Safdar Raza

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# Profile Summary:

Experienced and highly motivated SQA Lead with over 15 years of success in ensuring the delivery of high-quality software products. Proven leadership in guiding and training in-house QA teams, including members with diverse experience levels. Proficient in test planning, strategy development, and test case creation based on business and technical requirements. Skilled in implementing efficient test automation and optimizing QA processes.

**Leadership and Management Skills:**

* Expertise in leading and mentoring QA teams of more than 8 members, fostering growth and enhancing team performance.
* Solid experience in project management, including client communication, strategic decision-making, and client/user-related activities.
* Leading and participating in requirements analysis, requirement gathering, test planning, test estimation, and scheduling phases.
* Strong project management skills, overseeing project timelines, resources, and deliverables.
* Proven ability to develop and supervise test plans, test strategies, test scenarios, test cases, test requirements, and documentation.

**Technical Skills:**

* Proficient in Selenium WebDriver with extensive experience in test automation using Java.
* Strong knowledge of automation test frameworks, including Cypress, Protractor, and Selenium.
* Experience in automated testing of mobile applications (iOS, Android) and API testing using Postman.
* Proficient in Selenium WebDriver with extensive hands-on experience in designing, developing, and executing automated test scripts using Java.
* Demonstrated ability to create robust and maintainable test frameworks for web applications, ensuring efficient test automation.
* Expertise in test case development, test data preparation, and execution, utilizing Selenium to validate web application functionality.
* Strong knowledge of page object model (POM) and best practices in test automation.
* Experience in parallel test execution and test suite management for efficient test runs.
* Skilled in identifying and handling web elements using Selenium locators.
* Proficient in handling dynamic web elements and pop-up windows in automated tests.
* Familiar with integrating Selenium test automation with CI/CD pipelines for continuous testing.
* Extensive experience in debugging and troubleshooting test scripts and providing solutions for automation challenges.
* Knowledge of cross-browser testing and responsive web design testing using Selenium.
* Competent in creating customized test reports and logs to track test execution results.
* Proficiency in data-driven and parameterized testing using Selenium with Java.
* Experience in handling JavaScript alerts and browser windows during test automation.

Seeking a challenging SQA Lead role to leverage my extensive experience and leadership skills in optimizing software quality, driving innovation, and ensuring the highest standards of quality assurance.

# Experience

## Technical Lead

Ciklum

Feb 2022 - Present (1.5 years)

* Prepared and supervised in preparation of annual and quarterly technical targets of QA team
* Coordinated and directed QA Testing efforts in an agile sprint based methodology
* Introduced Cypress for automation testing and prepared automated test cases for client usage as well as team’s smoke and regression testing
* Advised and led process improvement team with deliberation, leadership and strategic planning.
* Partnered with leadership team to develop automation strategy and execution plan.

## Principal QA Engineer

Ciklum

Jul 2016 - Feb 2022 (5 years 8 months)

* Responsibilities include Team management, team coordination, client communication and testing of assigned tasks, gathering requirements from different stake holders and analyze and test them
* Collaborated with developers and project managers to assess program capabilities, features and testing demands.
* Demonstrated new product features and functionality to project stakeholders.
* Documented integration issues and vulnerabilities and outlined improvement recommendations.
* Assessed software bugs and compiled findings along with suggested resolutions for development team members.
* Fixed identified issues to improve workflows.
* Met tight deadlines to satisfy client demands and project timelines.

**Software Project Manager**

Vantibolli Corp.

Oct 2015 - Jun 2016 (9 months)

* Team management and testing of assigned tasks of QA team - Requirement analysis of new projects, tasks and modules - Leading test planning, test strategy for upcoming projects - Getting involved with development and requirements gathering teams for ongoing projects maintenance - Getting involved with support team to assist client for ongoing projects - Leading the QA team for all types of testing involve in upcoming and ongoing projects
* Oversaw planning, application development, verification and risks involved in software projects.
* Coordinated development, testing and release of complete suite of web-based software offerings.
* Answered client questions via phone and email to quickly resolve issues and improve service.
* Resolved issues immediately ensuring project deliverables were not negatively impacted.
* Managed and motivated project teams to promote collaboration and keep members on-task and productive.
* Managed all communications between clients, stakeholders and in-house software development team.

 **Software QA Team Lead**

Netsolace, Inc.

Jun 2011 - Sep 2015 (4 years 4 months)

* Responsibilities include managing the assigned team tasks
* Working with development team for requirement analysis, testing the developed modules and bug fixing - Collaborating with design team for requirements analysis and verification of design parts of ongoing projects
* Reviewing the tasks of team members working with me
* Working with both of the water fall and agile process
* Prepared variety of different written communications, reports and documents.
* Maintained energy and enthusiasm in fast-paced environment.
* Identified issues, analyzed information and provided solutions to problems

 **Software QA Engineer**

Netsolace, Inc.

Sep 2008 - May 2011 (2 years 9 months)

* Responsibilities include testing of assigned projects.
* Working with development team through out the SDLC process
* Analyzing the clients requirements
* Having regression of newly developed module/changes with other integrated applications
* Working with both of the water fall and agile process

## Software Developer

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Feb 2008 - Jun 2008 (5 months)

* Developing the assigned tasks
* Working on assigned tasks in cooperation with other team members
* Analyzing the requirements and making the development plan

## Software Developer

AZM Computer Services (Pvt.) Ltd.

Oct 2006 - Jan 2008 (1 year 4 months)

* Development of assigned tasks
* Communicating with clients to gather requirements
* Analyzing the requirements in cooperation with project manager and other higher authorities- Communicating with PSEB personal as more projects were assigned by Pakistan software export board
* Visiting the client locations for deployment purposes
* Managing the same project for different clients having different requirements
* Upgrading current projects with advance technologies

# Education

## Arid Agriculture University

BS(CS), Computer Sciences

2002 - 2006

## Islamabad college of management and commerce

ICS, Computer science

2000 – 2002

# Certifications & Achievements

*  **Certified Tester Foundation Level (CTFL)** - ISTQB® - International Software Testing Qualifications Board
* Excellence award from Broad Peak Technologies
* 3rd position in speech competition in whole district at high school level
* Participated as external examiner at Graduation level at COMSATS University

# Skills

* Project Delivery • Test Planning • Testing • Requirements Analysis • Team Management • Test Cases • Defect Tracking • Automation Testing • Test Strategy • Agile Methodologies