

Sourav Tribedi

Business Student

Contact

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Skills

Customer Response



POS systems



Strategic thinker



Maximizing profitability



Relationship building and management



Operations



Customer Relations



Business Student An independent and self-motivated business student with proven and tested business skills currently looking for part-time.

Education

2023-09 -

Current

MBA: Business Administration

University of Surrey - Guildford, SRY

2015-05 -

2018-05

B.TECH in ECE

Techno India University

GPA: 8.06

Work History

2018-06 -

2023-08

STORE MANAGER

D.D.S.B.C.S, Kolkata

- Managing over 20000€ of inventory every month
- Managed and handled over 20+ staff
- Increased revenue by introducing home delivery and digital payment methods during COVID
- Managed inventory control, cash control, and store opening and closing procedures.
- Handled problematic customers and clients to assist lower-level employees and maintain excellent customer service.

Certifications

2014-07

[Basic Telecommunication], [BSNL] - [15 days]

2013-04

[Desktop Support Executive], [TATA] - [150 hours]