



Blue Heron Books
62 Brock Street West
Uxbridge, Ontario
L9P 1N1

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To Whom It May Concern:

I have known Sinclair Minshull almost since birth as she has been my customer -- first visiting with her family and later on her own to acquire books -- since that time. Impressed by her interest in a wide range of topics I approached her regarding employment as soon as she was old enough. She immediately acquiesced and began work in March of 2013.

Since that time I have been consistently grateful for my decision and constantly impressed by Sinclair's knowledge, work ethic and efficiency. In addition, her manner with the public as well as her co-employees is exemplary -- efficient, friendly and assured. Her ability to quickly learn new procedures -- particularly those of a technical nature, is most admirable.

In a small retail operation, hiring the right people is of the utmost importance. I quickly discovered that I had made the right choice. I was so impressed with her work that it was an easy transition to step up her work load and give her increasing responsibility in my absence. I was always confident that Sinclair would rise to the occasion with grace and good humour as seems to be her custom.

I firmly believe that Sinclair would be a valuable asset to any group of which she was part. Her problem-solving skills, her quick thinking and inquiring mind will all serve her well. She is a team player and yet more than capable of clear, independent thinking. I wish her every success in what promises to be her shining future.

Yours very truly,
Shelley Macbeth
Owner, Blue Heron Books
shelleymacbeth@hotmail.com

