# KARIM KHELLAF

Ottawa, Ontario

(514) 589-3757 - karim.khellaf86@gmail.com

https://www.linkedin.com/in/karim-khellaf-639467160/

#### **PROFILE**

- Strong front-end and back-end development skills
- Demonstrate meticulous attention to detail, ensuring work is of high quality and accuracy.
- Strong communications skills, as well as the ability to work in an Agile development
- Showcase self-motivation and the ability to drive initiatives from conception to completion.
- Spoken and written languages (French, English)

### **Technical skills**

- HTML / CSS
- JavaScript / Typescript
- PHP
- CMS Wordpress and Joomla
- Nodejs
- Problem solving skills

- MySQL / PostgreSQL
- MVC Framework Laravel
- React JS
- Search Engine
  Optimization
- VueJS
- GIT/GITHUB

### **AREAS OF EXPERTISE**

- Conducted thorough coding, testing, and debugging of web applications to ensure optimal performance and quality.
- Web Developer with multiple years of hands-on experience in the following programming languages: PHP and JavaScript.
- Demonstrated proficiency in PHP, Javascript, Nodejs, Reactjs, SQL, contributing to the development of robust Object Oriented Programming software solutions.
- Gained familiarity with MySQL, PostgreSQL databases, enhancing the efficiency of data management and retrieval processes.
- Utilized Agile and/or Scrum software development methodologies, improving project delivery speed and team productivity in a fast-paced environment.
- Recognize the significance of implementing unit tests in code development.
- Craft exceptional user experiences while upholding standards of code quality, scalability, reliability, security and performance.

- Develop website/user interface utilizing conventional HTML/CSS methodologies.
- Gather and refine technical specifications and requirements, while also creating and maintaining software documentation.

#### **WORK HISTORY**

### Technical support advisor

Nov 2023-now

Concentrix, Ottawa, Ontario

- Provide inbound customer support using a call flow guide in the customer's preferred language (French or English)
- Help customers resolve technical issues through analyzing the information provided, and identifying potential resolution
- Track, document, and retrieve data in databases
- Maintain broad knowledge of client products and/or services, such as: smartphones, tablets, computers, and wearables
- Offer additional products and/or services
- Deliver expert customer experiences with a smile

Web Developer Jul 2020-Jul 2023

NetBeOpen, Algiers, Algeria

- Developed and deployed E-commerce applications for the pharmaceutical sector using Laravel Framework and VueJs.
- Developed and deployed an application for mobile product management and sales using Laravel Framework and ReactJs.
- Created a media monitoring application (Laravel Framework) used by several companies.
- Conducted thorough coding, testing and debugging of web applications to ensure optimal performance and quality.

Web Developer

Jan 2019-June 2020

Nafouz, Algiers, Algeria

- Development of an E-learning application utilizing Laravel Framework.
- Developed and maintained responsive websites, optimizing user engagement and functionality.

• Implemented SEO strategies, resulting in improved search engine rankings and increased website traffic.

Web Developer Aug 2012-Nov 2017

IntelliX Web, Algiers, Algeria

- Successfully created and managed responsive design websites to elevate user interaction and enhance functionality.
- Deployed impactful SEO strategies, leading to enhanced search engine standings and heightened website traffic.

## TRAINING AND EDUCATION

Hydraulic Engineering Diploma

2004-2010

National Polytechnic School, Algiers, Algeria