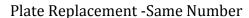
New Mexico Motor Vehicle Division





The Scenario:

Tim Varian needs to get his plate replaced because his original license plate was stolen. Even though he didn't have a prestige plate, he really liked his plate number and would like to get a new plate with the same number.

Plate Replacement (Same Plate Number)	
Search manager	
Tim's Plate Number was 505TLR. Let's search for the vehicle with that plate number.	
Search field	505TLR
	Select Vehicle Ownership hyperlink

Vehicle Ownership Account	
Here we can see that the Registration is still active and not set to expire until this time next year.	
Tim currently has a Standard Yellow Plate . Let's select the Issuance Transaction action button to	
begin a Plate Replacement Request for Tim.	
Select Issuance Transaction action button	
Select the Plate Replacement Request hyperlink.	
	Select Plate Replacement Request hyperlink

Plate/Vehicle Info	
As we said before, Tim wants to keep his plate number that was stolen. So, we'll select Yes from the Keep Current Plate Number? drop-down.	
Do you want a reprint of current plate and number?	Yes
This time, Tapestry does not display additional fields to select an existing plate or new plate type. By marking this field as Yes , Tapestry knows that Tim wants another Standard Yellow Plate with the number 505TLR.	
Tim also has no contact information to update so we can select No from the drop-down.	
Update Contact Info	No
With all fields satisfied in this first sub-section, we can select the Next action button to proceed.	
	Select Next action button

New Mexico Motor Vehicle Division

Plate Replacement -Same Number



Plate Information

This is the first time the **Plate Information** sub-section has not opened with an image of the plate. This is because Tapestry isn't assigning a plate from our inventory but looking to assign the existing plate to the owner.

We see the following instructions:

Please verify that the below name and address match the current customers name and address. Using this existing plate on the current title and registration will cancel the current registration that the plate is on.

In other words, make sure that you're using an existing plate associated with the correct owner! If the Owner and their Address match, confirm this in the **Information above matches customer's information?** drop-down menu.

If you answer **No** Tapestry will generate a hard error, insisting that the information does match.

Information above matches customer's	Yes
information?	
Now we can select the Next action button to continue.	
	Select Next action button

Fees

We are already in the **Fees** sub-section. That's how quick this transaction can be. We verify that Tim has the \$5 to pay for the transaction and then select the **Next** action button to proceed to the final section.

Select **Next** action button

Summary

Here we see a summary of the activity. After verifying everything is correct, we'll select the **Submit** action button to finish the activity and navigate back to the **Vehicle Ownership Account** springboard.

Select **Submit** action button

Vehicle Ownership Account	
Let's Accept a Payment to complete the transaction with a Cash payment of \$17	
Select Accept a Payment action button	
Individual Payment Type	Cash

Cashiering Payment	
Tendered	5
	Select Save action button



Cashiering Interaction	
Let's print the documents and then close the PDFs.	
	Select Quick Print header button
Cashiering Receipt	Select Print header button
	Close Cashiering IE browser tab
Mail Print close	Select X icon
And now we can select the OK action button to return to the Vehicle Ownership Account	
springboard.	
	Select OK action button

Vehicle Ownership	p Account
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Notice that the **Expires** date has not changed. However, in the **Account Registration History** on the **Registration** sub-tab, the active registration is a **Plt Replace**, valid from today until the registration's expiration date.

Navigation Panel	Select Close All Managers icon
N	avigation Panel