



KIMBERLEE CHOO

D.O.B : 18.11.1996

Nationality: Malaysian

Notice Period: 3 months

Contact:

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WORKING EXPERIENCE

Front End Developer

GrowthOps | Apr 2021 - Present

- Developing and maintaining the frontend codebase of a website or application, which involves writing clean, maintainable and scalable code using programming languages such as HTML, CSS, and JavaScript.
- Collaborate with designers and other stakeholders to ensure technical feasibility of design concepts.
- Ensuring the accessibility, usability, and performance of the website or application by following best practices and standards
- Conducting thorough testing and debugging of the frontend codebase to ensure its functionality and compatibility across different browsers, devices, and platforms.

Customer Service Representative / IT Support Representative

IBM Malaysia | Dec 2018- Apr 2021

- Act as first level support
- Responding to customer inquiries via phone, email, or chat and providing excellent customer service
- Troubleshooting technical issues and resolving them in a timely manner
- Providing technical guidance to customers and explaining technical concepts in non-technical terms
- Collaborate with cross-functional teams to identify and resolve customer issues

Application Support Engineer

SL Information Sdn Bhd | May 2018 - Nov 2018

- Provide ERP software support
- Acts as second level support
- Perform analyses on software application functionality
- Establish the root causes of application errors
- Replicate issues to find root cause

Web Development Internship

Bike Bear Sdn Bhd | Apr 2017 - June 2017

- Work closely with graphic designer to develop user interface of websites
- Graphics editing with Adobe Photoshop and Adobe Illustrator
- Experience web development using WordPress
- Enhance and maintain existing websites

EDUCATION

Asia Pacific University
May 2015 - May 2018
BSc(Hons) of Software Engineering
CGPA: 2.95 Second Upper Class

Asia Pacific University
Apr 2014 -Apr 2015
Foundation in Business and IT
CGPA: 3.58 Dean's List

Sabah Tshung Tsin Secondary School
Jan 2009 - Mar 2014
PMR, UEC, SPM

TECHNICAL SKILLS

Java, Javascript, HTML, CSS, SQL, C++, C#, XML,
ASP.Net,Git, Adobe Experience Manager ,Adobe Photoshop,
Illustrator, Macromedia Flash, Adobe Lau

CERTIFICATION

- IBM Blockchain Essentials
- Big Data Foundations - Level 1
- IBM Cloud Private - Foundation Technology
- Cloud Computing Fundamentals - Introduction

LANGUAGES

English, Chinese, Cantonese, Hakka,
Bahasa Melayu, Korean

REFERENCE(S)

- Ho Jia Hui
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