

## A list of information to compliment the Kinderloop Privacy Policy.

At Kinderloop, we're always exploring new ways to support the important work of educators and families. One of the tools we're excited about is Artificial Intelligence (AI), designed to assist (not replace!) educators as they document, communicate and reflect on children's learning and development. This page shares helpful info about how our AI tools work, how they keep your data safe, and what we're doing to make sure they're a positive addition to the Kinderloop experience. If you've got questions, our friendly support team is always here to help!

### What does Kinderloop AI actually do?

Kinderloop's AI features are here to make life a little easier for educators. They provide gentle suggestions—things like grammar tweaks or reflective prompts—to help educators write, share, and reflect with confidence and clarity.

Here's what AI in Kinderloop is not:

*It's not writing posts for you.*

*It's not learning from your content.*

*It's not making decisions.*

Instead, our AI is an optional tool—powered by OpenAI—that helps fine-tune your voice, not replace it. Educators remain the experts in children's learning, and that will never change.

### Your Data, Your Privacy

We take data privacy very seriously. Here's what happens (and what doesn't!) when AI is used:

- Only the story text (not names, tags, photos, or videos) is shared securely with our AI partner.
- The AI partner processes the text, gives a response, and deletes it.
- No Kinderloop content is ever used to train the AI.
- Your data is encrypted and handled with care.

Want the techy details? Our partner, OpenAI, explains more about their process here: <https://platform.openai.com/docs/concepts>

### Common Questions

*Who provides Kinderloop's AI features?*

We partner with OpenAI, who provide the large language models (LLMs) that power our assistive tools.

*How long is data stored?*

Only as long as it takes to complete the request—up to 30 days for security reasons, then it's deleted.

*What exactly is shared?*

Just the story text and title. Not comments, child names, photos, or private info (unless mentioned in the story text).

*Can I choose who uses AI in our service?*

Yes! Admins control access to AI tools and can enable or disable them anytime from the Account page.

### Costs, Access & Usage

*Is there a cost to using Kinderloop AI?*

Kinderloop AI is available as an add-on to your subscription. A free trial is available so services can test it out first to see if it is right for them.

*Are there usage limits?*

At this stage, there are no strict limits—but we do monitor for fairness and quality. If we spot excessive or unusual use, we may step in to ensure a consistent experience for everyone.

### Keeping Things Safe & Fair

Our AI tools go through lots of testing before release. Here's how we keep things on track:

- Internal reviews by our Product & Engineering teams
- Pedagogical testing with early childhood consultants
- Beta feedback from real Kinderloop educators

Plus, every AI feature is reviewed under the same security and privacy standards that apply to all of Kinderloop.

## Human Oversight – Always

AI in Kinderloop is designed to assist, not take over. Here's how we support responsible use:

- Educators stay in control - AI only suggests, you decide what to keep.
- Features are designed with human review in mind.
- You can give feedback at any time using our in-app tools.

And if something isn't quite right? Our team investigates every report, making updates where needed to keep things helpful and safe.

## Ethical & Responsible Use

Kinderloop is committed to:

- Enhancing, not replacing, educator judgement
- Ensuring privacy and transparency at every step
- Promoting equity, inclusiveness, and fairness

We recommend each service create its own AI usage policy to help guide how AI is used responsibly within their team. This helps build confidence and clarity for educators, management, and families alike.

## Behind the Scenes

*Where is the AI hosted?*

Kinderloop runs on AWS in Sydney. Our AI partner OpenAI hosts their systems in the US. Data is never used for training and is deleted shortly after processing.

*How often is the AI updated?*

OpenAI handles their own model updates. Kinderloop evaluates and adopts new versions as they become available—always with educator safety and relevance in mind.

*Do the AI features ever make mistakes?*

Sometimes! AI is a support tool, not a perfect one. We encourage everyone to review suggestions before use.

## Questions or Feedback?

We're here to support you every step of the way. If you'd like more information or want to share thoughts about AI in Kinderloop, please reach out via in-app chat or at [support@kinderloop.com](mailto:support@kinderloop.com)

Let's keep working together to make early childhood documentation even better—while keeping it personal, safe, and respectful.