodologies
- Scrum Framework
- Lean Portfolio Management
- Strategy Establishment and Execution
- Stakeholder Alignment
- Risk Analysis and Mitigation
- Global Team Management
- Budgeting and Feasibility Study
- Sales and Marketing Strategy
- CMMI2.0
- Tools: JIRA, Trello, Asana, Azure Team, Aha

Experience:

Head of Product Delivery and Product Manager, VAIVAL Technologies [Jan 2023 - Present]

- Understanding and representing user needs.
- Monitoring the market and developing competitive analyses.

- Defining a vision for a product.
- Aligning stakeholders around the vision for the product.
- Prioritizing product features and capabilities.
- Creating a shared brain across larger teams to empower independent decision-making.
- Costing and feasibility study.
- Sales and marketing strategy.

Head of Project Management Office, VAIVAL Technologies [Oct 2021 - Jan 2023]

- Planning project management, including setting deadlines, prioritizing tasks, and assigning team members to various deliverables.
- Analyzing financial data, including project budgets, risks, and resource allocation.
- Drafting new and improving existing project management office policies and processes.
- Collaborating with other department leaders to define, prioritize, and develop projects.
- Overseeing business projects and ensuring they are completed on time and within budget.
- Setting the PMO office policy under the Lean Portfolio management policy and alignment with Business goals and corporate strategy.
- Conducting the Scrum of Scrum to review and discuss the blocker and impediments in the execution.
- Auditing the deliverables as per the PMO office policies.
- Identifying gaps and issues and finding resolutions.
- Creating dashboards with reports for all stakeholders.

Agile Project Manager - Delivery Lead, VAIVAL Technologies [Jan 2021 - Oct 2021]

- Served as Scrum Master for an e-commerce platform with 8000+ users.
- Represented engineering as a project lead for the ISO certification process.
- Acted as a point of contact, handling client-side steering of the project direction.
- Monitored and ensured project compliance with Agile practices.
- Coached the team on Agile and Scrum best practices.
- Prepared the backlog, communicated with stakeholders, and gathered and refined requirements.

Technical Product Owner (Consultant), Introtech [June 2020 - Jan 2021]

- Collaborated with teams to discover and deliver the best solution to the market.

- Created and maintained the solution vision, roadmap, and backlog throughout the project's lifecycle.
- Translated features into user stories, managed, ranked, and prioritized the backlog based on stakeholders' requirements.

Delivery Lead/Scrum Master, Emirates Airline, Dubai [June 2018 - May 2020]

- Managed the storyboard, monitored progress, and facilitated sprint refinement.
- Managed infrastructure implementation projects across multiple lines of business.
- Ensured timely and successful delivery of projects within approved scope, cost, and quality.

SQA Manager (Client Accounts), Systems Limited [October 2017 - June 2018]

- Managed client requests, billing, and resource allocation.
- Coordinated delivery plans and managed yearly and quarterly release plans.
- Implemented User Acceptance Testing (UAT) and improved testing processes.

SQA Manager, NETSOL [October 2015 - July 2017]

- Developed QA plans, estimation, and test strategies.
- Conducted risk analysis and managed test cases, execution, and defect reporting.
- Reviewed requirement and functional specification documents.
- Enhanced testing processes and efficiency.

Platform Lead, Ebricks Inc [February 2011 - October 2015]

- Refactored existing systems to improve functionality and performance.
- Implemented best practices, including design patterns and peer code review.
- Improved financial status by analyzing results and identifying trends.
- Redesigned business processes for operational efficiency.

SQA Team Lead, ICM [February 2008 - February 2011]

Imanami, Lahore [January 2007 - February 2008]

TotalMedi [July 2003 - December 2006]

Education: Bachelor's in Computer Science Hajvary University, Lahore