

# KIMBERLY CHAN

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## EDUCATION

- |                    |   |
|--------------------|---|
| <b>2012 - 2014</b> | Hong Kong Institute of Vocational Education(Haking Wong) <ul style="list-style-type: none"><li>• Higher Diploma in Tourism and MICE</li></ul> |
| <b>2006 - 2012</b> | T.W.G.Hs Li Ka Shing College (F.1 - F.7)  |

## WORK EXPERIENCE

**Flight Attendant**  
**2016 - Present**  
*Cathay Pacific Airways*

- Carried out inflight safety and security duties
- Made flights comfortable for passengers

**Cast Member**  
**11/2014 - 01/2016**  
*China Pavilion, Walt Disney World Resort (Orlando, FL)*

- Cultural exchange
- Performed sales duties
- Answered guests' enquiries

## KEY SKILLS

- Fluent in Cantonese and Mandarin
- Good in written and spoken English
- Interpersonal skills
- Customer service skills