



Says

What have we heard them say?  
What can we imagine them saying?

Thinks

What are their wants, needs, hopes, and dreams?  
What other thoughts might influence their behavior?



As a business person means,its easy to cary our laggages or whatever,its comfortable in the airports too.

Airports are one of the safety plaes in this startingand chcking are as to the place arivals.

Travelling is two fun.

People sometimes feeling fears to trvel in airplane.

It has many choices to choose the airlines.

It takes lesstime to travel long distance.

I feel happy,and pride.

People get new experience.

AIR TRANSPORTATION  
TABLEAU

The food has to be more tasty.

It has to be more comfortable.

Window seat is more comfortable.

Airhostess are really polite.

It needs to be more affortable.

r our luggages are missing means carried minimum amount of luggages easily and quickly. It has take time to search that.

It is beautiful to see the sky from there.

Airplane needs to be more common,i.e, in lots of location.



Does

What behavior have we observed?  
What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties?  
What other feelings might influence their behavior?

