

Washington DC Platform Analytics

Last updated: April 2, 2024

Some examples and graphics depicted herein are provided for illustration only. No real association or connection to ServiceNow products or services is intended or should be inferred.

This PDF was created from content on docs.servicenow.com. The web site is updated frequently. For the most current ServiceNow product documentation, go to docs.servicenow.com.

Company Headquarters

2225 Lawson Lane
Santa Clara, CA 95054
United States
(408)501-8550

Vulnerability Response indicators

Indicators included in the Vulnerability Response Platform Analytics Solution, available as an application on the ServiceNow Store.

For more information, see [Vulnerability Response \(com.snc.vulnerability.analytics\)](https://com.snc.vulnerability.analytics).

Indicator	Version introduced
Number of Vulnerable Items	London
Vulnerability- Services with Significant Vulnerabilities	London
Vulnerable items - critical vulnerability score	London
Vulnerable items - high vulnerability score	London
Vulnerable items - non-critical vulnerability score	London
Number of Vulnerabilities	Madrid
Vulnerable Configuration Items	Madrid
Vulnerable Items by Risk Rating	Madrid
Vulnerable Items by Age and Risk Rating	Madrid
Number of Vulnerability Groups	Madrid
%Vulnerable Items Met Remediation Target	Madrid
VI Mean Time to Remediate (MTTR)	Madrid

Indicator	Version introduced
Critical Vulnerability Groups Near Due	Madrid
New and Closed Vulnerable Items	Madrid
Closed Vulnerable Items by Remediation Target Status	Madrid
Critical Vulnerable Items by Assignment Group	Madrid
Critical Vulnerable Items	Madrid
Overdue Critical Vulnerable Items	Madrid
High Risk Vulnerable Items	Madrid
Critical Vulnerable Items by Service Owner	Madrid
Critical Overdue Vulnerable Items by Service Owner	Madrid
Overdue High Risk Vulnerable Items	Madrid
Deferred Vulnerable Items by Reason	Madrid
Deferral Requests About to Expire	Madrid
Vulnerability Groups by Risk Rating and State	Madrid
Vulnerability Groups by Risk Rating and Remediation Target Status	Madrid
Overdue Critical Vulnerability Groups by Assignment Group	Madrid

Indicator	Version introduced
Critical Vulnerability Groups by Assignment Group	Madrid
Unassigned Vulnerability Groups	Madrid
Unassigned Vulnerable Items	Madrid
Vulnerability Groups by State	Madrid
Vulnerable Items by Remediation Target Status	Madrid
Vulnerability Group Details	Madrid
Distinct Vulnerabilities	Orlando
Critical Deferred Vulnerable Items	Paris
Deferral Requests (created)	Paris
% of Closed Vulnerable Items that Met Target	Quebec
Active Vulnerable Configuration Items	Quebec
Active Vulnerable Items	Quebec
Average Age of Vulnerable Items	Quebec
Average Vulnerabilities per Asset	Quebec
Closed Vulnerable Items	Quebec
Closed Vulnerable Items (Target Met)	Quebec
Current Scan Coverage	Quebec
Deferred Vulnerable items	Quebec

Indicator	Version introduced
Monthly Remediation Efficiency	Quebec
New Vulnerable Items	Quebec
Scannable Assets	Quebec
Scanned Assets	Quebec
Services with Most Vulnerabilities	Quebec
Total Duration of Closed Vulnerable Items	Quebec
Vulnerable Items Mean Time to Remediate	Quebec