

Blue Heron Books 62 Brock Street West Uxbridge, Ontario L9P 1N1 November 2, 2017

Dear Sir/Madam,

Over the last two years, I've had the opportunity to work closely with Scarlett Minshull and it is my pleasure to recommend Scarlett and share my experiences of her time at Blue Heron Books.

Scarlett is a hard-working and enthusiastic employee. Creative and well-spoken, Scarlett is always willing to provide valuable input and assist in problem solving. I can always trust Scarlett to complete any task assigned while giving customers attention and respect. Her friendly demeanor and passion for the task at hand make her a valuable employee and well-liked among staff and customers alike.

She is quick to help with any project. Whether it's filling in for an event or a gap in the schedule, Scarlett is the first to volunteer. Always willing to go above and beyond, Scarlett's responsibilities require a number of unsupervised hours which she handles diligently and effectively.

With Scarlett on your team, you will not be disappointed. Her willingness to learn, positive attitude and creative ideas make her a valuable member of any project.

Sincerely,

Rebecca Sanger

Operations Manager Blue Heron Books & Studio 62 Brock Street West Uxbridge, Ontario L9P 1N1 905-852-4282 P 905-852-6522 F

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