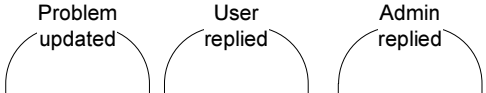
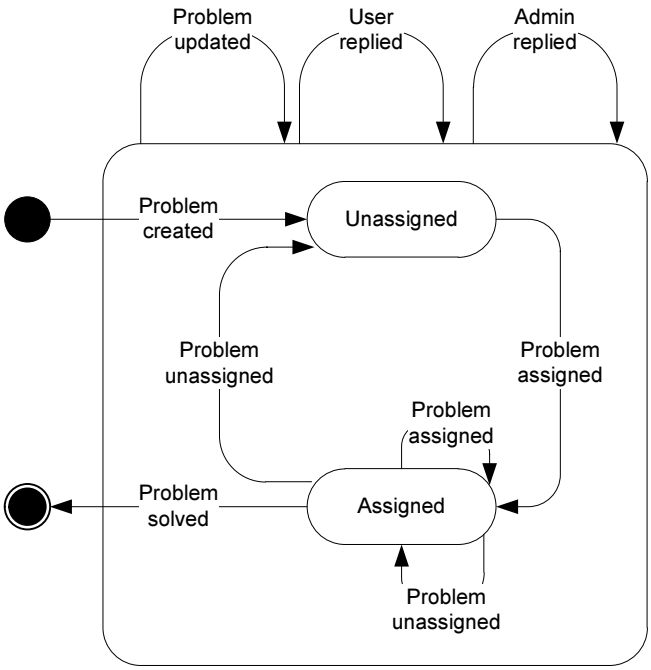
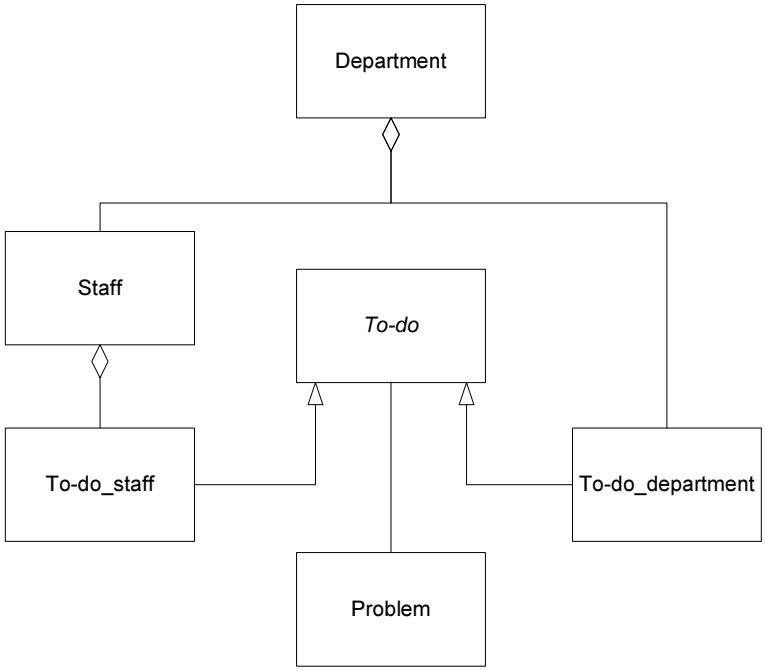
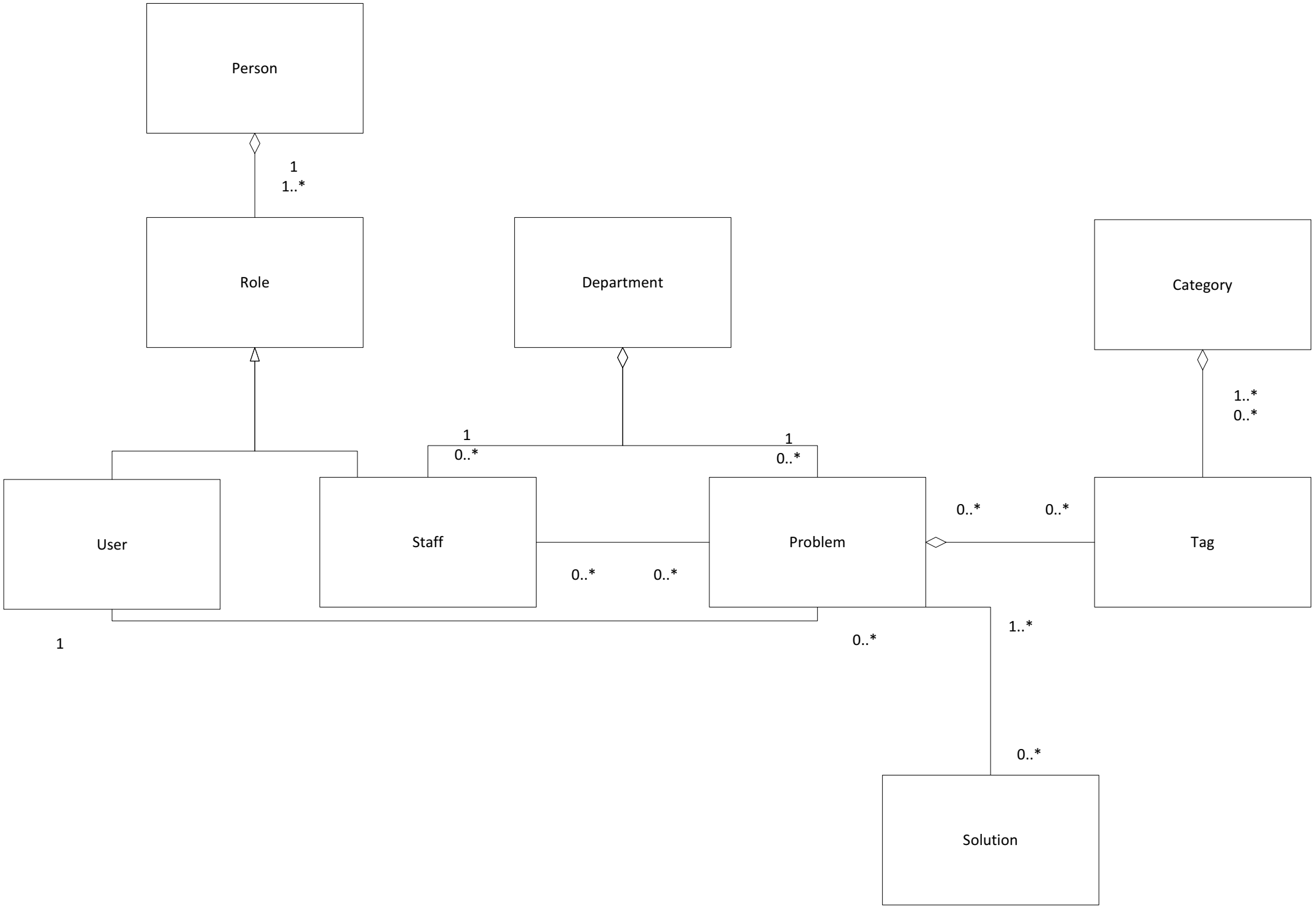
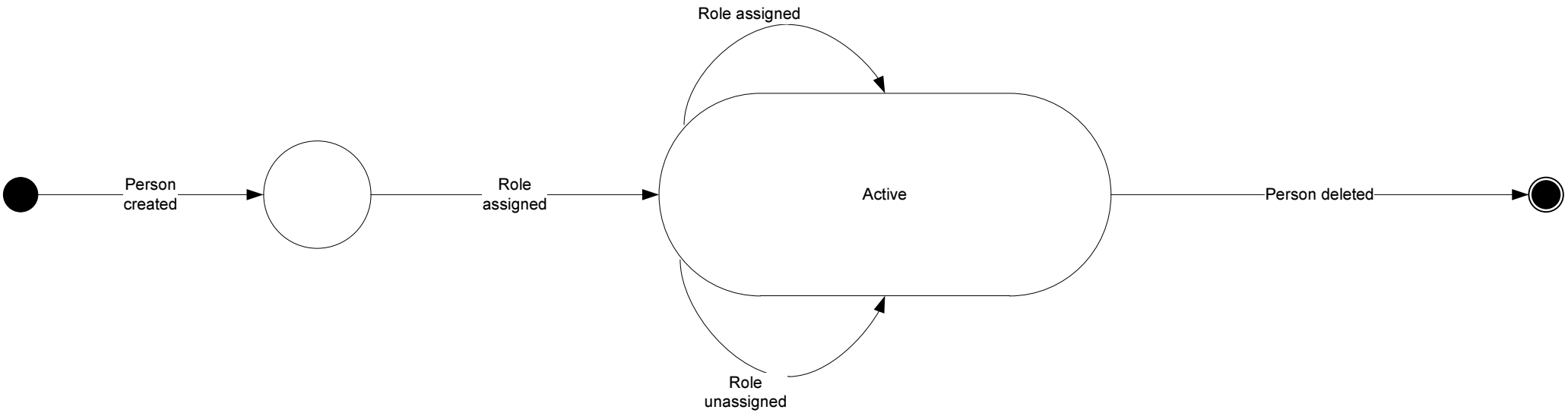

Problem
updated
User
replied
Admin
replied


Problem updated
User replied
Admin replied
Problem created
Unassigned
Problem unassigned
Problem assigned
Problem assigned
Problem solved
Assigned
Problem unassigned


Department
Staff
To-do
To-do_staff
To-do_department
Problem

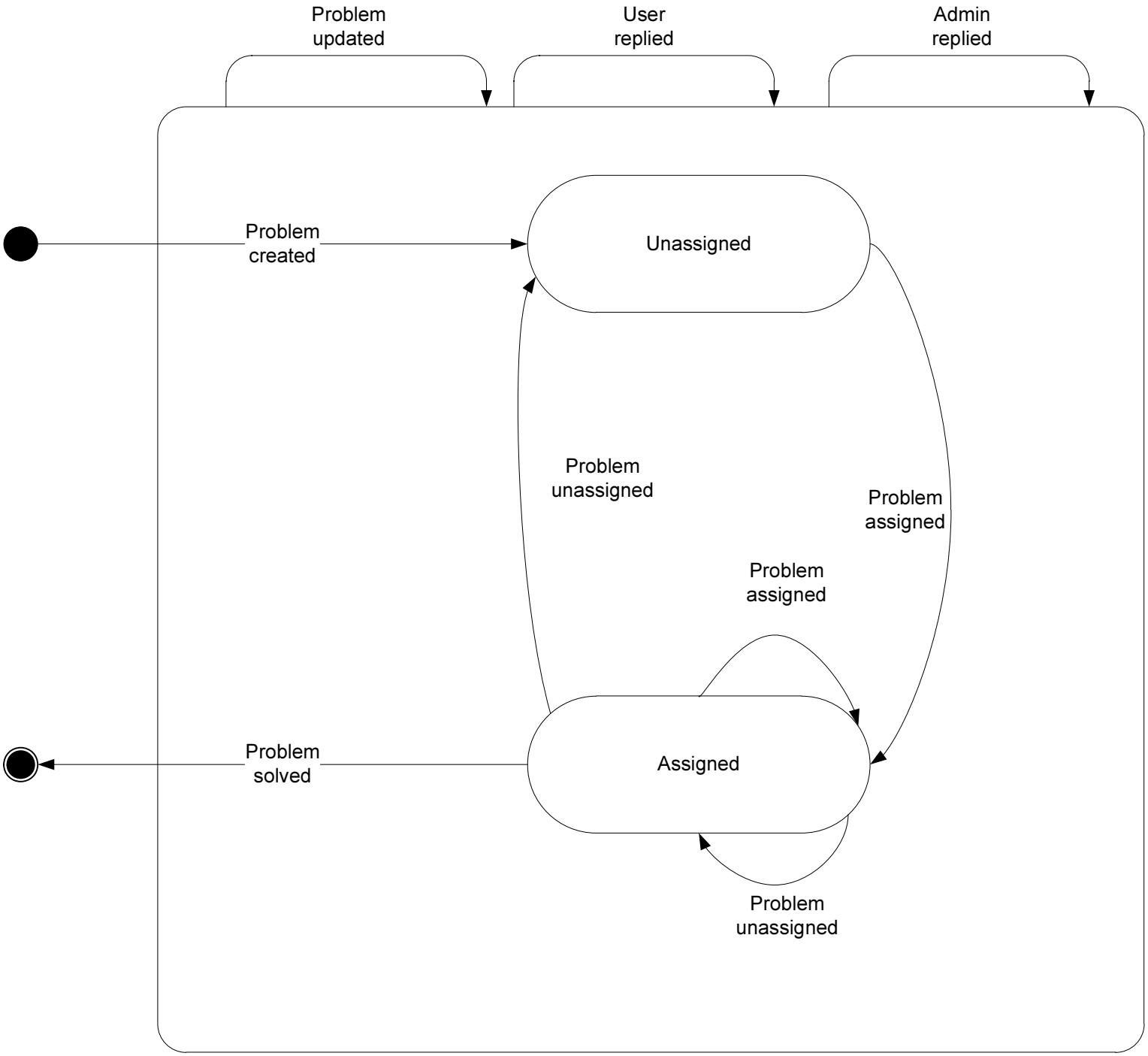

Person
1
1..*
Role
Department
Category
1..*
0..*
1
0..*
1
0..*
User
Staff
Problem
Tag
0..*
0..*
0..*
0..*
1
0..*
1..*
0..*
Solution



Person

UID
Name
E-mail
Tlf.nr.
Roles

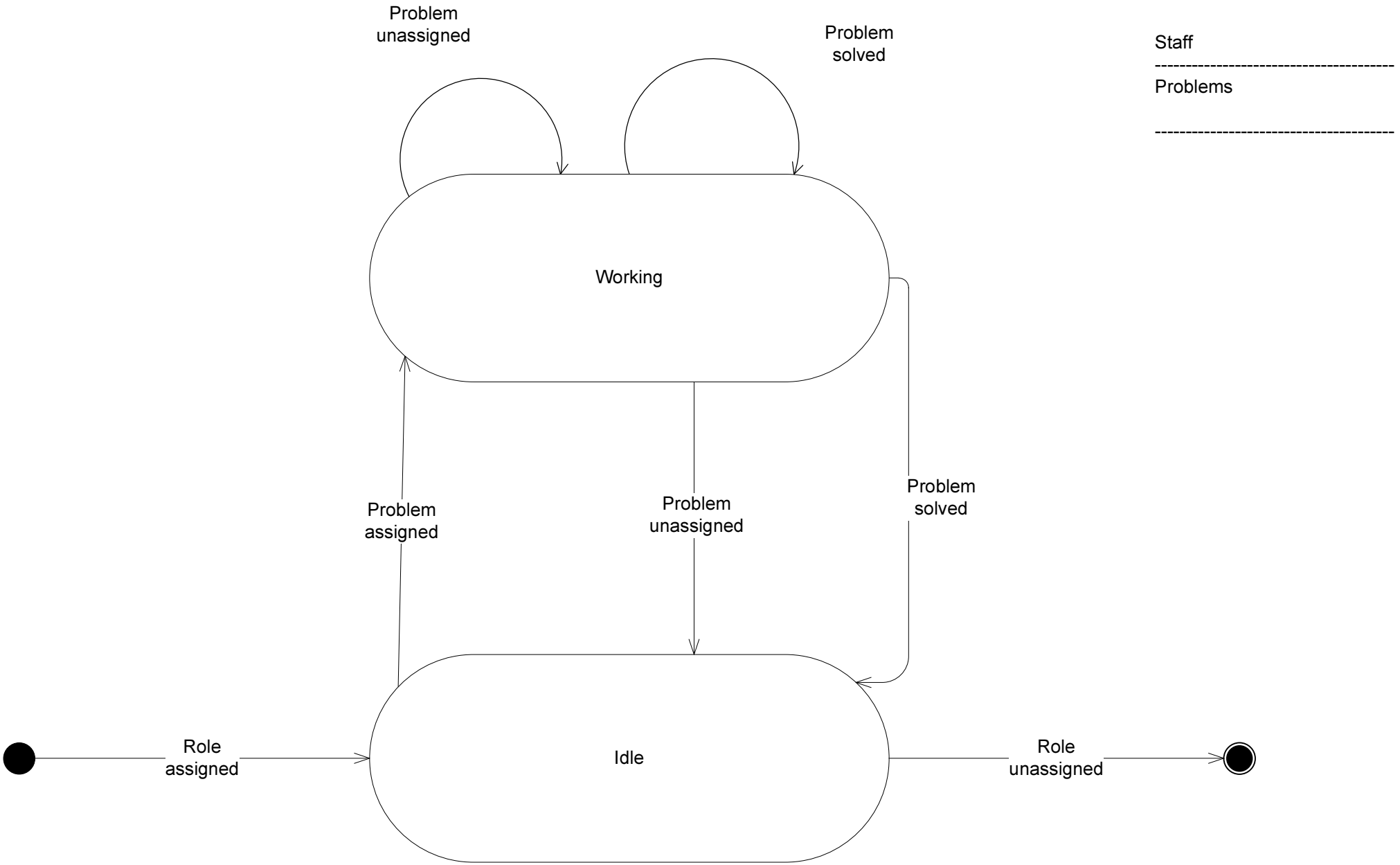
Set role

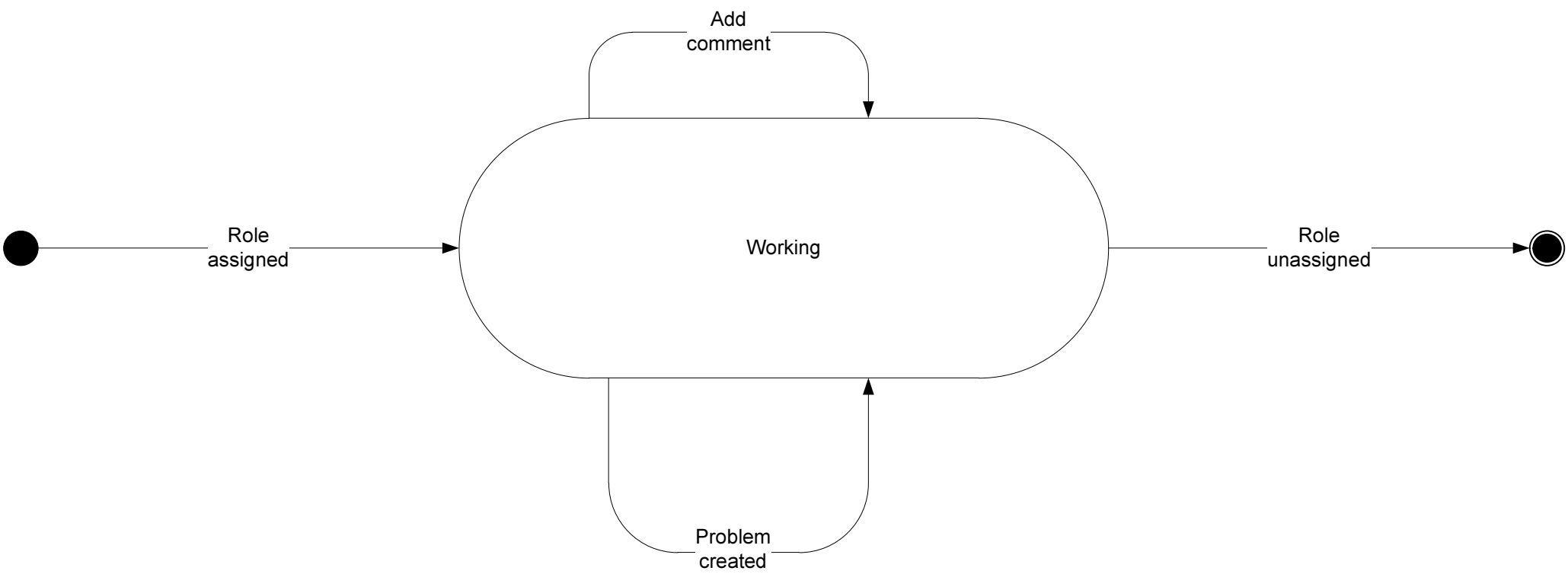


Problem

UID
Description
Priority
Status
Solution
Date created
Comments
Assinged to
Created by

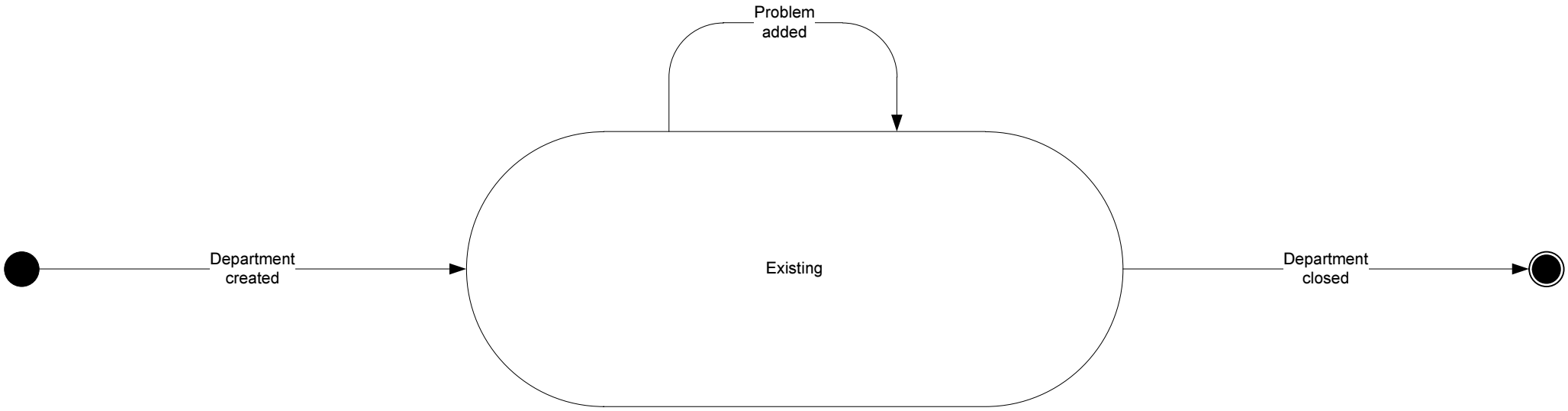
/*
Set Priority
Set Status
Add Solution
Remove Solution
Add comment
Remove comment
Change problem
*/


Problem
unassigned
Problem
solved
Staff
Problems
Working
Problem
assigned
Problem
unassigned
Problem
solved
Role
assigned
Idle
Role
unassigned



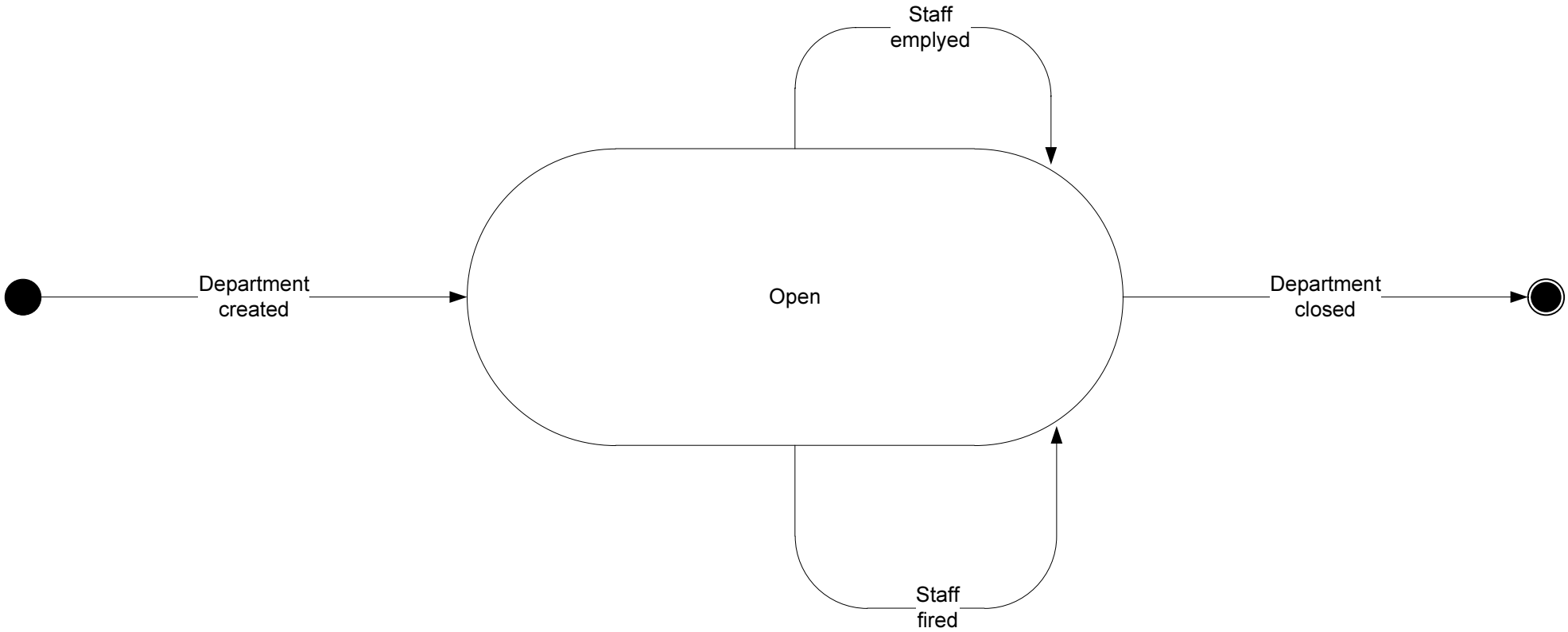
User

Problems



List

Problems



Department

Staffs
List

/*
Add staff
Remove staff
*/