# Kimberley Duong

## **EDUCATION**

Bachelor of Arts, 2011 Australian National University Majors: Gender, Sexuality & Culture, Anthropology and Archaeology

#### **CERTIFICATION**

Adviser, 2017 Career Voyage

Standard Mental First Aid, 2015 Mental First Aid Australia

# **CONTACT**

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# PROFESSIONAL EXPERIENCE

Careers Consultant | May 2017 - current Student Experience & Career Development Australian National University

# Responsibilities:

- collaborating with key stakeholders to design, create, implement and evaluate programs and resources to build student career development capability
- delivering individual careers consultations to ANU students and assist them directly with career decision-making, application and interview preparation and job search strategies
- reviewing the needs of specific student cohorts to devise, develop and deliver flexible, stand-alone activities such as seminars, workshops and forums in response to student needs
- building and maintaining relationships with industry, employers and alumni to encourage participation in careers education activity, to ensure that practice reflects needs relevant to the contemporary labour market

**Human Resources Consultant** | July 2015 - May 2017 Colleges of Science Australian National University

#### Responsibilities:

- coordinating and planning HR activities and providing high level and professional HR advice on a variety of complex HR matters
- providing senior HR service and high-level support, including advice on the interpretation and compliance of HR policies, procedures and legislation;
- managing complex cases including change management, grievances, conflict and under-performance
- contributing to strategic initiatives and improvement of HR practices and processes for within the College
- managing and mentoring junior HR staff in pilot shared services hub model, including setting performance standards and client service expectations

Senior Consultant - People and Change | April - July 2015 KPMG Canberra

# Responsibilities:

- management consulting in people and change; including behavioural and cultural change management, communications and organisational design, HR optimisation, project management and process improvement
- undertaking extensive research on public/private best practice HR principles and practices in order to provide advice and recommendations to Federal Government clients
- project support; including compiling official project documentation including reports, PowerPoint presentations and handouts, stakeholder engagement and communication plans

**Human Resources Officer** | December 2014 - March 2015 Colleges of Science Australian National University

## Responsibilities:

- providing high level advice and interpretation of ANU policies and procedures on HR matters; including recruitment, leave provisions, salary and benefits, visa sponsorship and employment conditions
- generating and analysing routine reports; including fortnightly payroll costing analysis, terminations, probationary reviews and salary increments, and providing accurate and timely advice to clients
- providing advice and guidance at all stages of recruitment for academic and professional staff positions including reviewing position descriptions for consistency and accuracy

Travel Abroad | January - December 2014

Human Resources Consultant (Projects) | March 2012 - January 2014 College of Arts and Social Sciences Australian National University

# Responsibilities:

- coordinating and planning HR activities and providing high level and professional HR advice on a variety of complex HR matters
- providing senior HR service and high-level support, including advice on the interpretation and compliance of HR policies, procedures and legislation;
- preparing complex documentation, briefing papers, management reports and workforce analysis reports for College Executive
- handling and managing complex cases including change management, grievances, conflict and under-performance
- delivering and designing team building workshops

#### Achievements:

- 2012 Pilot ANU Graduate Essentials Tertiary Administration Program
- nomination by the ANU Centre for Career Development to attend 2012 ANU Leadership Symposium

Human Resources Officer | October 2011 - March 2012 Human Resources Assistant | July - October 2011 Casual Human Resources Assistant | November 2008 - July 2011 Australian National University

# **VOLUNTEER EXPERIENCE**

Volunteer - Lyneham Community Association | July 2017 - current Volunteer - Jet Flight Simulator Canberra | July 2017 - current