

Kimberly Chapman

Instructional Designer

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location: Chicago, IL

Dedicated instructional designer with over 10 years of experience designing engaging, interactive courses and online instructional training. Champion of learner-centered design, with proven success in developing learning experiences that achieve desired post-learning outcomes. Technology enthusiast with extensive knowledge of front-end development, multimedia design software, and course development software. Valued team member with a track record of successful cross-departmental collaboration, empathetic leadership, and maintaining strong client relationships.

Areas of Expertise

- Instructional Design
- Learning Experience Design
- Multimedia Asset Creation
- UI/UX Design
- Web Accessibility
- Product Mock-ups
- User Journeys
- Agile Methodologies
- Cross-Functional Teamwork
- Project Management & Leadership
- Client and Stakeholder Relationships
- Needs Assessment & Problem Solving

Technological Skills

- Web Design and Front-end Programming: HTML/CSS, JavaScript, Python, Python GUI
- Design Software: Adobe Creative Cloud, Camtasia
- Instructional Design Software/Platforms: Articulate Storyline, Rise 360, Canvas
- Project Management Software: Google Workspace, Jira, Smartsheet, Projector, Slack

Professional Experience

EVERSPRING PARTNERS

Instructional Designer

September 2021 – Present

- Create innovative online graduate courses for our university partners— collaborating with faculty to align content with learning objectives, build assessments, and create opportunities for interaction and authentic learning.
- Develop multimedia and interactive components, in collaboration with creative services, to increase engagement and comprehension.
- Design online instructional training for internal and external use.
- Apply knowledge of front-end programming, course development software/platforms (e.g., Articulate Storyline and Rise 360, Canvas, etc.), and design software (e.g., Adobe Creative Cloud) to develop courses and instructional materials.

FREELANCE DESIGN SERVICES

Learning Designer

September 2020 – August 2021

- Designed web applications and online curricula for clients in need of a learning design expert with a strong background in interactive learning design, curriculum & instruction, accessibility, and front-end development.
- Performed comprehensive needs assessments to identify design solutions that addressed clients' pains, gains, and needs.
- Established and maintained strong client and stakeholder relationships throughout project life cycles.

CHICAGO PUBLIC SCHOOLS

Accessibility Designer

August 2018 – June 2019

- Applied advanced knowledge of learning technologies to design multimedia instruction, support student learning processes, measure student success, and inform next instructional moves.
- Developed and implemented new assistive technology tools: including a tool that provided students with auto-logins for all of their applications, and the use of student-designed software tutorials.
- Created a method for data analysis that used a word frequency counter to enable teachers to quickly identify student growth across multiple assessments and data sources.
- Orchestrated end-to-end design of an exemplar experiential learning and technology unit that was later adopted district-wide.

CHICAGO PUBLIC SCHOOLS

Special Education Teacher & District Mentor

August 2011 – June 2019

- Designed engaging curricula that leveraged student strengths to achieve individualized learning goals and master common core standards.
- Trained student teachers, assigned as a coach for teachers placed on performance plans, and served as a new hire mentor: responsible for supporting the onboarding process for new hires.
- Provided professional development on inclusive practices and multimodal learning.
- Established programs to support parents and improve coordination between in-school and at-home learning.

CHICAGO YOUTH PROGRAMS

Senior Instructional Designer

June 2016 – June 2017

- Led the design and implementation of Chicago Youth Program's early literacy program, for children ages 3-6.
- Trained parents and community volunteers on how to facilitate sessions, utilize instructional materials, monitor progress, and record data using spreadsheets.

Education

Northwestern University

Master of Arts in Learning Sciences, 2020

GPA: 4.0, Honors: magna cum laude

University of Wisconsin, Madison

Bachelor of Science in Education, 2010

Honors: Dean's List