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Kevin Kim

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Experience

Web Developer Support   **Apryse**   **April 2022 – Present**

- Analyze and debug customer application source code utilizing Apryse SDK to diagnose and address any mistakes in design or implementation. (90% JavaScript ES6).
- Adhere to contemporary web standards in HTML, CSS, and JavaScript while delivering client solutions and providing internal support.
- Contribute bug-fixes and enhancements within an agile framework to sustain product competitiveness and drive continuous improvement. (React, JavaScript)
- Successfully mentored and coached junior team members, enhancing their technical skills and troubleshooting abilities to achieve exceptional performance in technical support operations.

Web Developer   **Net2Net IT Solutions**   **October 2021 – April 2022**

- Design and develop frontend user interfaces primarily in booking, contact-us, and other complex pages for multiple clients serving thousands of users. (Razor with ASP.NET Core MVC)
- Engineered unique banners, forms, the design and feel to replicate client websites for smooth page transition. (HTML, CSS, JavaScript, jQuery)
- Manage and update database resource strings in all environments (DEV/QA/PROD) with up-to-date client change requests. (SSMS – T-SQL)
- Resolve client specific requests directly through the admin portal of WordPress, SquareSpace, and complex solutions with NopCommerce solutions integrated with Peak15 Travel API.

Technology Analyst   **Region of Peel**   **March 2021 – October 2021**

- Monitor and regulate 50+ staff members' technical equipment daily via hardware and software support (Level 1 – Salesforce CRM)
- Expedited solutions to clinic staff in the form of account management, file/folder access, GPO/Certification and VPN/network issues.
- Diagnose and troubleshoot network issues to provide as close to 100% uptime. (Command Prompt, PowerShell).

Education

Sheridan College	Advanced Diploma, Software Development	September 2016 – 2020
University of Toronto	Bachelor of Science, Mathematics Specialist	September 2012 – 2014

Skills

- *Front-End:* HTML & CSS, JavaScript (ES6), React, jQuery, Swift
- *Back-End:* NodeJS, Java, C#, Oracle DB, SQL Server, .NET, ExpressJS, MongoDB
- *Tools:* GitHub, Jira, FreshDesk, SQL Developer, Adobe XD/Photoshop, Xcode/Android Studios