# KENT K.C. HO

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 kent-kc-ho-portfolio.webflow.io

Toronto, ON, Canada

#### Technical Skills

Core Skills: TypeScript, JavaScript, React, TailwindCSS, SASS, CSS, HTML, Node.js, Express.js, SQL, JWT, Git, JIRA Exposed to: Python, Next.js, Bootstrap, MongoDB, Figma

#### **Projects**

## gattaGo - CODE - CLIENT CODE - SERVER

TypeScript, React, TailwindCSS, Express.js, PostgreSQL, JWT

05/2023 - 09/2023

- Designed and developed a full-stack web application using TypeScript, React, and Express.js to efficiently manage dragonboat racing teams and craft customized race plans.
- Elevated user experience by leveraging mapping services, drag-and-drop functionality, and data seeding to facilitate demonstrations.
- Collaborated with dragonboat coaches, conducted in-depth research on competitor apps, and harnessed domain knowledge to deeply understand problem space and define project requirements.

#### Experience

## Software Engineering Teaching Assistant (Full-time Contract)

Toronto, ON

BrainStation - JavaScript, React, SASS, Express.js, MySQL, JWT, JIRA

01/2023 - 04/2023

- Mentored software engineering students and strengthened understanding of full-stack Single Page Applications (SPAs) through pair programming, technical interviews, and one-on-one support. Achieved cohort graduation rate of 95%.
- Debugged student projects by deep diving into code and provided actionable feedback. Enhanced student technical comprehension, improved code readability and underlined best practices.
- Orchestrated and prioritized group project sprints as scrum master utilizing agile methodologies and JIRA. Resolved internal conflicts by emphasizing transparent communication and cultivating a blameless environment.

## Water Operator (Operator-In-Training / I / II)

Vaughan, ON

City of Vaughan - Python, VBA

10/2019 - 07/2022

- Streamlined operational efficiency by overhauling the operator time card system. Built Python scripts to automate retrieval and submission of time cards via SMTP. Resulted in a 15-hour weekly reduction of operator paperwork.
- Refined and maintained internal employee tracking spreadsheets. Implemented VBA macros to update operator status/details and concisely present data. Resulted in a 5-hour weekly reduction of management overhead.
- Innovated and executed a comprehensive quality assurance protocol to rigorously test water sampling stations.

  Successfully identified and documented the root cause of failure and received recommendation for organizational award.
- Demonstrated exceptional crisis management skills by effectively liaising with city stakeholders and the regional office to address emergency water service disruptions. Ensured timely return to service with a turnover less than 24-hours.

#### **Project Coordinator**

Mississauga, ON

Certified Building Systems

07/2016 - 05-2018

- Coordinated entire HVAC retrofit project portfolio under tight deadlines. Expedited construction by staggering schedule sequences and redirecting resources based on priority. Successfully delivered projects individually valued up to \$750,000.
- Directed project team and contractors during crane lifts. Negotiated on-site pivots and quickly adapted to delivery delays and adverse weather conditions. Ensured equipment installation with minimal disruption to residential stakeholders.

#### Project Associate

Toronto, ON

 $WSP\ (formerly\ Halsall\ and\ Associates)$ 

05/2015 - 03-2016

- Performed energy audit for commercial high-rise. Inspected existing plant, reviewed consumption data, monitored building automation system trends and generated analysis report. Yielded annual savings of \$270,000 and 3,200 MWh.
- Documented green building project progress. Researched initiatives, tracked sustainability metrics and flagged non-compliant issues. Enabled property management clients to achieve LEED sustainability framework targets.

#### Education

## University of Waterloo

Waterloo, ON

Honours Bachelors of Applied Science in Mechanical Engineering

09/2010 - 04/2015

BrainStation

Toronto, ON

Diploma - Web Development

09/2022 - 12/2022