

**The Scenario:**

Tim Varian needs to get his plate replaced because his original license plate was stolen. Even though he didn't have a prestige plate, he really liked his plate number and would like to get a new plate with the same number.

<b>Plate Replacement (Same Plate Number)</b>	
<b>Search manager</b>	
Tim's <b>Plate Number</b> was 505TLR. Let's search for the vehicle with that plate number.	
Search field	<b>505TLR</b>
	Select <b>Vehicle Ownership</b> hyperlink

<b>Vehicle Ownership Account</b>	
Here we can see that the Registration is still active and not set to expire until this time next year. Tim currently has a <b>Standard Yellow Plate</b> . Let's select the <b>Issuance Transaction</b> action button to begin a <b>Plate Replacement Request</b> for Tim.	
	Select <b>Issuance Transaction</b> action button
Select the <b>Plate Replacement Request</b> hyperlink.	
	Select <b>Plate Replacement Request</b> hyperlink

<b>Plate/Vehicle Info</b>	
As we said before, Tim wants to keep his plate number that was stolen. So, we'll select <b>Yes</b> from the <b>Keep Current Plate Number?</b> drop-down.	
Do you want a reprint of current plate and number?	<b>Yes</b>
This time, Tapestry does not display additional fields to select an existing plate or new plate type. By marking this field as <b>Yes</b> , Tapestry knows that Tim wants another <b>Standard Yellow Plate</b> with the number 505TLR.	
Tim also has no contact information to update so we can select <b>No</b> from the drop-down.	
Update Contact Info	<b>No</b>
With all fields satisfied in this first sub-section, we can select the <b>Next</b> action button to proceed.	
	Select <b>Next</b> action button

### **Plate Information**

This is the first time the **Plate Information** sub-section has not opened with an image of the plate. This is because Tapestry isn't assigning a plate from our inventory but looking to assign the existing plate to the owner.

We see the following instructions:

**Please verify that the below name and address match the current customers name and address. Using this existing plate on the current title and registration will cancel the current registration that the plate is on.**

In other words, make sure that you're using an existing plate associated with the correct owner! If the Owner and their Address match, confirm this in the **Information above matches customer's information?** drop-down menu.

If you answer **No** Tapestry will generate a hard error, insisting that the information does match.

Information above matches customer's information?	<b>Yes</b>
Now we can select the <b>Next</b> action button to continue.	
	Select <b>Next</b> action button

### **Fees**

We are already in the **Fees** sub-section. That's how quick this transaction can be. We verify that Tim has the \$5 to pay for the transaction and then select the **Next** action button to proceed to the final section.

	Select <b>Next</b> action button
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### **Summary**

Here we see a summary of the activity. After verifying everything is correct, we'll select the **Submit** action button to finish the activity and navigate back to the **Vehicle Ownership Account** springboard.

	Select <b>Submit</b> action button
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### **Vehicle Ownership Account**

Let's **Accept a Payment** to complete the transaction with a **Cash** payment of \$17

	Select <b>Accept a Payment</b> action button
Individual Payment Type	<b>Cash</b>

### **Cashiering Payment**

Tendered	<b>5</b>
	Select <b>Save</b> action button

<b>Cashiering Interaction</b>	
Let's print the documents and then close the PDFs.	
	Select <b>Quick Print</b> header button
Cashiering Receipt	Select <b>Print</b> header button
	Close <b>Cashiering</b> IE browser tab
Mail Print close	Select <b>X</b> icon
And now we can select the <b>OK</b> action button to return to the <b>Vehicle Ownership Account</b> springboard.	
	Select <b>OK</b> action button

<b>Vehicle Ownership Account</b>	
Notice that the <b>Expires</b> date has not changed. However, in the <b>Account Registration History</b> on the <b>Registration</b> sub-tab, the active registration is a <b>Plt Replace</b> , valid from today until the registration's expiration date.	
Navigation Panel	Select <b>Close All Managers</b> icon