

#### **CONFIRMATION**

Capri by Fraser, Changi City/ Singapore 3 Changi Business Park Central 1, Singapore 486037

Hello, Shyam Krishnan. We are delighted to see you soon at Capri by Fraser, Changi City Singapore.

Your stay is confirmed and stay details are included below.

### YOUR RESERVATION

Guest Name : Shyam Krishnan
Confirmation Number : 26153906-1

Company : Virtusa Consulting Services (Pvt) Ltd

Number of Guests : 1 Adult(s), 0 Child

Arrival Date : Saturday, 17 May 2025 Flight Details/ETA: TBA
Departure Date : Saturday, 07 June 2025 Flight Details/ETA: TBA

Apartment/ Room Type : Studio Deluxe

Apartment / Room Rate per night : 17 May 2025 - 07 June 2025: SGD 260.00 (Per Night)

Total Add On for Stay: SGD 0.00 Total Stay: SGD 5460.00

Tax Remarks (Rate is subjected to 10% service charge and prevailing government tax)

Room Rate Inclusions : Breakfast for 01, Complimentary Wifi Access

Special Requests :

(Your preferences have been noted and are subject to availability)

Payment Method : Guest own account

Fraser World Membership No. :

Your Estimated Time of Arrival (Please disregard if you have provided the details)

Please provide us with an indication of your arrival time at the property by replying to this email at least 72 hours prior to arrival. This will allow us sufficient time to prepare your room and ensure that special requests and stay arrangements are in order.

### **Airport Transfers**

Should you like to arrange for airport pick-up service, please provide us with your flight details. Airport transfers are available upon request.

# ADDITIONAL INFORMATION & POLICIES

- Check-in/Check-out
  - o Check-in is after 15:00. Early check-in is subject to availability.

- O Check-out is before 12:00. Late check out may be arranged at the Front Desk. A half night charge is applicable until 18:00, following which a full night charge applies and is subject to room availability.
- O Upon check-in, the following are required:
  - Valid passport or photo ID
  - Credit card holder must be present at check-in otherwise an alternate credit card will be required at check-in.
  - A credit card pre-authorization for the full duration of stay and a deposit of SGD50.00 per day for incidental charges.

#### Cancellation

- Cancellation must be made before 18:00 (local time) on the day of arrival to avoid 01-night cancellation charge.
- No shortening stay allowed after checking in. Full duration of the original booking made is subject to penalty charge in the event of shortening stay.
- o If your reservation is not secured by a credit card or company charge-back authority, Capri by Fraser, Changi City / Singapore reserves the right to cancel the booking at 18:00 on the arrival date.

### Smoking Policy

 Capri by Fraser, Changi City / Singapore is a 100% non-smoking property. A charge of SGD\$300.00 applies to any guests smoking within our rooms and hotel premises.

### Parking

o No complimentary parking included. Parking lots are available and chargeable at Changi City Point.

### No Party Policy

- o For the comfort and consideration of all our guests, please note that we have a strict No-Party Policy.
- Maximum 03 guests only are allowed in your room at any one time.

### Additional Person Charge

Children below 12 years old stay complimentary (no provision of extra bed).

#### Force Majeure

- o 15.1 Both parties are not considered in breach of the agreement, excluding payment obligations, if they are unable to perform their duties due to a Force Majeure Event. The party affected by the event must promptly notify the other party with reasonable details and take reasonable measures to mitigate its impact. The obligations and time for performance (except payment obligations) will be extended for each day the Force Majeure Event persists. However, either party can terminate the agreement with a 30-day written notice, and liabilities prior to termination will continue to subsist.
- 15.2 A "Force Majeure Event" refers to events beyond a party's reasonable control that materially and adversely affect their obligations, including acts of God, government actions, epidemics, and natural disasters.
   It does not cover general economic downturns or financial inability.

You must be at least 18 years of age to make a booking for accommodation at Capri by Fraser, Changi City/Singapore. The person registering at check-in must be at least 21 years of age and is responsible for all guests and visitors to the room.

Click <u>here</u> to discover the action around you.

#SocialLiving is at the heart of everything we do. If there is anything we can do to enrich your experience, please us know at  $\pm 65$  6338 0800/ resvn.changicity@capribyfraser.com.

Thank you and look forward to welcoming you soon.

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