Bernard Major

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PROFILE SUMMARY

Experienced developer specializing in full-stack, mobile/web development and project management. Skilled in servant leading cross-functional teams to deliver high-impact solutions. Successfully led the design and deployment of mobile app updates, improving functionality and user satisfaction. Proven track record in implementing integrations, optimizing QA processes, and reducing post-launch defects. Recognized for innovation and leadership, with a strong ability to streamline processes, reduce technical debt, and enhance team productivity. Previous experience includes orchestrating product development initiatives and launching innovative solutions in dental technology, achieving significant cost savings and improving client satisfaction.

AREAS OF EXPERTISE

- Product-focused
- Servant Leader
- Frontend Engineer
- On-boarding Team
- Device Management
- Multi-seller Lifecycle
- High-impact Role
- High-visibility Role
- Business Challenges
- Application Architecture
- Testing Optimization
- Seller Experience
- Engineering Standards
- Best Practices
- Cross-functional Teams
- Technical Direction
- Tech Debt Management
- Software Development
- Problem-solving
- User Needs
- Scalable System Architecture

CORE COMPETENCIES

- *System Integration and Optimization*: Skilled in integrating and optimizing third-party systems to enhance operational efficiency and security within logistics environments.
- *Quality Assurance and Testing Leadership*: Experienced in leading comprehensive QA, UAT, and pre-release testing efforts to ensure high reliability and performance of critical software systems.
- *Project Management and Coordination*: Effective in managing the end-to-end software development lifecycle (SDLC), from requirements gathering to deployment, ensuring timely delivery of updates and improvements.
- *Agile Methodologies*: Proficient in Agile methodologies such as SCRUM, facilitating iterative development cycles and continuous improvement initiatives to meet business objectives efficiently.
- *Cross-Functional Collaboration*: Demonstrated ability to collaborate effectively with cross-functional teams and external stakeholders to deliver solutions aligned with business needs and priorities.

TECHNICAL SKILLS

HTML5 | JavaScript | CSS 3 | SASS | SCSS | REST APIs | Node.js (Backend) | Express | PM2 | MongoDB | SQL | MERN (MongoDB, Express, React.js, Node.js) | React.js | Git | GitHub | GitHub Actions | GitLab | Chrome Dev Tools | Jest | Puppeteer | Unit | E2E | Integration | Azure DevOps | Bootstrap | JSON | Jira | Trello | Service Now | ClickUp | SCRUM | Kanban | Waterfall | jQuery | JSON | Debian Linux | Wire-framing | Sequelize | HTML Email | Yarn | NPM | Chrome Dev Tools | Azure DevOps | Azure Portal | Postman | Docker | Jenkins | VS Code | Visual Studio

EDUCATION

Master of Science: Software Engineering　　　　　　　　　　　　　　　　　　　　**May 2024**
Kennesaw St. University, Kennesaw, GA

Bachelor of Science: Computer Science – Web Development　　　　　　　　**May 2021**
Bellevue University, Bellevue, NE

Chemistry　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**2013 – 2017**
Georgia State University, Atlanta, GA

Diploma: Dental Laboratory Tech　　　　　　　　　　　　　　　　　　　　**Jun 2013**
Gwinnett Technical College, Lawrenceville, GA

CERTIFICATIONS

Certified Scrum Master　　　　　　　　　　　　　　　　　　　　　　　**2022 – 2024**
Scrum Alliance

PROFESSIONAL EXPERIENCE

React Native Developer/Software Release Coordinator   **Nov 2020 – Mar 2023**
Saia LTL Freight – Johns Creek, GA

- Led updates for 5,000 driver apps on Zebra devices, improving functionality and user satisfaction.
- Co-developed Okta SSO mobile app using React Native to enhance security and reduce login and data access times.
- Directed QA, UAT, and pre-release testing, reducing post-launch defects and ensuring smooth releases.
- Co-developed the linkex.us website using Angular with migration from on-prem to Azure PaaS
- Resolved a licensing issue that delayed real-time route navigation for 5,000 devices.
- Managed mobile app and API releases through Service Now scheduling, increasing feature deployment and and deployment efficiency.
- Awarded IT Spotlight within 6 months for outstanding performance.
- Reduced technical debt through strategic ServiceNow ticket management.
- Enhanced data exchange by updating internal and external REST/SOAP APIs.
- Implemented SCRUM using Azure DevOps, increasing team productivity.
- Managed multiple projects through the SDLC.
- Monitors Zebra app performance and system integration.
- Analyzes and reports device statistics across the organization.
- Maintains documentation and recommends process improvements.
- Collaborates with teams for IT support.
- Conducts security audits and vulnerability assessments on mobile devices.
- Provides advanced support and troubleshooting for mobile devices.

Senior Dental Lab Technician/Product Manager   **Jan 2016 – Nov 2019**
3Sixty Dental formerly 360 Imaging LLC – Atlanta

- Streamlined dental lab processes, reducing turnaround times by 20% through optimized workflows and resource allocation.
- Led a cross-functional team to launch Anatomical GuideTM, reducing production costs by 15% using CAD/CAM technologies.
- Improved quality control for patient-specific implants, reducing errors by 30% and increasing patient satisfaction.
- Developed a vendor on-boarding tool, cutting annual costs by 25% and improving communication across teams.
- Presented data-driven project reports to executives, driving strategic improvements.
- Enhanced lab efficiency by 25% through workflow optimization, maintaining high quality in prosthetic fabrication.
- Analyzed client pain points, delivering solutions that boosted satisfaction by 20%.
- Contributed to the development of innovative dental products, ensuring regulatory compliance and industry recognition.
- Reduced material waste by 30% in CAD/CAM milling, improving prosthetic precision.
- Conducted onsite testing of new dental technologies, facilitating successful clinical integration.

FREELANCE EXPERIENCE

Freelance Web Developer/Social Media Marketing   **Jan 2020 – Present**
Major Media Group LLC – Lawrenceville, GA

- Built scalable websites using front-end and back-end technologies, integrating payment systems.
- Led design and deployment, including logo creation, domain setup, digital ads, and social media marketing.
- Worked with clients to align web and marketing solutions with business goals.
- Managed multiple projects, consistently meeting deadlines and exceeding client expectations.

REFERENCES

Available upon request.