
Manchester Age-Friendly Neighbourhoods Team (MAFN)

Manchester School of Architecture / Manchester Metropolitan University

- 01 Research Portfolio
- 02 Action Plan
- 03 Action Plan Report (Executive Summary)**

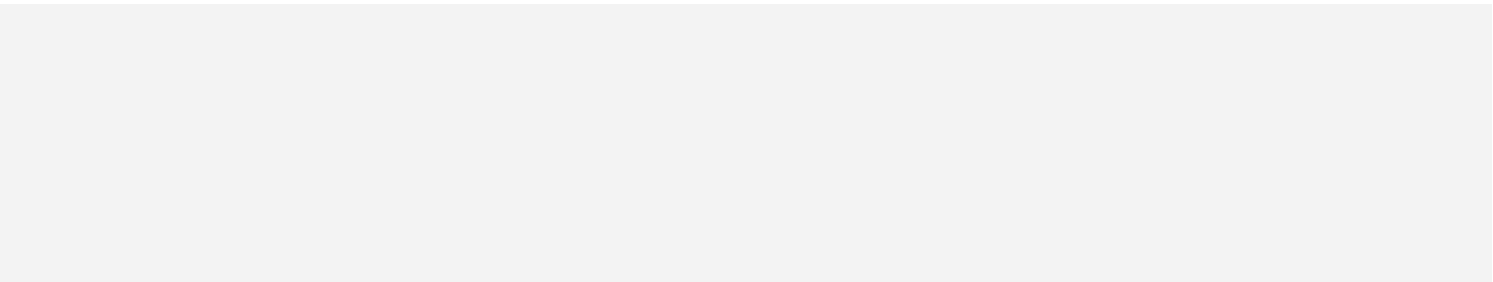
(Issued June 2018, Prepared June 2016 - 2017)



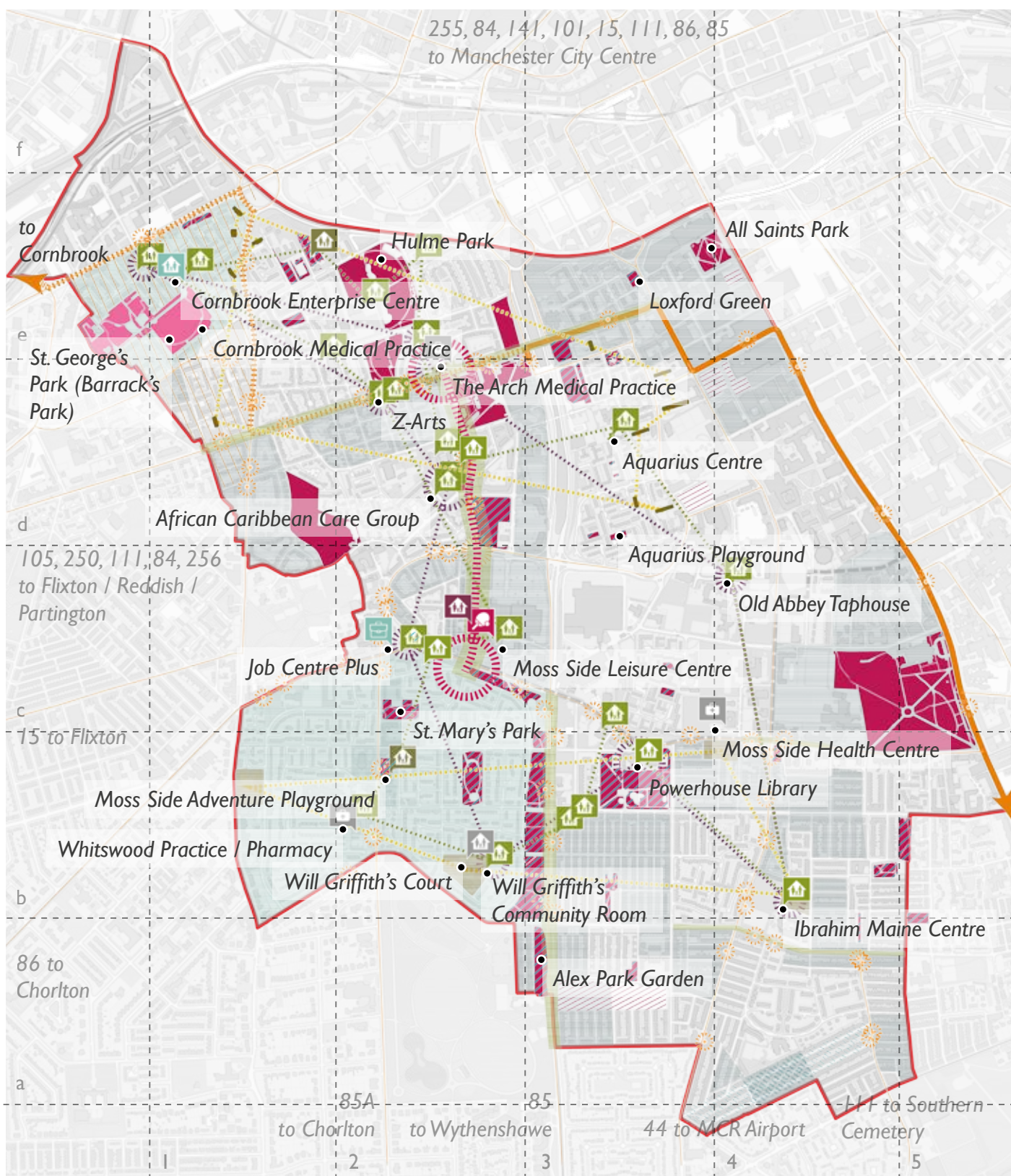
Age-Friendly Hulme & Moss Side

03

Action Plan Report



(Overview) Simplified Action Plan



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Simplified Action Plan (NTS)

(Simplified Version of the 'Age-Friendly Hulme & Moss Side - Detailed Action Plan' (1:5000 @ A1), available upon request)



Outdoor Space & Buildings



Under-utilised Green Space



Possible 'Community Hub' Location



Leisure Centre



Development Site



Transportation



Existing Bus Route



141 Bus Route



Proposed Resident Parking Permit Area



Bus Stops



Well-Used Road Crossings



Housing



Housing Provider Network



Social Participation



High Streets to Improve



Tower Blocks



Specialist Housing



Spaces for Community Activities



**Spaces for Community Activities
(closed)**



Respect & Social Inclusion



Privately Rented Properties



Small / Ambiguous Green Space



'Upping it' Exemplar Alley-gating Projects



Civic Participation & Employment



Proposed Residents' Association



Cornbrook Enterprise



Job Centre



Community Support & Health



Community Shop



GP / Dental Practice



GP Community Support Network /



Communication & Information



Community Venue



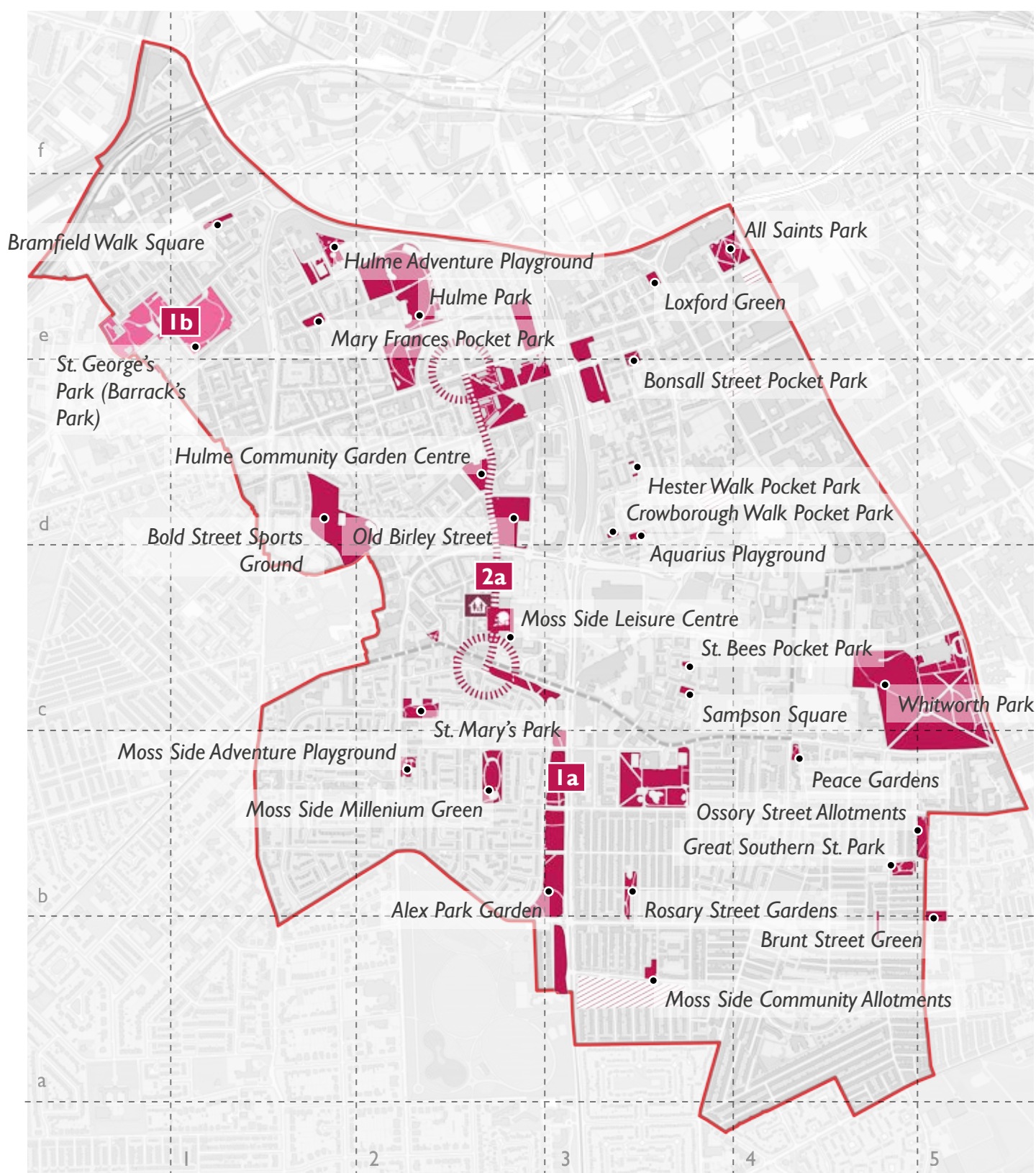
PlaceCal Calendar Network

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Key to Icons

Grouped by WHO AFCC Domain

(Action Plan) Outdoor Space & Buildings



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Simplified Action Plan (NTS) for Outdoor Space & Buildings

(Refer to page 3 for Key to Icons)



Outdoor Space & Buildings

1 Green Spaces

There are many diverse parks and small recreational spaces, but many of the 'pocket' green spaces do not serve the older community.



1a Distribute network of activities happening across different parks and green spaces, so individuals can attend those closest and most convenient for them.

1b As recommended by the Park's Strategy, designate Barrack's Park (St. George's Park) in St. George's to be an age-friendly park. Work with partners in the Council and Cornbrook Surgery.

2 Community Spaces

Hulme and Moss Side have a high number of community buildings, but lack spaces where people can come together informally.



2a Hulme High Street is well positioned at the centre of Hulme and Moss Side and would make an ideal location for a community hub. Rent a shop on Hulme High Street to act as a hub for age-friendly community groups and activities.

3 Leisure Centres

Existing leisure centres, located on public transport routes, have limited appeal to older people and are underused.



3a Look to increase the programmes aimed at over 50s, and create more age-friendly environments in the leisure centres. Aim to form a cafe or host a coffee morning in the re-opened leisure centre.



Outdoor Space & Buildings

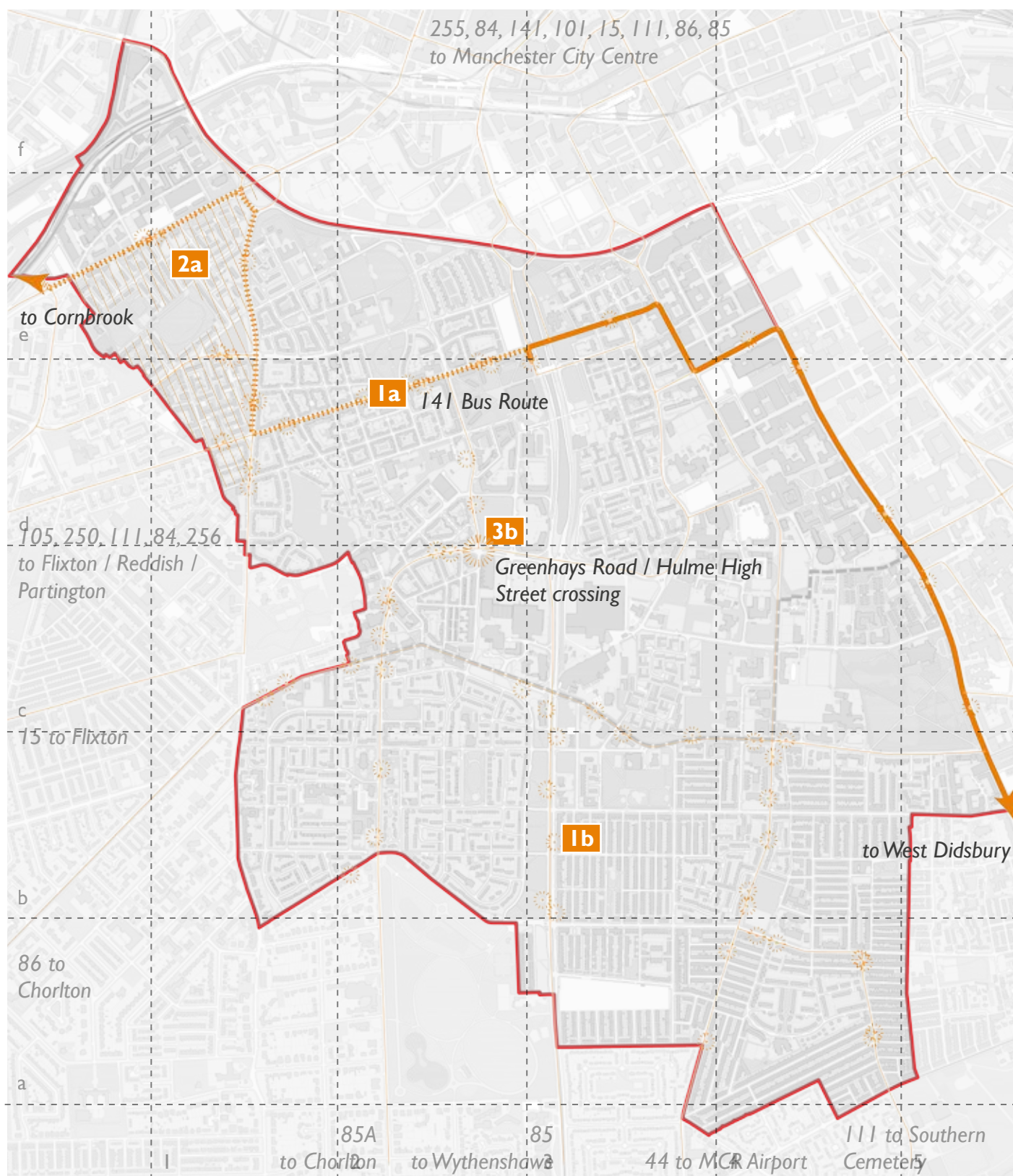
4 **Developments**

The older population have experienced a series of changes to their neighbourhood, particularly in recent times.



- 4a** With a number of visible development sites in Hulme, there is a need for a neighbourhood development strategy. This should be created by meaningful engagement with residents, stakeholders and statutory bodies. There should be a requirement for engagement from developers and for transparency in Section 106 agreements.

(Action Plan) Transportation



Simplified Action Plan (NTS) for Transportation
(Refer to page 3 for Key to Icons)



Transportation

1 Public Transport

Generally, the neighbourhoods are well connected, but St. George's does not have good transport links to the rest of Hulme and Moss Side.

1a Extend the 141 bus route to Cornbrook and increase operating times to operate outside term-time. This will allow a more frequent, reliable and valuable service for the residents of St. George's.

1b Bus stops around the area could be made more age-friendly with the introduction of seating and shelters.

2 Parking Issues

Some areas such as St. George's are used as car parks for city workers, due to amount of free street parking and proximity to City Centre.

2a Designate a new resident parking only area.

2b Promote sustainable transport choices on a city wide scale, to dissuade city workers from driving into work.

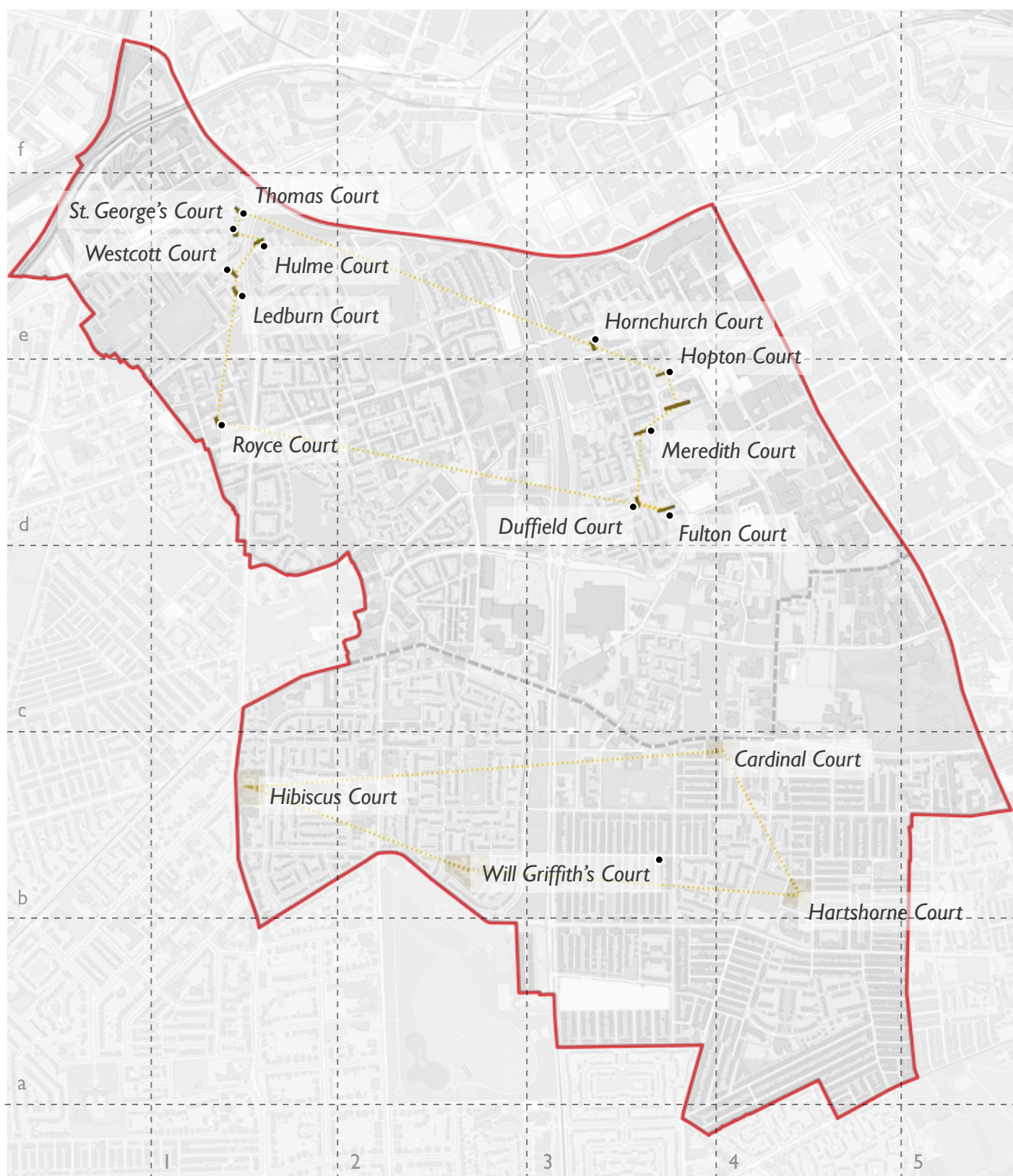
3 Community Services

Some areas such as St. George's are used as car parks for city workers, due to amount of free street parking and proximity to City Centre.

3a Start micro-bus service based on existing mini-bus services in the area.

3b Make improvements to various well-used road crossings to improve existing routes and legibility. E.g. install pedestrian crossings on the junction of Greenhays Road and Hulme High Street.

(Action Plan) **Housing**



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Simplified Action Plan (NTS) for Housing



Housing

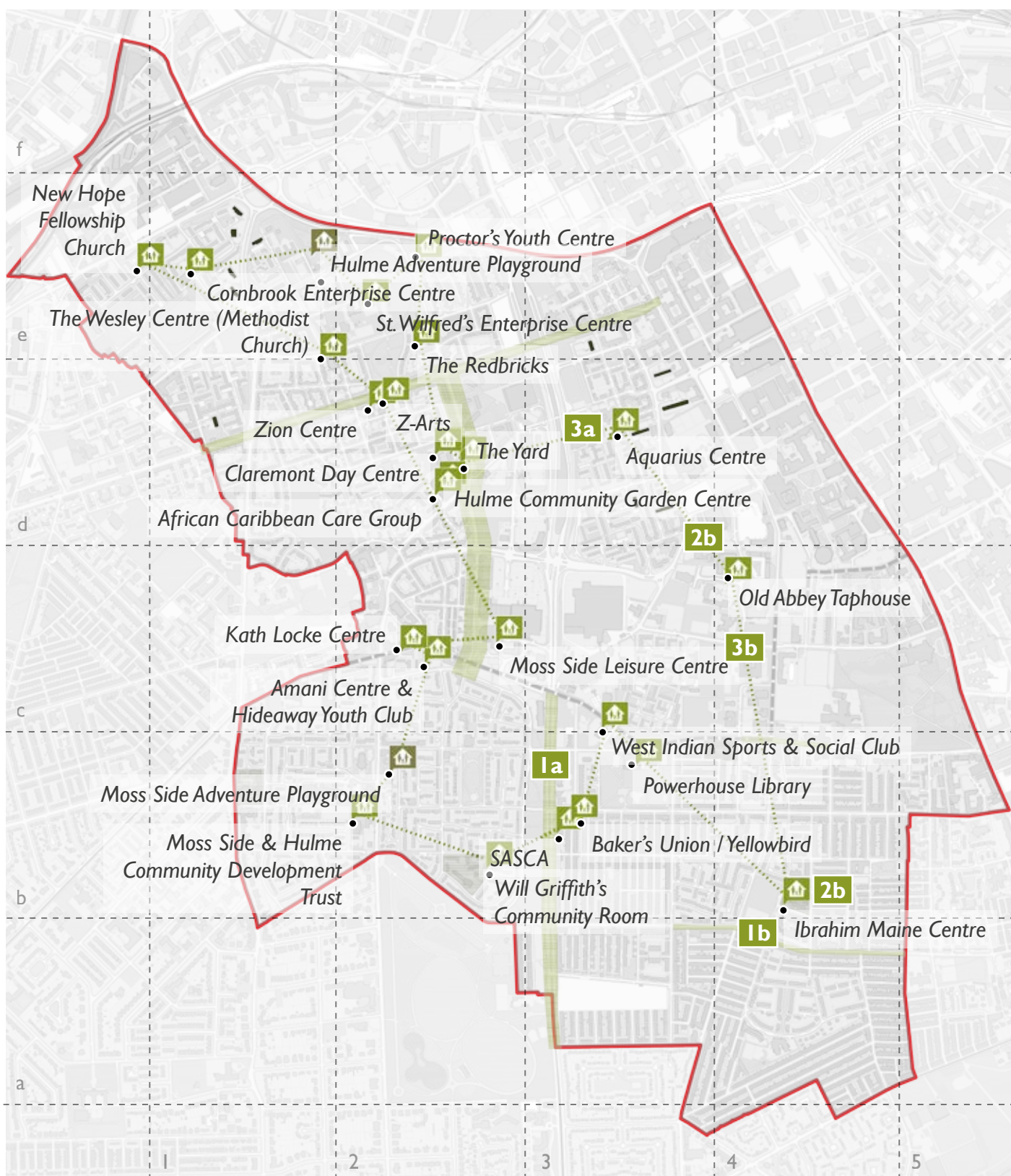
I Housing Providers

There are lots of different registered housing providers. Residents have expressed a desire for these to work more closely together.



- Ia** Create a Neighbourhood Housing Provider forum to encourage and enable multiple housing associations and providers to work together on issues affecting the whole neighbourhood. These may include flytipping; engaging older people; befriending; retrofitting; newsletters; public realm improvements and support of TARA and RA's.

(Action Plan) Social Participation



Simplified Action Plan (NTS) for Social Participation
(Refer to page 3 for Key to Icons)



Social Participation

1 High Streets

Local high streets are dispersed across the neighbourhood and do not provide a vibrant social space for older people.

1a Make improvements to high streets across the neighbourhood including Hulme High Street (and market), Princess Road and Stretford Road. Upgrade the public realm so that people feel able to spend more time in and around these areas.

1b Make improvements to roads linking neighbourhoods to high streets, to increase sense of place and ownership.

2 Inter-Cultural

Many activities serve specific communities. There is demand for groups or events that bring cultures together.

2a Establish a venue that will house events that bring groups of various cultures, religions and ethnicities together.

2b Promote the idea of community living rooms in towerblocks and specialist housing facilities. There may be opportunities that arise as renovation work is carried out.

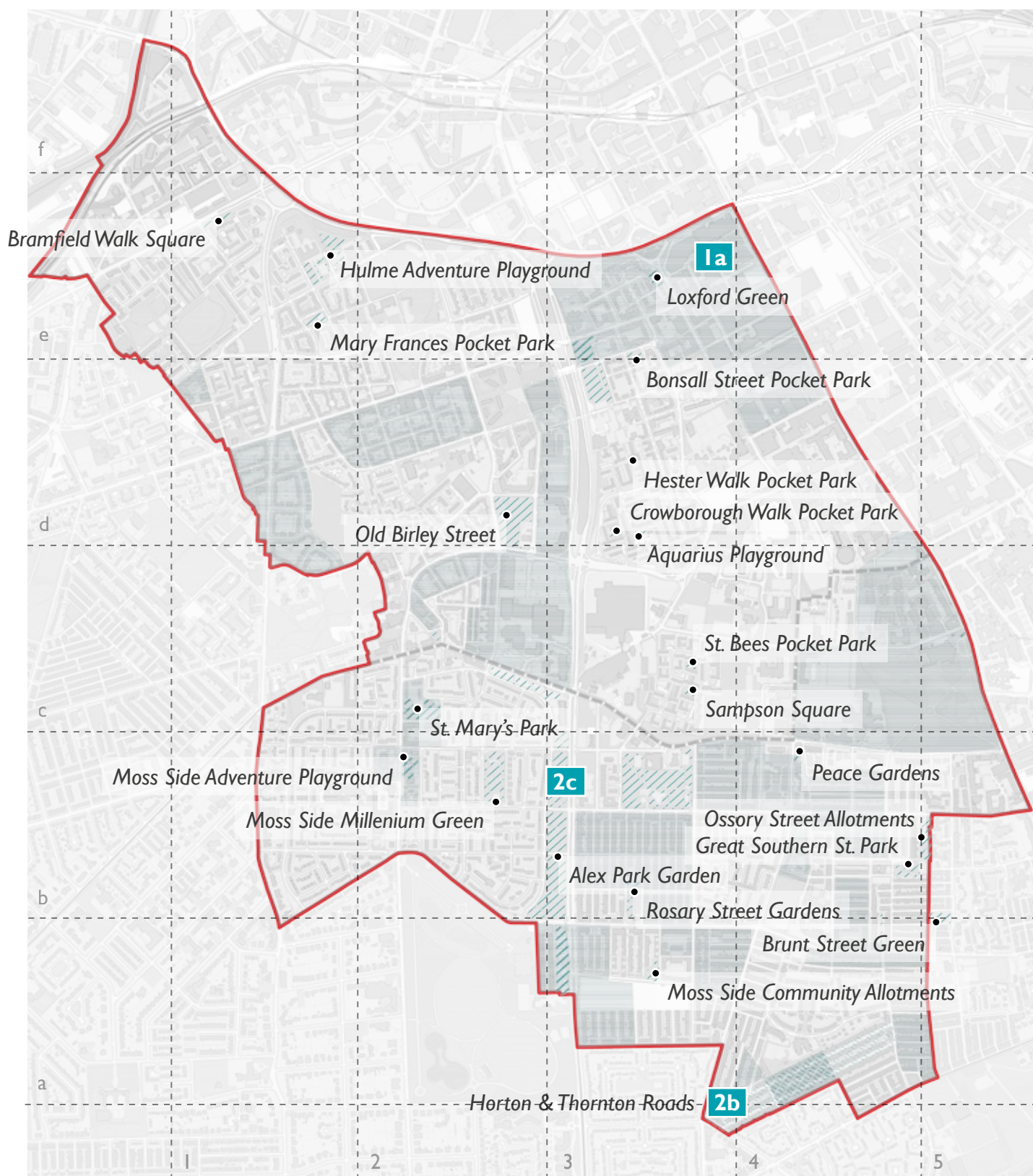
3 Activities

There are a large number of activities on offer, however some activities once popular amongst older people have now shut down.

3a Re-open the Aquarius Centre with dedicated support in place so that activities can continue to serve older people living in Hulme.

3b Co-ordinate available spaces that can be hired for community activities. Support groups to ensure they have access, and make sure spaces are being used to their full potential.

(Action Plan) **Respect & Social Inclusion**



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Simplified Action Plan (NTS) for Respect & Social Inclusion

(Refer to page 3 for Key to Icons)



Respect & Social Inclusion

1 Student Population

The increase in short term residencies / students has impacted older people's experience of 'community'.



- 1a** Support calls for a register of private landlords across Greater Manchester, to enable landlords to sign up to a charter and be held accountable for tenants' behaviour.
- 1b** Engage older people with other tenants in their area, to work together on projects and community activities. This will foster the development of a trusting relationship between these two communities.
- 1c** Ensure universities are only recommending registered landlords to their students.

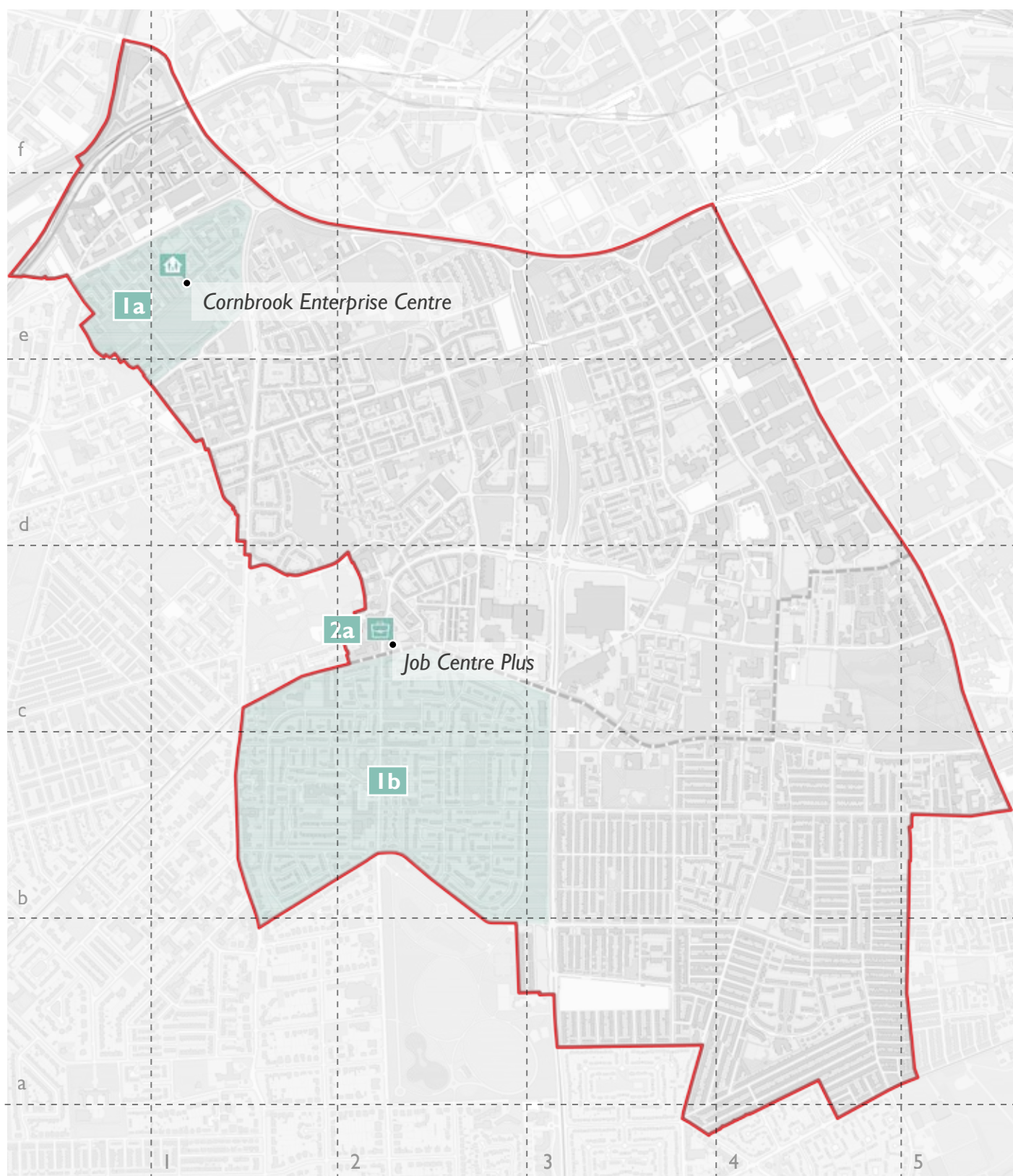
2 Ambiguous Spaces

There are ambiguous spaces with lack of ownerships throughout Moss Side, which leads to anti-social behaviour.



- 2a** Involve local community in creating new public realm to ensure spaces reflect local cultures and aspirations, and to create sense of ownership.
- 2b** Support 'alley gating' and greening of alleys, as well as educating residents about reducing waste and recycling. Work with Anne from 'Upping it'.
- 2c** Create a programme to enable older people to take control of the smaller green spaces around the neighbourhood. E.g. gardens / allotments, art activities and other events.

(Action Plan) Civic Participation & Employment



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Simplified Action Plan (NTS) for Civic Participation & Employment
(Refer to page 3 for Key to Icons)



Civic Participation & Employment

1 Resident-led Groups

There are significant numbers of active resident-led groups in Hulme & Moss Side which have been established for some time.

1a Support the creation of a residents' association in St. George's. Relationships with the council and housing providers will need to be considered. There is potential to partner up with Cornbrook Enterprise to work more as an action group for residents in the area.

1b Support the re-introduction of a residents' association in the Alexandra Park estate.

2 Job-Seekers

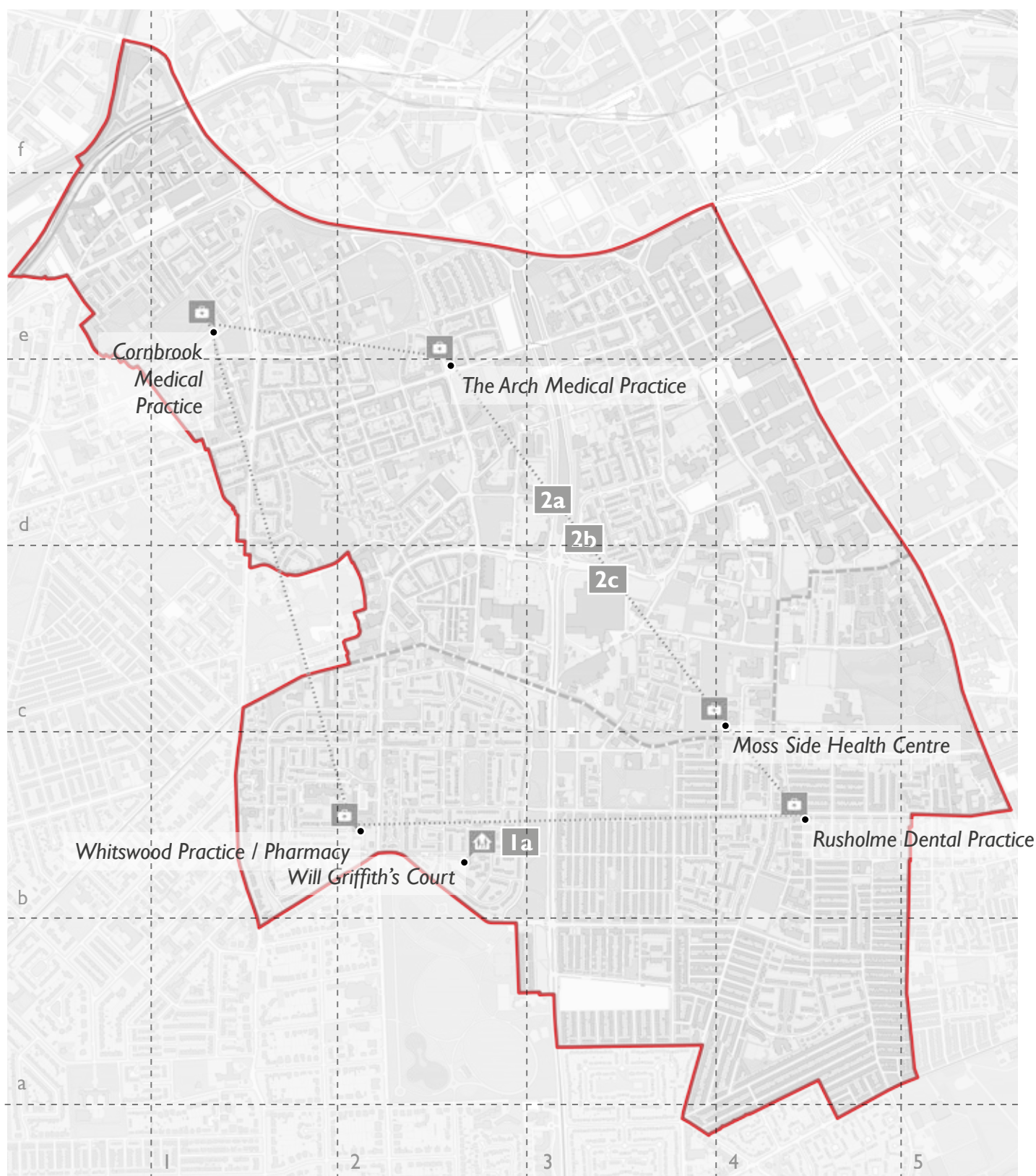
Unemployment is an issue for over 50s in the areas, with some reporting issues with current job-seekers system due to their age.

2a Engage with local job centres to work in partnership to develop strategies to enable more people to get back into work.

2b Promote existing jobs clubs in the area and work with their providers to make them better tailored toward the needs of older people.

2c Engage with the Department for Work and Pensions to ensure they are not enforcing sanctions on older people with volunteering commitments.

(Action Plan) Community Support & Health



Simplified Action Plan (NTS) for Community Support & Health
(Refer to page 3 for Key to Icons)



Community Support & Health

1 Food Banks

There is an increased reliance on foodbanks due to increasing food prices, alongside changes in benefits and decreased or static incomes.

1a Support existing community shops, such as Fairshare at Will Griffiths Court.

1b Create new community shops in Hulme and encourage these places to become social hubs, with cafes and activities, and places to purchase cheap food.

2 GP Appointments

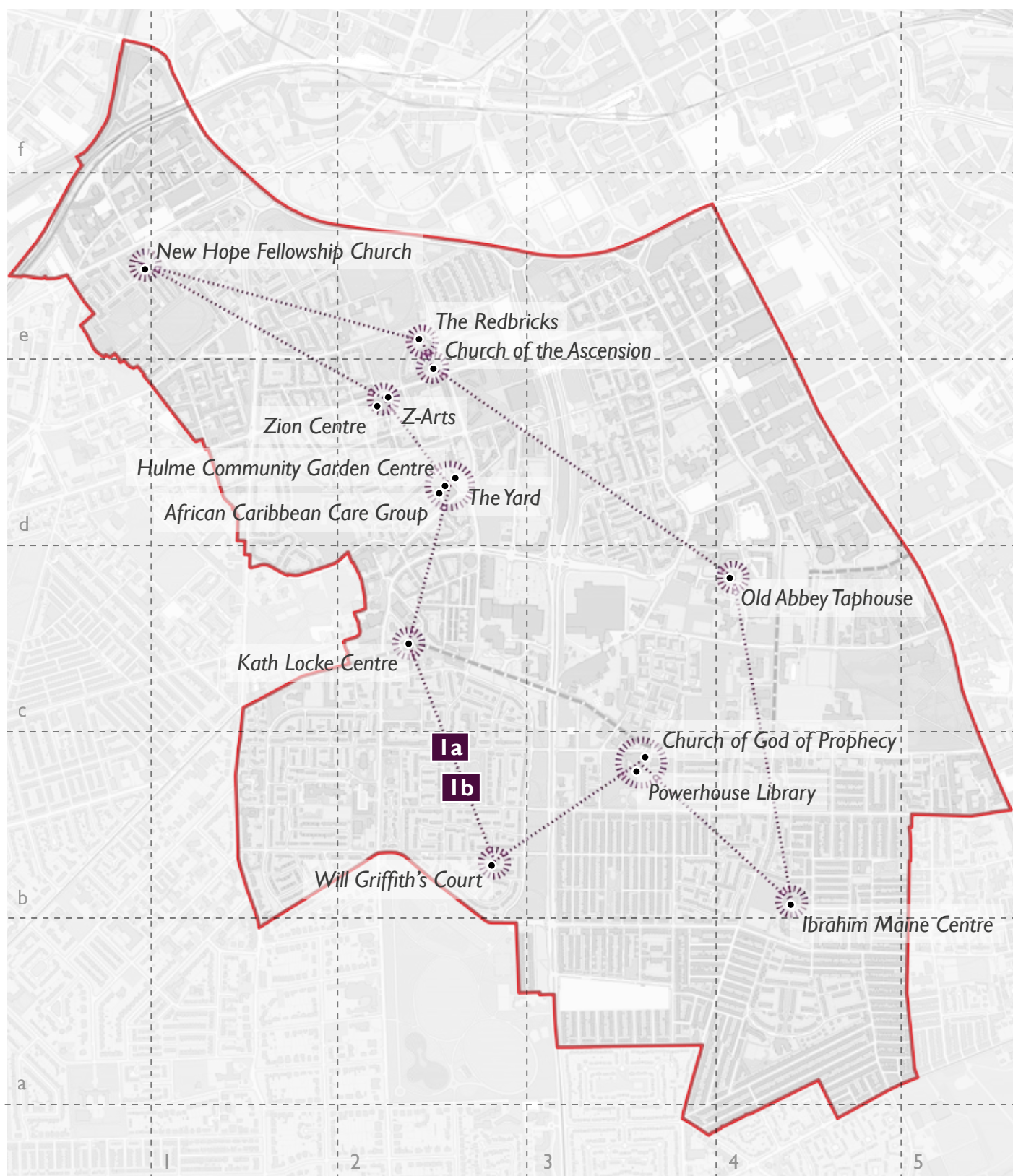
Some residents perceive themselves to be a burden on their GP, due to difficulties arranging appointments and limited time slots available.

2a Encourage people at risk of health problems to engage with GPs and take an active approach toward their health.

2b Promote health and well-being services available in the area through PlaceCal.

2c Advertise community activities taking place in the neighbourhood on TV screens in GPs, and encourage GP practices to support physical activity in parks and green spaces throughout the neighbourhood.

(Action Plan) Communication & Information



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Simplified Action Plan (NTS) for Communication & Information

(Refer to page 3 for Key to Icons)



Communication & Information

I Advertising

Group advertising efforts are not coordinated. Word of mouth communication isolates further those outside of strong existing social networks.



Ia Co-ordinate and pilot a network of calendars, enabling community groups and venues to maintain their own calendar system whilst contributing to a neighbourhood wide database that can be accessed by individuals, groups or service providers.

Ib Distribute a printed neighbourhood newsletter / calendar (a printed version of PlaceCal) to keep residents up to date on activities in their area.

