

HOTEL RESERVATION ANALYSIS WITH SQL

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OVERVIEW:

The hotel industry relies on data to make informed decisions and enhance the overall guest experience. In this project, we delve into a comprehensive hotel reservation dataset to extract meaningful insights. Our goal is to uncover guest preferences, Identify booking trends and discover key factors influencing how the hotel operates.

OBJECTIVE:

Our objective is to leverage SQL for in-depth exploration and analysis of the dataset.

By addressing specific queries related to the dataset, our goal is to reveal patterns

that will guide strategic decisions and optimize the overall performance of the hotel.

TOOL USED:



DATASET OVERVIEW:

- * Booking ID: A unique identifier for each hotel reservation.
- * no of adults: The number of adults in the reservation.
- * no of children: The number of children in the reservation.
- * no of weekend nights: The number of nights in the reservation that fall on weekends.
- * no of week nights: The number of nights in the reservation that fall on weekdays.
- **type of meal plan**: The meal plan chosen by the guests.
- * room type reserved: The type of room reserved by the guests.
- ❖ <u>lead time</u>: The number of days between booking and arrival.
- ***** <u>arrival</u> <u>date</u>: The date of arrival.
- * market segment type: The market segment to which the reservation belongs.
- * avg price per room: The average price per room in the reservation.
- **booking** status: The status of the booking.

Q1. What is the total number of Reservations in the dataset?

QUERY:

```
SELECT

COUNT(Booking_ID) AS total_reservation

FROM

hotel_data;
```

OUTPUT:



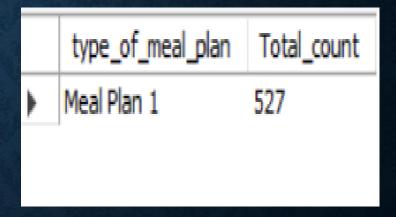
Insight: there are 700 reservations in the dataset

Q2. WHICH MEAL PLAN IS THE MOST POPULAR AMONG GUESTS?

QUERY:

```
SELECT
    type_of_meal_plan, COUNT(type_of_meal_plan) AS Total_count
FROM
    hotel_data
GROUP BY type_of_meal_plan
ORDER BY Total_count DESC
LIMIT 1;
```

OUTPUT:



Insight: Meal plan 1 is the most popular meal among the guest with the total count of 527

Q3.What is the average price per room for reservations involving children?

QUERY:

```
SELECT
    ROUND(AVG(avg_price_per_room), 2) AS avg_price_per_room_involving_children
FROM
    hotel_data
WHERE
    no_of_children > 0;
```

OUTPUT:

```
avg_price_per_room_involving_children

144.57
```

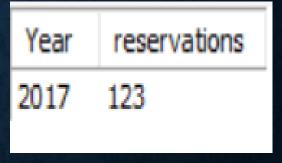
Insight: average price per room for reservations involving children is ₹144.57

Q4. How many reservations were made for the year 2017?

QUERY:

```
SELECT
    YEAR(arrival_date) AS Year, COUNT(*) AS reservations
FROM
    hotel_data
WHERE
    YEAR(arrival_date) = 2017
GROUP BY YEAR(arrival_date);
```

OUTPUT:



Insight: 123 reservations were made for the year 2017

Q5. What is the most commonly booked Room Type?

QUERY:

```
room_type_reserved, COUNT(*) AS total_booking

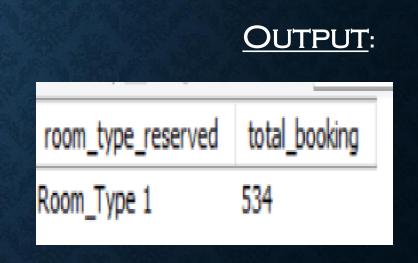
FROM

hotel_data

GROUP BY room_type_reserved

ORDER BY total_booking DESC

LIMIT 1;
```



Insight: Room_type_1 is the most commonly booked room type with total_booking of 534

Q6. How many reservations fall on a Weekend (no_of_weekend_nights > 0)?

QUERY:

```
SELECT

COUNT(no_of_weekend_nights) AS weekend_reservation

FROM

hotel_data

WHERE

no_of_weekend_nights > 0;
```

OUTPUT:

weekend_reservation 383

Insight: There are 383 weekend reservations

Q7. What is the highest and lowest lead time for reservations?

QUERY:

```
SELECT

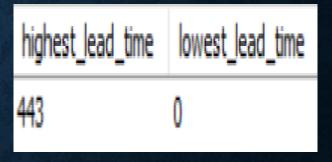
MAX(lead_time) AS highest_lead_time,

MIN(lead_time) AS lowest_lead_time

FROM

hotel data;
```

<u>OUTPUT:</u>



Insight: The range of lead times, from 0 to 443 days, suggests diverse booking behaviors among guests. Some prefer last-minute reservations, while others plan well in advance.

Q8. What is the most common market segment type for reservations?

QUERY:

```
SELECT
    market_segment_type, COUNT(*) AS total_count
FROM
    hotel_data
GROUP BY market_segment_type
ORDER BY total_count DESC;
```

<u>OUTPUT:</u>

market_segment_type	total_count
Online	518
Offline	140
Corporate	27
Complementary	14
Aviation	1

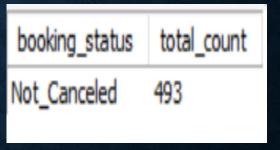
Insight: Online is the most common market segment type for reservations

Q9. How many reservations have a Booking status of "Confirmed"?

QUERY:

```
SELECT
   booking_status, COUNT(*) AS total_count
FROM
   hotel_data
WHERE
   booking_status = 'Not_Canceled';
```

<u>OUTPUT:</u>



Insight: 493 reservations have a booking status of "Confirmed"

Q10. What is the total number of adults and children across all reservations?

QUERY:

```
SELECT

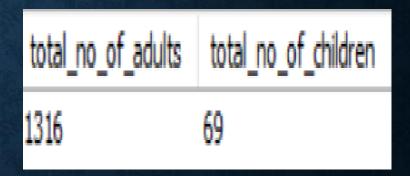
SUM(no_of_adults) AS total_no_of_adults,

SUM(no_of_children) AS total_no_of_children

FROM

hotel data;
```

OUTPUT:



Insight: The majority of reservations, totaling 1,316, involve adult guests, while a smaller number, 69, include children.

Q11. What is the average number of Weekend nights for reservations involving children?

QUERY:

```
SELECT

AVG(no_of_weekend_nights) AS Avg_weekend_night_with_children

FROM

hotel_data

WHERE

no_of_children > 0;
```

OUTPUT:

Avg_weekend_night_with_children
1.0000

Insight: On average, reservations with children involve a one-night stay on weekends.

Q12. How many reservations were made in each month of the year?

QUERY:

```
MONTH(arrival_date) AS arrival_month,

MONTHNAME(arrival_date) AS month_name,

COUNT(*) AS total_reservations

FROM

hotel_data

GROUP BY arrival_month , month_name

ORDER BY total_reservations DESC;
```

<u>OUTPUT:</u>

arrival_month	month_name	total_reservations
10	October	103
6	June	84
9	September	80
8	August	70
4	April	67
5	May	55
11	November	54
12	December	52
3	March	52
7	July	44
2	February	28
1	January	11

Insight: October stands out as the peak reservation month (103 total_reservations) followed by June and September. In contrast, January records the lowest number of reservations (11 total_reservations), indicating a quieter period.

Q13. What is the average number of nights (BOTH WEEKEND AND WEEKDAY) SPENT BY GUESTS FOR EACH ROOM TYPE?

QUERY:

```
room_type_reserved,

ROUND(AVG(no_of_weekend_nights + no_of_week_nights),

2) AS avg_nights_spent

FROM

hotel_data

GROUP BY room_type_reserved

ORDER BY avg_nights_spent DESC;
```

OUTPUT:

room_type_reserved	avg_nights_spent
Room_Type 4	3.80
Room_Type 6	3.61
Room_Type 2	3.00
Room_Type 1	2.88
Room_Type 7	2.67
Room_Type 5	2.50

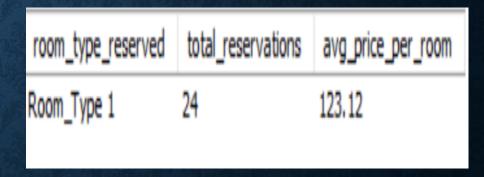
Insight: Guests staying in Room Type 4 tend to spend the most nights on average (3.80), while those in Room Type 5 have the lowest average stay duration (2.50).

Q14. For reservations involving children, what is the most common room type, and what is the average price for that room type?

QUERY:

```
SELECT
    room_type_reserved,
    COUNT(*) AS total_reservations,
    ROUND(AVG(avg_price_per_room), 2) AS avg_price_per_room
FROM
    hotel_data
WHERE
    no_of_children > 0
GROUP BY room_type_reserved
ORDER BY total_reservations DESC
LIMIT 1;
```





Insight: For reservations involving children, Room Type 1 is the preferred choice, with an average room price of 123.12.

Q15. FIND THE MARKET SEGMENT TYPE THAT GENERATES THE HIGHEST AVERAGE PRICE PER ROOM.

QUERY:

```
SELECT

market_segment_type,

ROUND(AVG(avg_price_per_room), 2) AS avg_price_per_room

FROM

hotel_data

GROUP BY market_segment_type

ORDER BY avg_price_per_room DESC

LIMIT 1;
```

<u>OUTPUT:</u>

market_segment_type avg_price_per_room
Online 112.46

Insight: Online bookings generate the highest average room price, reaching 112.46

Recommendations

- > Implement targeted promotions for Room Type 1 to capitalize on its popularity.
- > Tailor marketing strategies to attract online bookings, the most prevalent segment.
- > Explore partnerships or promotions to boost reservations during quieter months like January.
- > Enhance confirmation and booking processes to maintain the high success rate of reservations.
- Focus on enhancing services and promotions during weekdays to meet the strong demand for reservations on weekday nights (656), creating an opportunity to attract a larger number of guests.
- Continue monitoring and adapting strategies based on changing guest preferences and market trends.

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