



Kimmo Liikanen

An energetic and optimistic team player with solid experience in sales and customer service. Known for excellent communication and collaboration skills, with a proven ability to lead and support teams effectively. Ambitious and solution-oriented, eager to learn and tackle challenges with a positive mindset.

CONTACT

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EDUCATION

Haaga-Helia University of Applied Sciences

Bachelor's Degree Programme in Business Information Technology

2024 - Expected Graduation: Spring 2026

Haaga-Helia University of Applied Sciences

Degree programme in business information technology (Open UAS studies)

2022-2023

Secondary school graduate

Palokka High school

2005-2009

SKILLS

Professional skills:

- Project Coordination & Team Leadership
- Agile / Scrum fundamentals
- Problem Solving & Decision Making
- Time Management & Prioritization

Technical & design tools:

- JavaScript, HTML, CSS, Python (basics)
- Wordpress, VS Code, Github, UML modeling, Prototyping (Figma), Adobe illustrator
- Excel (advanced), Power BI, PowerPoint

Languages:

- Finnish - Native
- English - Fluent
- Swedish - Basic

WORK EXPERIENCE

Carlings

2017-present

Store Manager

- Responsible for day-to-day management of store operations, sales performance and team leadership
- Continuously work to improve processes, boost sales and ensuring excellent customer experience

Carlings

2016-2017

Sales associate

- Providing customer service during busy seasons and supporting sales efforts

Dressmann

2015-2017

Sales associate

- Customer service and sales with a focus on achieving sales targets
- Inventory management and visual merchandising

Top Sport

2011-2015

Sales associate

- Sales and customer service

REFERENCES

Olga Kallunki

Carlings / Regional manager

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Joonas Konttinen

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