

# Minu Joseph

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## PROFESSIONAL SUMMARY

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With having 10 of experience in software development in Infosys Ltd, Tata Consultancy Services Ltd and Cognizant Technology Solutions Ltd with a proven track record of designing, developing, and deploying high-quality software applications. My technical skills include proficiency in Java, Spring MVC, Spring Boot, Hibernate, Micro Services, JavaScript, MySQL, Oracle, Apache Tomcat, JBoss, WebLogic, Eclipse, Oracle SQL Developer, SVN, Jenkins, JIRA, Maven, AWS, GitBash, Sonar Lint, GitLab, which I have successfully applied to create different projects. What sets me apart is my ability to collaborate effectively in cross-functional teams, my problem-solving mindset, and my dedication to writing clean, efficient, and maintainable code. I am well-versed in Agile methodologies and have a keen eye for detail, allowing me to deliver software that meets both user requirements and industry standards.

## WORK EXPERIENCE

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### Senior Associate and Team Lead

Oct 2021 - Present

Cognizant Technology Solutions Ltd • Kochi

- Developing and enhancing APIs under microservices architecture for a leading US telecommunication client as part of bill simplification programs.
- **E-Hub**The Entertainment Hub project aims to provide a single platform for customers to subscribe to various entertainment platforms like Netflix, Disney Hot Star etc.
- Requirement analysis, coding, unit testing etc.Worked on various user stories related to backend domains like subscription, billing, payment, order management etc.
- Assisted with day-to-day operations, working efficiently and productively with all team members.Developed strong communication and organizational skills through working on group projects.
- Demonstrated a high level of initiative and creativity while tackling difficult tasks.
- Passionate about learning and committed to continual improvement.
- Resolved problems, improved operations and provided exceptional service.
- Used strong analytical and problem-solving skills to develop effective solutions for challenging situations.
- Applied effective time management techniques to meet tight deadlines.
- Participated in team projects, demonstrating an ability to work collaboratively and effectively.

### IT Analyst

Jul 2017 - Oct 2021

Tata Consultancy Services • Kochi, India

- Collect and analyze data to identify areas for improvement within an organization's IT infrastructure
- Review existing IT systems and internal processes
- Develop, implement and apply policies and procedures throughout the software development life cycle to maximize the efficiency, effectiveness and overall quality of software products and

information systems, and to ensure that all systems and processes meet organization standards and user requirements

- Develop quality assurance procedures and tests for the development and improvement of new and existing systems
- Identify, analyze and document discrepancies and ensure that appropriate adjustments are made
- Perform preventive maintenance tasks on computer systems.
- Managed offshore team for service migrations without impacting the existing business functionality for a leading Singapore-based Airline client.
- **FABS (Food and Beverage System)** The Food and Beverage System (FABS) is developed for Airline clients so that food and beverage menu planning, budgeting/costing, uplift and invoice verification activities can be carried out with greater efficiency.
- Involved in the enhancement of various modules like Assisted Invoice Regeneration and Flight Menu Planning. • Mentoring team members and coordinating the work. • Improved the performance of existing modules by analyzing queries. • Integration and Unit Testing.
- **TIBCO Migration Due** to the decommissioning of TIBCO middleware, all the service calls via TIBCO middleware were migrated to TIBCO Mashery. Tibco Mashery is used for API Management and enables deployment at the Cloud. • Code Analysis and documenting existing functionalities.
- Replace all the middleware calls involved in the major transaction flows with the corresponding Altea/CSL/LSL/MARMS service calls and provide technical support to team members in CI/CD processes.
- Manage offshore resources and coordinate with onsite counterparts to achieve the project goals by involving them in the construction and testing and also providing them with timely feedback.

### Senior Systems Engineer

Aug 2013 - May 2017

Infosys Limited • Trivandrum, Kerala, India

- **CACTUS (Common Authoring Configuration Transformation Utility Service)**
- This project was for an American aeronautical industry conglomerate to convert all technical specifications to the International Standard (S1000D) documentation format. The validation of the generated PDF documents was fully automated. The application was developed in Hibernate and Spring.
- Worked on Java, Spring, and Hibernate frameworks under MVC design patterns for US clients.
- Involved in the development of Delivery Reports and exception List Modules.
- Involved in coding the Bean, Controller, Service, & DAO Classes, various configuration files, properties files and hibernate mapping files.
- Development, Integration and Unit Testing.
- Took up the additional responsibility of maintaining a repository of all the received batches of PDF files and comparison reports sent.
- Tested and analyzed equipment design and performance feasibility to determine potential ROI.
- **BULLWINKLE**
- This application is an initiative within Apple to create an issue Tracker which interacts with other applications like iLog, Radar etc.
- This application manages the entire workflow, starting with the issue creation, steps taken,

workarounds, engineering

## **SKILLS**

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Spring MVC, Spring Boot, Hibernate, Micro Services, JavaScript, MySQL, Oracle, Apache Tomcat, JBoss, WebLogic, Eclipse, Oracle SQL Developer, SVN, Jenkins, JIRA, Maven, AWS, GitBash, Sonar Lint, Mac Agile, Product development, Code reviews, HTML and XML, Project Management, Conceptual understanding, Application design, Usability principles, Build releases

## **PROFESSIONAL CREDENTIALS**

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- Java Software Developer and Team Leader