

**Example of Adobe Analytics implementation for mobile app**

| Variable friendly name              | Definition  | Variable type             | Acceptable values   | Context data name  | Guidance for implementation  |
|-------------------------------------|---|---------------------------|---|--------------------|--|
| Login                               | Count of successful login's   | Event > Counter           | Positive Integer - Increments by 1 per occurrence             | loginSuccessful    | Trigger after login credentials are verified and the process is successful   |
| Logoff                              | Count of successful logoff  | Event > Counter           | Positive Integer - Increments by 1 per occurrence             | logoffSuccessful   | Trigger after logoff button is pressed and the client has successfully logged off the app  |
| Login Method                        | Identifies whether password or biometric was used to login                    | eVar > Alphanumeric value | Fingerprint; Facial Recognition; Password                     | loginMethod        | Populate during the login process, and login value sent when a successful login occurs   |
| Account Locked Due to Password      | Count of accounts getting locked due to failed security                       | Event > Counter           | Positive Integer - Increments by 1 per occurrence             | accountLocked      | Trigger after user enters X failed passwords on the login screen. Captured on page load of screen showing "Account Locked Due to Password" message |
| Account Restored                    | Count of accounts successfully restored through additional security questions | Event > Counter           | Positive Integer - Increments by 1 per occurrence             | AccountRestored    | Trigger after user restores access to the account. Captured on page load of screen showing "Account has been Recovered" message                    |
| Two Factor Authentication Presented | Counts how many times client were presented with two factor authentication    | Event > Counter           | Positive Integer - Increments by 1 per occurrence             | twoFactorPresented | Trigger after two factor authentication is presented. Captured on page displaying 2FA step   |
| App Section                         | Categorizes the section of the app that is navigated                          | eVar > Alphanumeric value | Account Summary; Transaction History; Login; Product Overview | appSection         | App section category to be populated on each page loaded   |
| Contact Us                          | Counts the number of times the client contacts us through the app             | Event > Counter           | Positive Integer - Increments by 1 per occurrence             | contactUs          | After "Contact Us" is pressed, trigger when client confirms to leave application and dials the phone number  |
| In-App Messaging                    | Counts the number of times the client sends through the app                   | Event > Counter           | Positive Integer - Increments by 1 per occurrence             | appMessaging       | Trigger when client presses "Send" within messaging. Captured when message is successfully sent and confirmation page is presented                 |
| Transaction Type                    | Categorizes the type of transaction   | eVar > Alphanumeric value | Purchase; Exchange; Redeem; Deposit                           | transactType       | Type of transaction category to be populated during each page of the transaction flow  |
| Transaction Step                    | Categorizes the step of the transaction                                       | eVar > Alphanumeric value | Committed Start; Review & Submit; Confirmation Complete       | transactStep       | Step of transaction to be populated during each page of the transaction flow   |