## **2019.9.29**

## 创建故障工单：

### aps

{"anyFlag":0,"assignStaffId":"","assignStaffName":"","detailObject":{"deviceType":"广告机","city":"南京市","faultType":"102","address":"king\_Address","devicePhoto":[{"createworkorder1":"http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/zwj-test-6/unknown\_15697230420212253268088\_ios"}],"district":"白下区","province":"","question":"我造，data"},"deviceId":"zwj-test-6","legal":true,"level":3,"operAuth":"","sourceId":"4002","staffId":"100000000020","staffName":"kingking(运维专员)","token":"token","woType":2}

{  
    **"anyFlag"**:**0**,  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"detailObject"**:{  
        **"deviceType"**:**"广告机"**,  
        **"city"**:**"南京市"**,  
        **"faultType"**:**"102"**,  
        **"address"**:**"king\_Address"**,  
        **"devicePhoto"**:[  
            {  
                **"createworkorder1"**:**"[http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/zwj-test-6/unknown\_15697230420212253268088\_ios](http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/zwj-test-6/unknown_15697230420212253268088_ios" \t "https://www.json.cn/_blank)"**  
            }  
        ],  
        **"district"**:**"白下区"**,  
        **"province"**:**""**,  
        **"question"**:**"我造，data"**  
    },  
    **"deviceId"**:**"zwj-test-6"**,  
    **"legal"**:**true**,  
    **"level"**:**3**,  
    **"operAuth"**:**""**,  
    **"sourceId"**:**"4002"**,  
    **"staffId"**:**"100000000020"**,  
    **"staffName"**:**"kingking(运维专员)"**,  
    **"token"**:**"token"**,  
    **"woType"**:**2**  
}

### ods

INFO-work order creates begins, parameters are {"assignStaffId":"","assignStaffName":"","detailObject":{"deviceType":"广告机","city":"南京市","faultType":"102","address":"king\_Address","devicePhoto":[{"createworkorder1":"http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/zwj-test-6/unknown\_15697230420212253268088\_ios"}],"district":"白下区","province":"","question":"我造，data"},"deviceId":"zwj-test-6","deviceName":"","legal":true,"level":3,"noticeUrlAccept":"","noticeUrlProcess":"","question":"","sourceId":"4002","staffId":"100000000020","staffLegal":false,"staffName":"kingking(运维专员)","taskId":"","taskType":null,"woType":2}

{  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"detailObject"**:{  
        **"deviceType"**:**"广告机"**,  
        **"city"**:**"南京市"**,  
        **"faultType"**:**"102"**,  
        **"address"**:**"king\_Address"**,  
        **"devicePhoto"**:[  
            {  
                **"createworkorder1"**:**"[http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/zwj-test-6/unknown\_15697230420212253268088\_ios](http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/zwj-test-6/unknown_15697230420212253268088_ios" \t "https://www.json.cn/_blank)"**  
            }  
        ],  
        **"district"**:**"白下区"**,  
        **"province"**:**""**,  
        **"question"**:**"我造，data"**  
    },  
    **"deviceId"**:**"zwj-test-6"**,  
    **"deviceName"**:**""**,  
    **"legal"**:**true**,  
    **"level"**:**3**,  
    **"noticeUrlAccept"**:**""**,  
    **"noticeUrlProcess"**:**""**,  
    **"question"**:**""**,  
    **"sourceId"**:**"4002"**,  
    **"staffId"**:**"100000000020"**,  
    **"staffLegal"**:**false**,  
    **"staffName"**:**"kingking(运维专员)"**,  
    **"taskId"**:**""**,  
    **"taskType"**:**null**,  
    **"woType"**:**2**  
}

## 分配工单

### aps

{"anyFlag":0,"assignStaffId":"100000000020","assignStaffName":"kingking(运维专员)","legal":true,"operAuth":"","remark":"","staffId":"5","staffName":"超级管理员","token":"token","workOrderIds":[8309164]}

{  
    **"anyFlag"**:**0**,  
    **"assignStaffId"**:**"100000000020"**,  
    **"assignStaffName"**:**"kingking(运维专员)"**,  
    **"legal"**:**true**,  
    **"operAuth"**:**""**,  
    **"remark"**:**""**,  
    **"staffId"**:**"5"**,  
    **"staffName"**:**"超级管理员"**,  
    **"token"**:**"token"**,  
    **"workOrderIds"**:[  
        **8309164**  
    ]  
}

### Ods

assign workorder begins, parameters are {"assignStaffId":"100000000020","assignStaffName":"kingking(运维专员)","legal":true,"remark":"","staffId":"5","staffName":"超级管理员","workOrderId":null,"workOrderIds":[8309164]}

{  
    **"assignStaffId"**:**"100000000020"**,  
    **"assignStaffName"**:**"kingking(运维专员)"**,  
    **"legal"**:**true**,  
    **"remark"**:**""**,  
    **"staffId"**:**"5"**,  
    **"staffName"**:**"超级管理员"**,  
    **"workOrderId"**:**null**,  
    **"workOrderIds"**:[  
        **8309164**  
    ]  
}

## 开始受理

### **Aps**

INFO-handlerWorkOrder start,param is {"action":11,"anyFlag":0,"assignStaffId":"","assignStaffName":"","legal":true,"operAuth":"","remark":"","staffId":"11000000747","staffName":"lalala","token":"MmU2MzY5NDgtOGZlYS00NWExLTg4NzctODc3OGUzOGFiY2Zk","workOrderId":8296371}

{  
    **"action"**:**11**,  
    **"anyFlag"**:**0**,  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"legal"**:**true**,  
    **"operAuth"**:**""**,  
    **"remark"**:**""**,  
    **"staffId"**:**"11000000747"**,  
    **"staffName"**:**"lalala"**,  
    **"token"**:**"MmU2MzY5NDgtOGZlYS00NWExLTg4NzctODc3OGUzOGFiY2Zk"**,  
    **"workOrderId"**:**8296371**  
}

### **ods**

INFO-hand workorder begins, parameters are {"action":11,"assignStaffId":"","assignStaffName":"","legal":true,"remark":"","staffId":"11000000747","staffName":"lalala","woType":null,"workOrderId":8296371}

{  
    **"action"**:**11**,  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"legal"**:**true**,  
    **"remark"**:**""**,  
    **"staffId"**:**"11000000747"**,  
    **"staffName"**:**"lalala"**,  
    **"woType"**:**null**,  
    **"workOrderId"**:**8296371**  
}

## 出发

### Aps

INFO-handlerWorkOrder start,param is {"action":3000,"anyFlag":0,"assignStaffId":"","assignStaffName":"","legal":true,"operAuth":"","remark":"","staffId":"100000000075","staffName":"运维专员-标准1","token":"eyJhbGciOiJIUzI1NiJ9.eyJpYXQiOjE1Njk3MjUxMDIsInN1YiI6IntcInVzZXJOYW1lXCI6XCJleGVjdXRvcjJcIixcInVzZXJJZFwiOlwiMTAwMDAwMDAwMDc1XCJ9IiwiZXhwIjoxNTcwOTM0NzAyLCJuYmYiOjE1Njk3MjUxMDJ9.G3BAbAcYdX7t9N\_cNUccPjAhWdIj0iBNZKb9\_alr6V4","workOrderId":8309242}

{  
    **"action"**:**3000**,  
    **"anyFlag"**:**0**,  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"legal"**:**true**,  
    **"operAuth"**:**""**,  
    **"remark"**:**""**,  
    **"staffId"**:**"100000000075"**,  
    **"staffName"**:**"运维专员-标准1"**,  
    **"token"**:**"eyJhbGciOiJIUzI1NiJ9.eyJpYXQiOjE1Njk3MjUxMDIsInN1YiI6IntcInVzZXJOYW1lXCI6XCJleGVjdXRvcjJcIixcInVzZXJJZFwiOlwiMTAwMDAwMDAwMDc1XCJ9IiwiZXhwIjoxNTcwOTM0NzAyLCJuYmYiOjE1Njk3MjUxMDJ9.G3BAbAcYdX7t9N\_cNUccPjAhWdIj0iBNZKb9\_alr6V4"**,  
    **"workOrderId"**:**8309242**  
}

### Ods

INFO-hand workorder begins, parameters are {"action":3000,"assignStaffId":"","assignStaffName":"","legal":true,"remark":"","staffId":"100000000075","staffName":"运维专员-标准1","woType":null,"workOrderId":8309242}

{  
    **"action"**:**3000**,  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"legal"**:**true**,  
    **"remark"**:**""**,  
    **"staffId"**:**"100000000075"**,  
    **"staffName"**:**"运维专员-标准1"**,  
    **"woType"**:**null**,  
    **"workOrderId"**:**8309242**  
}

## 签到

### Aps

INFO-handlerWorkOrder start,param is {"action":4000,"anyFlag":0,"assignStaffId":"","assignStaffName":"","legal":true,"operAuth":"","remark":"","staffId":"100000000075","staffName":"运维专员-标准1","token":"eyJhbGciOiJIUzI1NiJ9.eyJpYXQiOjE1Njk3MjUxMDIsInN1YiI6IntcInVzZXJOYW1lXCI6XCJleGVjdXRvcjJcIixcInVzZXJJZFwiOlwiMTAwMDAwMDAwMDc1XCJ9IiwiZXhwIjoxNTcwOTM0NzAyLCJuYmYiOjE1Njk3MjUxMDJ9.G3BAbAcYdX7t9N\_cNUccPjAhWdIj0iBNZKb9\_alr6V4","workOrderId":8309242}

{  
    **"action"**:**4000**,  
    **"anyFlag"**:**0**,  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"legal"**:**true**,  
    **"operAuth"**:**""**,  
    **"remark"**:**""**,  
    **"staffId"**:**"100000000075"**,  
    **"staffName"**:**"运维专员-标准1"**,  
    **"token"**:**"eyJhbGciOiJIUzI1NiJ9.eyJpYXQiOjE1Njk3MjUxMDIsInN1YiI6IntcInVzZXJOYW1lXCI6XCJleGVjdXRvcjJcIixcInVzZXJJZFwiOlwiMTAwMDAwMDAwMDc1XCJ9IiwiZXhwIjoxNTcwOTM0NzAyLCJuYmYiOjE1Njk3MjUxMDJ9.G3BAbAcYdX7t9N\_cNUccPjAhWdIj0iBNZKb9\_alr6V4"**,  
    **"workOrderId"**:**8309242**  
}

### Ods

INFO-hand workorder begins, parameters are {"action":4000,"assignStaffId":"","assignStaffName":"","legal":true,"remark":"","staffId":"100000000075","staffName":"运维专员-标准1","woType":null,"workOrderId":8309242}

{  
    **"action"**:**4000**,  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"legal"**:**true**,  
    **"remark"**:**""**,  
    **"staffId"**:**"100000000075"**,  
    **"staffName"**:**"运维专员-标准1"**,  
    **"woType"**:**null**,  
    **"workOrderId"**:**8309242**  
}

## 开始处理

### Aps

INFO-handlerWorkOrder start,param is {"action":21,"anyFlag":0,"assignStaffId":"","assignStaffName":"","legal":true,"operAuth":"","remark":"","staffId":"100000000075","staffName":"运维专员-标准1","token":"eyJhbGciOiJIUzI1NiJ9.eyJpYXQiOjE1Njk3MjUxMDIsInN1YiI6IntcInVzZXJOYW1lXCI6XCJleGVjdXRvcjJcIixcInVzZXJJZFwiOlwiMTAwMDAwMDAwMDc1XCJ9IiwiZXhwIjoxNTcwOTM0NzAyLCJuYmYiOjE1Njk3MjUxMDJ9.G3BAbAcYdX7t9N\_cNUccPjAhWdIj0iBNZKb9\_alr6V4","workOrderId":8309242}

{  
    **"action"**:**21**,  
    **"anyFlag"**:**0**,  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"legal"**:**true**,  
    **"operAuth"**:**""**,  
    **"remark"**:**""**,  
    **"staffId"**:**"100000000075"**,  
    **"staffName"**:**"运维专员-标准1"**,  
    **"token"**:**"eyJhbGciOiJIUzI1NiJ9.eyJpYXQiOjE1Njk3MjUxMDIsInN1YiI6IntcInVzZXJOYW1lXCI6XCJleGVjdXRvcjJcIixcInVzZXJJZFwiOlwiMTAwMDAwMDAwMDc1XCJ9IiwiZXhwIjoxNTcwOTM0NzAyLCJuYmYiOjE1Njk3MjUxMDJ9.G3BAbAcYdX7t9N\_cNUccPjAhWdIj0iBNZKb9\_alr6V4"**,  
    **"workOrderId"**:**8309242**  
}

### Ods

INFO-hand workorder begins, parameters are {"action":21,"assignStaffId":"","assignStaffName":"","legal":true,"remark":"","staffId":"100000000075","staffName":"运维专员-标准1","woType":null,"workOrderId":8309242}

{  
    **"action"**:**21**,  
    **"assignStaffId"**:**""**,  
    **"assignStaffName"**:**""**,  
    **"legal"**:**true**,  
    **"remark"**:**""**,  
    **"staffId"**:**"100000000075"**,  
    **"staffName"**:**"运维专员-标准1"**,  
    **"woType"**:**null**,  
    **"workOrderId"**:**8309242**  
}

## 提交

### Aps

INFO-submitWorkOrder start,param is {"anyFlag":0,"detail":{"cause":"nothing","devicePhoto":[{"xianchang1":"http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/8309242/xianchang1998f6f3d1569725583\_and"}],"faultModule":"1","faultType":"101","remark":"test flow","solution":"zao"},"deviceId":"zwj-test-2","deviceName":"标准测试广告机-002","installDetail":null,"legal":true,"operAuth":"","repairDetail":null,"staffId":"100000000075","staffName":"运维专员-标准1","token":"token","woType":2,"workOrderId":8309242}

{  
    **"anyFlag"**:**0**,  
    **"detail"**:{  
        **"cause"**:**"nothing"**,  
        **"devicePhoto"**:[  
            {  
                **"xianchang1"**:**"[http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/8309242/xianchang1998f6f3d1569725583\_and](http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/8309242/xianchang1998f6f3d1569725583_and" \t "https://www.json.cn/_blank)"**  
            }  
        ],  
        **"faultModule"**:**"1"**,  
        **"faultType"**:**"101"**,  
        **"remark"**:**"test flow"**,  
        **"solution"**:**"zao"**  
    },  
    **"deviceId"**:**"zwj-test-2"**,  
    **"deviceName"**:**"标准测试广告机-002"**,  
    **"installDetail"**:**null**,  
    **"legal"**:**true**,  
    **"operAuth"**:**""**,  
    **"repairDetail"**:**null**,  
    **"staffId"**:**"100000000075"**,  
    **"staffName"**:**"运维专员-标准1"**,  
    **"token"**:**"token"**,  
    **"woType"**:**2**,  
    **"workOrderId"**:**8309242**  
}

### Ods

INFO-submit workorder begins, parameters are {"detail":{"cause":"nothing","devicePhoto":[{"xianchang1":"http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/8309242/xianchang1998f6f3d1569725583\_and"}],"faultModule":"1","faultType":"101","remark":"test flow","solution":"zao"},"deviceId":"2","deviceName":"标准测试广告机-002","installDetail":null,"legal":true,"level":null,"question":"","reSubmitDetail":null,"repairDetail":null,"staffId":"100000000075","staffName":"运维专员-标准1","woType":2,"workOrderId":8309242}

{  
    **"detail"**:{  
        **"cause"**:**"nothing"**,  
        **"devicePhoto"**:[  
            {  
                **"xianchang1"**:**"[http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/8309242/xianchang1998f6f3d1569725583\_and](http://znvphotostore.oss-cn-shenzhen.aliyuncs.com/zwappphoto/debug/dispatch/workerorder/8309242/xianchang1998f6f3d1569725583_and" \t "https://www.json.cn/_blank)"**  
            }  
        ],  
        **"faultModule"**:**"1"**,  
        **"faultType"**:**"101"**,  
        **"remark"**:**"test flow"**,  
        **"solution"**:**"zao"**  
    },  
    **"deviceId"**:**"2"**,  
    **"deviceName"**:**"标准测试广告机-002"**,  
    **"installDetail"**:**null**,  
    **"legal"**:**true**,  
    **"level"**:**null**,  
    **"question"**:**""**,  
    **"reSubmitDetail"**:**null**,  
    **"repairDetail"**:**null**,  
    **"staffId"**:**"100000000075"**,  
    **"staffName"**:**"运维专员-标准1"**,  
    **"woType"**:**2**,  
    **"workOrderId"**:**8309242**  
}