

Kimberly Barry

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SUMMARY

Former director of Customer Relations and Tech Elevator graduate, passionate about software engineering and web technologies. Highly-capable leader, having led multiple class projects to completion. Proficient in a range of modern technologies including C#, Javascript, HTML/CSS.

EDUCATION

C# Asp.Net Bootcamp

Tech Elevator • Cleveland OH Sept 2022-Present Currently attending a 14-week full-stack coding bootcamp learning how to create dynamic web-based software systems using C#

SKILLS

C#, ASP .Net Core, HTML, CSS, Javascript, Vue.js, ADO.NET, Table Design, E/R Diagrams, Git/Version Control, SQL, CI/CD, Requirements Gathering, Documentation, Unit Testing, Integration Testing, Unix, Visual Studio, VisualStudio Code

TECHNICAL EXPERIENCE

Capstone Project: Vending Machine

• Architected Greenfield Project to simulate the functionality of a vending machine • C# console application • Designed class structure and relational architecture • Implemented file I/O and transaction logging • Wrote unit testing • QA testing

Capstone Project: TEnmo Money Transfer App

• Architected Greenfield Project to simulate “venmo”-like application • C# ASP.Net WebAPI • Designed class structure and relational architecture • Created and manipulated SQL relational database • Utilized JWT to Authorize API access • QA testing

Capstone Project: Flashcard Study App

• Architected Greenfield Project • C# • Designed class structure and relational architecture • Created and manipulated SQL relational database • JavaScript • QA testing • CSS, Bootstrap

Dance Apparel Marketplace

Center Stage Dance Studio

• Assisted in the functional design • UX improvement planning • QA testing

EXPERIENCE

ValueLinkPlus - Director of Customer Relations Mar 2005 - Nov 2013

- Led creation of call center as the project director
- Develop new scripting for the staff; respond quickly to changing demands
- Responsible for all levels of customer calls from customer base of 100,000 +
- Meticulous data entry and record keeping, upheld data integrity and security protocol
- Transitioned from one-off customer emails by developing automated form-fill email templates

Basic Access Communications, Inc.- Compliance Director Mar 2004 - Dec 2012

- Acted as liaison to the FCC, responding to requests and providing customer data updates
- Managed reporting for the State of Ohio Attorney General's Office related to billing practices
- Resolved and documented consumer resolutions, to comply with FCC Regulations