Hitendrasinh Rathod

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#### **Profile Summary**

Results-driven Senior .NET Developer with 7+ years in full-stack development, specializing in IT Hospitality, EcoFinanceTech, EnterpriseOps, Electronics Commerce, and Community Guard. Proficient in ASP.NET, C#, SQL Server, and Microsoft Azure.

### **Skills**

- Programming Languages: ASP.NET, ASP.NET Core, MVC, C#.NET, JavaScript, HTML, CSS, SQL, Python, React
- Cloud Services: Microsoft Azure, AWS
- **Development Tools:** Microsoft Visual Studio, Git, TFS
- Other Skills: IIS, Web Services (RESTful APIs, SOAP), Report Viewer, SQL Developer, Excel VBA, Task Automation, Custom Excel Solutions, Micro services, XML, XSLT

#### **Experience**

# Rota Crew Manager, McDonald's, Brantford, Client Sector - IT Hospitality

Jan 2023 to Current

- Maintained a clean and organized IT work environment, resulting in a 15% increase productivity.
- Demonstrate strong communication and interpersonal skills in a fast paced IT setting, handling digital transactions accurately and adhering to company policies

# Senior Software Engineer, Dev Information Technology Ltd. Client Sector - Finance Jul 2021 - Sep 2022

- Improved application performance by 30% through optimizing queries and database management
- Reduced cloud storage costs by 20% through effective budgeting and utilization of AWS and Azure.
- Developed and oversaw web service infrastructure for ASPX pages, proactively addressing production challenges and efficiently tracking and resolving support tickets

## Programmer, Ethos HR Management & Projects Pvt. Ltd., Client Sector – EnterpriseOps Dec 2020 - Jun 2021

- Managed end-to-end new work requests and major application releases, resulting in a 15% increase in project delivery efficiency. Managed new work requests for 10 projects and major application releases for 10 key systems.
- Improved project delivery efficiency by 15% by leading involvement in High-Level Design, Detail-Level Design, Test Planning, by representing the team in BRD reviews and JAD calls.

# Senior Software Engineer, Skyscraper InfoTech Pvt. Ltd. Client Sector – Ecommerce May 2018 - Nov 2020

- Managed development, maintenance, and testing for IT hardware, overseeing a total of 10 projects.
- Led the development and maintenance of WCF Services and web services for business layer interaction, resulting in a 30% improvement in system response time.

### Senior Software Engineer, Mastek Limited, Mumbai, Client Sector - Community Guard Dec 2016 - May 2018

- ASP.NET and C# web pages, creating user controls, and implementing jQuery.
- Increased user engagement by 40% through implementing jQuery for dynamic and web elements.

## Programmer, Neelkanth Digital Info Net Pvt. Ltd. Client Sector - Career Hub

Jul 2013 - Mar 2010

- Improved web functionality based on database rules, resulting in a 30% increase in user engagement.
- Contributed to end-to-end responsibilities, managing a total of 15 web pages and 20 User Controls.

#### Strength

- Communication: Demonstrated strong communication and interpersonal skills in fast-paced IT settings
- Leadership: Led offshore team in developing and deploying WCF service for inter-layer communication
- **Problem-solving:** Debugged applications, enhancements, and developed user controls for code reuse.
- **Team Collaboration:** Collaborated with team members to maintain a clean and organized IT work.

#### **Education**

- Master in Big Data and Text Analytics with 67.00%, University of Essex, UK 2023
- Bachelor of Engineering in Information Technology with 65.28%, Hemchandracharya North Gujarat University, India

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