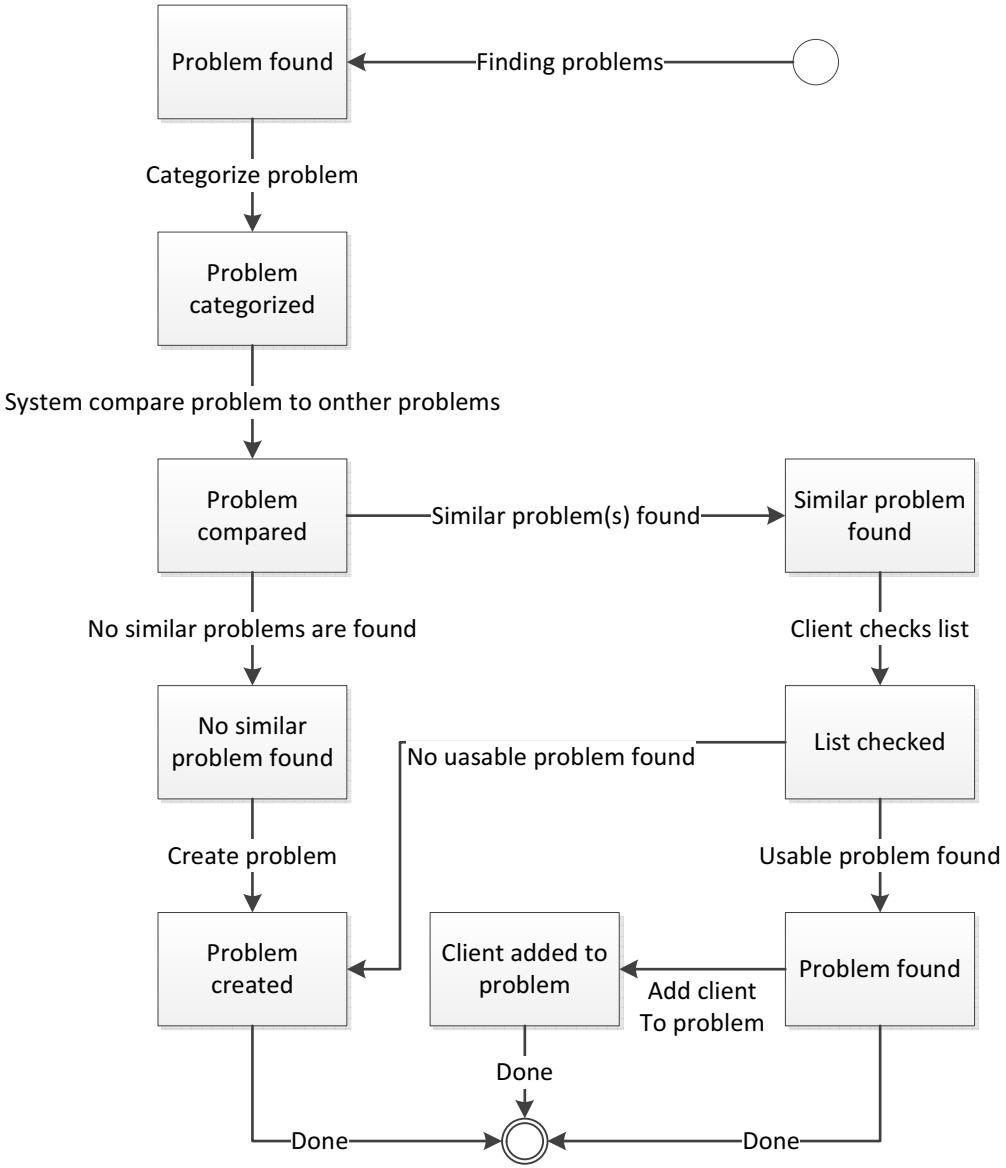
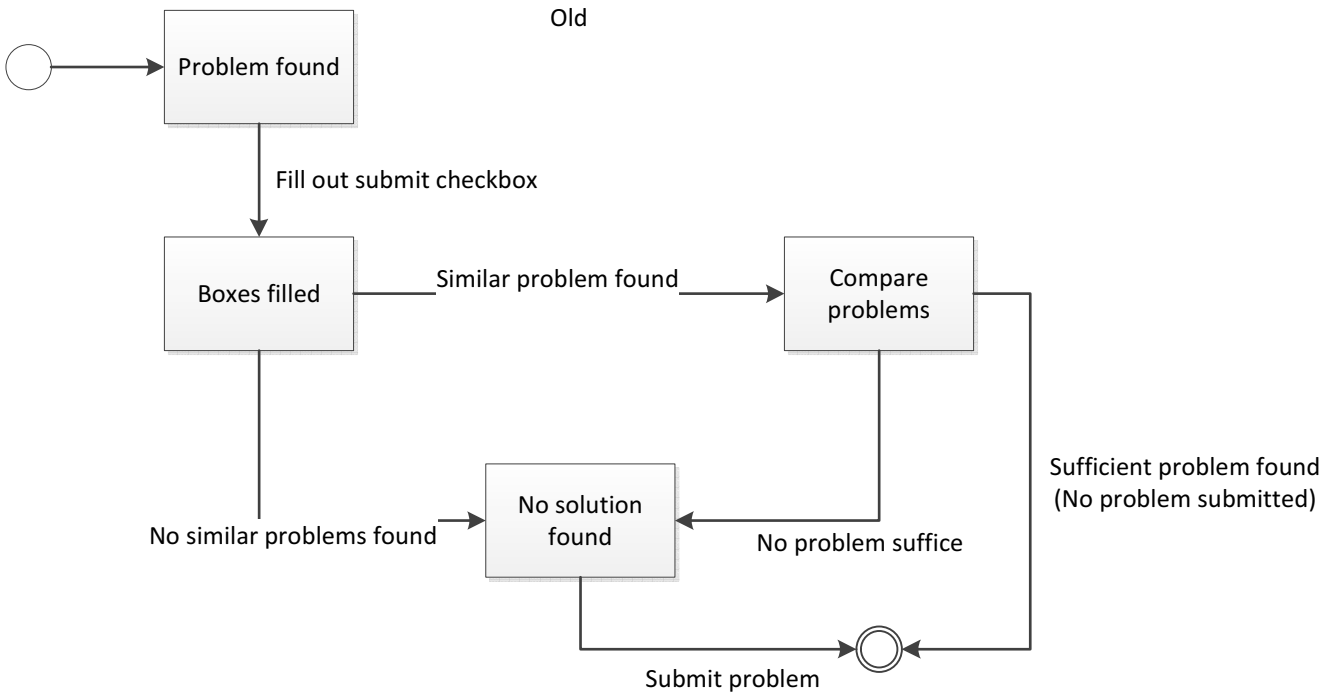
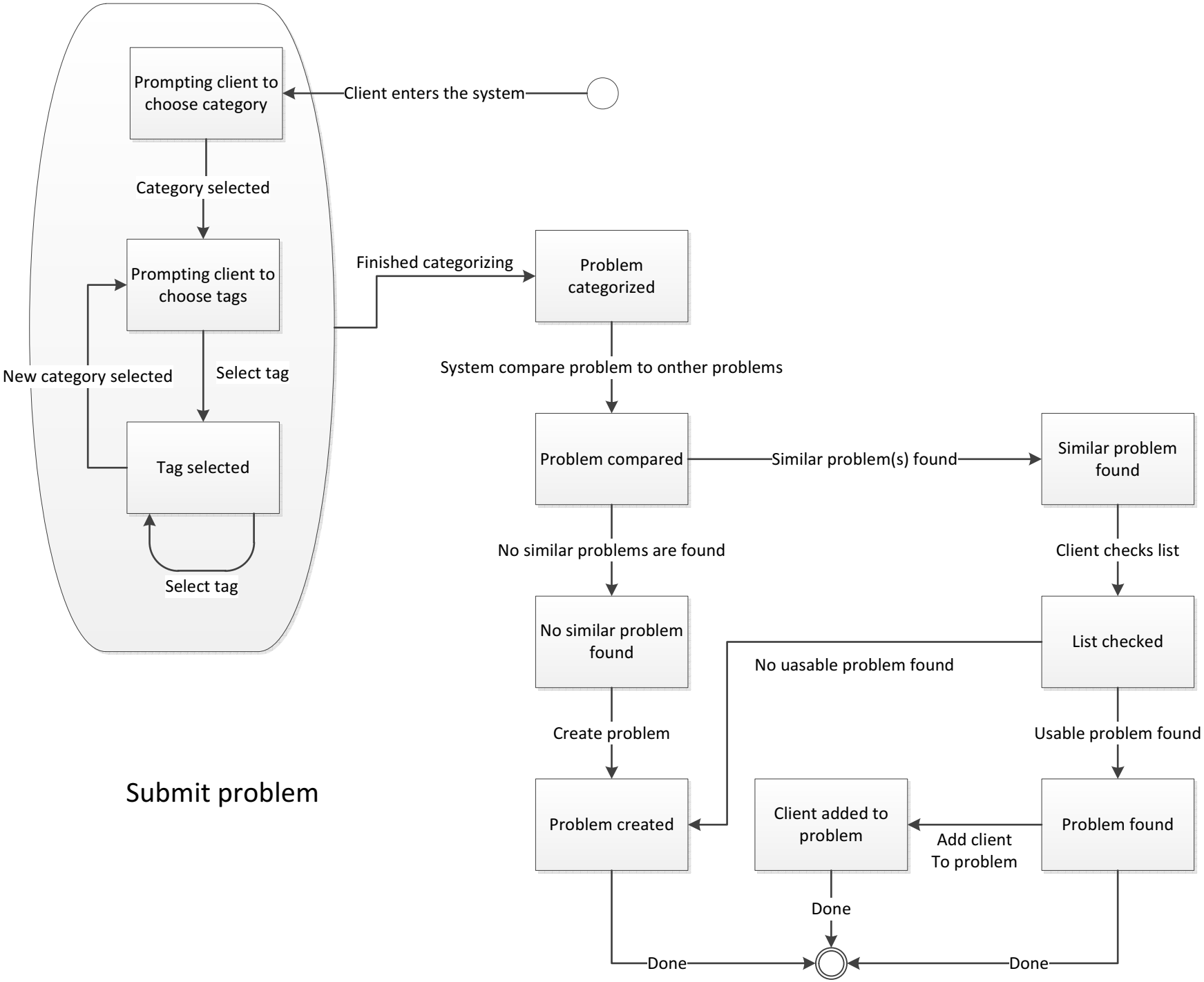
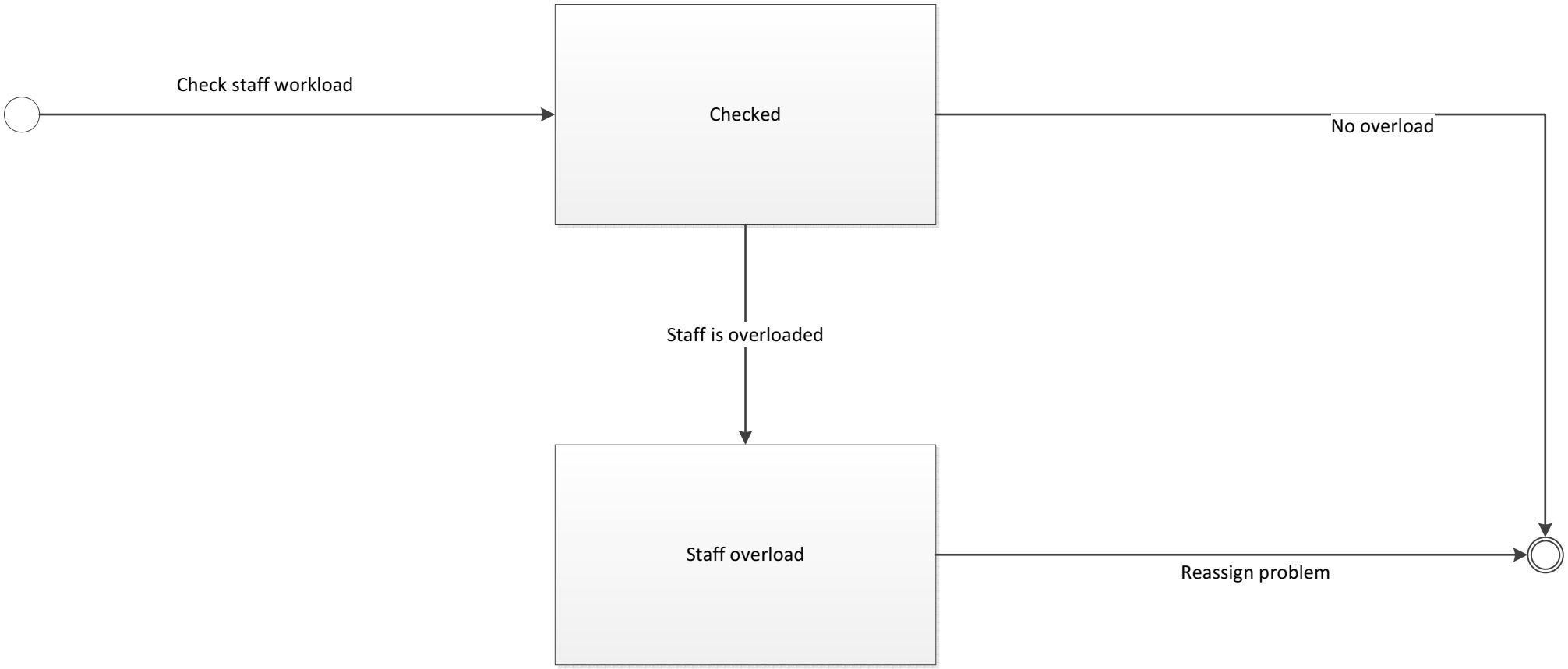
Old 2


Problem found
Finding problems
Categorize problem
Problem categorized
System compare problem to onther problems
Problem compared
Similar problem(s) found
Similar problem found
No similar problems are found
Client checks list
No similar problem found
No uasable problem found
List checked
Create problem
Usable problem found
Problem created
Client added to problem
Add client To problem
Problem found
Done
Done
Done


Old
Problem found
Fill out submit checkbox
Boxes filled
Similar problem found
Compare problems
Sufficient problem found
(No problem submitted)
No similar problems found
No solution found
No problem suffice
Submit problem

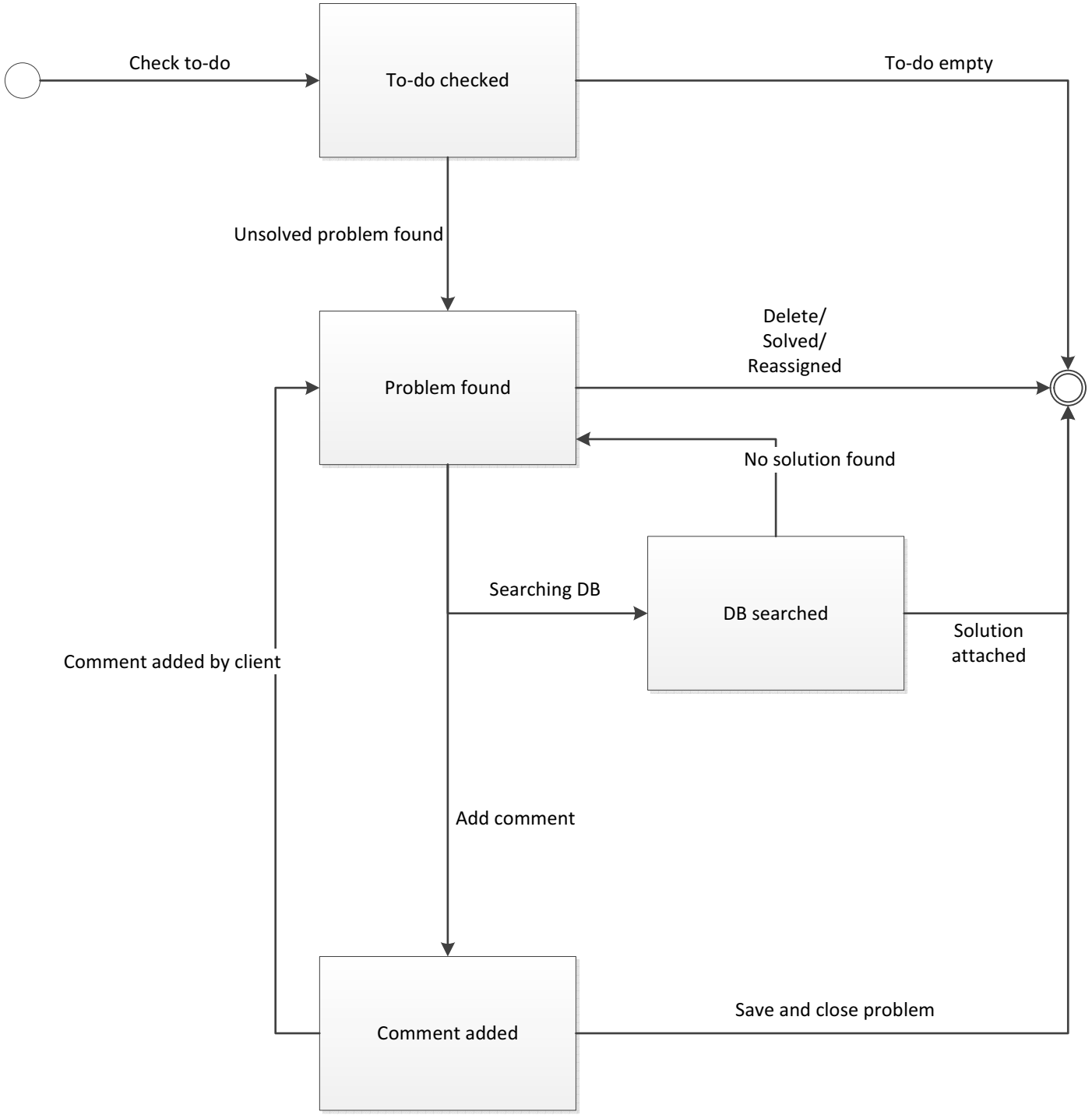


Submit problem



Reassign problem

Solving


Check to-do
To-do checked
To-do empty
Unsolved problem found
Problem found
Delete/
Solved/
Reassigned
No solution found
Searching DB
DB searched
Solution
attached
Comment added by client
Add comment
Comment added
Save and close problem