



## SUMMARY

3+ years of professional experience in developing robust and scalable web applications using a variety of technologies. Proficient in creating highly interactive and performant web applications using React, Redux, JavaScript, and other frontend technologies. I have developed various components and features such as user interfaces and web applications with a track record of delivering high-performance and visually appealing web solutions. Adept in collaborating with cross-functional teams demonstrating success in optimizing user experiences and achieving business goals to ensure appealing and responsive designs. Eager to work on challenging projects and contribute to the success of forward-thinking companies.

## EXPERIENCE

### Tata Consultancy Services | Kolkata

#### Frontend Developer

September 2020 – Current

- Responsible for the design and maintenance of the client's website including marketing site, promotional site, blog, sales site, customer service site, etc. maintaining the client's websites in a timely manner.
- Developing and maintaining responsive, interactive and reusable UI components, managing the application state, enhancing features and user experience, ensuring scalability using JavaScript libraries like React, and other frontend tools, meeting or exceeding the client requirements.
- Troubleshooting and optimizing the performance of the code to ensure that it runs efficiently, meets the requirements of the client, and achieves performance targets improving customer satisfaction.
- Collaborated with team members including designers, senior developers, product managers and backend developers to optimize and implement new features and strategies resulting in a 20% increase in website performance and improving user engagement.
- Worked with cross-functional teams to develop and execute on-time and on-budget projects and initiatives by effectively communicating project timelines, progress, and objectives using tools such as Figma, Slack, Zoom and Confluence.

#### Technical Analyst - Oracle

January 2019 – August 2020

- Monitor and test application performance for potential bottlenecks, identify possible solutions, and work with developers to implement those fixes ensuring timely issue resolution and customer satisfaction.
- Install, configure, test and maintain application software, databases and system management tools ensuring optimal performance, security, and data integrity.
- Manage and monitor all installed systems and infrastructure of various clients.
- Achieved a 98% customer satisfaction rating for consistently resolving technical issues within established service level agreements (SLAs).
- Implemented a knowledge base user support portal to streamline user interactions and provide self-service options that reduced response times by 25%, increased first-call resolution rates and lowered the manual intervention time on any tasks.

## CERTIFICATIONS AND COURSES

- Full Stack MERN Developer Program | EDYODA
- Software Developer Program | SCALER

## SKILLS

- HTML5
- JavaScript
- MySQL
- Bootstrap
- Git
- CSS
- React.js
- Redux.js
- Java

## EDUCATION

### TECHNO INDIA, KOLKATA

#### B.Tech

July 2014 - July 2018

CGPA: 7.93 / 10

### SAIFEE HALL, KOLKATA

#### Senior Secondary

May 2011 - May 2013

Percentage: 82%

### SAIFEE HALL, KOLKATA

#### Secondary

May 2009 - May 2011

Percentage: 86%