

INFORMED CONSENT AND SURVEY QUESTIONNAIRES

College of Information Technology Education

PHINMA-UPANG

Dagupan City, Philippines 2400

Informed Consent:

Thank you for participating in this survey. Your feedback is important. Please answer the following questions as honestly as possible. These questions concern the Lingayen-Dagupan Bus Station Route.

The purpose of this survey is to help the researchers measure how the Lingayen-Dagupan Bus Station Route is being run.

We do not anticipate that taking this survey will contain any risk or inconvenience to you. Furthermore, your participation is strictly voluntary and you may withdraw your participation at any time without penalty.

All information collected will be used only for our research and will be kept confidential. There will be no connection to you specifically in the results or in future publication of the results. Once the study is completed, we would be happy to share the results with you if you desire. In the meantime, if you have any questions and/or concerns about your treatment as a participant in this study, please ask or contact:

MICHAEL R. DISO 09368160147

Although the chairperson may ask your name, all complaints are kept in confidence. By answering our survey, you are verifying that you have read the explanation of the study, and that you agree to participate. You also understand that your participation in this study is strictly voluntary.

Survey Questionnaire

Instructions: Please put a check mark (✓) beside your chosen answer(s). For open-ended questions, please try to write clearly.

Part I. Knowing your Details

1. Name (optional): _____
2. Why do you commute using the bus ?

3. How long have you been commuting to Lingayen-Dagupan (Vice Versa) through the bus ?
☐ Not a year ☐ 1 – 3 Years ☐ More than 3 years

Part II. About the Store

1. How long has the bus station been running?
☐ Not a year ☐ 1 – 3 Years ☐ More than 5 years
2. Do you use a computerized system to get a ride on the bus?
☐ YES
☐ NO
3. How do you get tickets?
☐ Paper-based
☐ Computer-based
4. How do you know the fare for your destination?
☐ Tickets ☐ Bus Conductor

Personal experience in Selling and Tracking Inventory of Products

Survey Questionnaire

Instructions: Please put a check mark (✓) beside your chosen answer(s).

Do you get in long lines when getting on the bus at the station?

☐ Yes ☐ No

Does the whole system of getting on the bus and travelling feel like unorderedly?

☐ Always ☐ Sometimes ☐ Never

Would you prefer to have a system to do modern transactions and book easier?

☐ Yes ☐ No

If you answered YES in preferring a system, please answer the following statements below. Check one box for each statement.

| Statements | Agree | Neutral | Disagree |
|--|-------|---------|----------|
| I want to lessen time from being in line to getting on the bus | | | |
| I want the system to make reservations for me at a schedule i wanted | | | |
| I want a Prepaid system of payments. | | | |
| I want a seamless verification of bookings | | | |
| I want the bus to be aware of my destination | | | |
| I want an easy way to book a reservation | | | |