

INTERNSHIP REPORT

Internship Report submitted to the Department of Computer Science in partial
Fulfillment of the requirements for the award of the degree of

BACHELOR OF SCIENCE IN COMPUTER SCIENCE

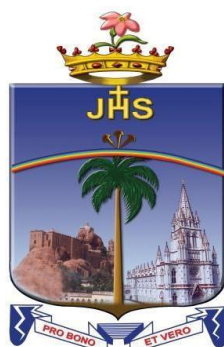
Submitted by

INFANT JOE K

Reg. No: 20UCS546

Under the guidance of

Dr. T.Kokilavani , Msc., MPhil., MBA., SET., NET., PhD.



**DEPARTMENT OF COMPUTER SCIENCE
ST. JOSEPH'S COLLEGE (AUTONOMOUS)**

*Special Heritage Status Awarded by UGC
Accredited at "A⁺⁺" Grade (4th cycle) by NAAC
College with Potential for Excellence by UGC
DBT-STAR & DST – FIST Sponsored College*

TIRUCHIRAPPALLI-620 002

JANUARY-2023



DEPARTMENT OF COMPUTERSCIENCE St.JOSEPH'S COLLEGE(AUTONOMOUS)

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DBT-STAR & DST-FIST Sponsored College*

Tiruchirappalli-620 002



Date: _____

CERTIFICATE

This is to certify that the Internship report submitted partial fulfillment of their requirements for the award of the Degree of Bachelor of Science in Computer Science, is a bona-fide record of the work done by **INFANT JOE K**, D.No:**20UCS546** under my guidance during the year 2022-2023.

CO-ORDINATOR

GUIDE

The viva voice examination of this internship report was held on at
St.Joseph's College(Autonomous), Tiruchirappalli-02.

Internal Examiner

External Examiner

ACKNOWLEDGEMENT

First and foremost, I am grateful to the **GOD** Almighty, who has showered his blessing on me throughout this internship program.

I profoundly thank Rev. **Dr. M. Arockiasamy Xavier SJ, Principal**, and **Dr.P.Rajendran, Msc., MPhil., PGDCA, Phd.**, Deputy Principal, St.Joseph's College (Autonomous), Tiruchirappalli-2, for providing me the opportunity to be a part of the institution.

My sincere gratitude to **Dr. Y. Dominic, M.Sc, M.Phil, Ph.D.**, Dean, School of Computing Sciences, St. Joseph's College(Autonomous), Tiruchirappalli- 02, for motivating me to be a Positive personality.

I express my sincere thanks to our beloved **Prof. A. Charles, MSc., PGDCA., MPhil(CS).**, Head, Department of Computer science, St.Joseph's College (Autonomous),Tiruchirappalli-2, for innovative suggestions and encouragements.

In a special manner I thank **Prof. V.S. Joe Irudayaraj, M.Sc., MPhil., PGDCA., M.Phil(CS).**, Coordinator (Shift-II), Department of Computer Science, St. Joseph's College (Autonomous), Tiruchirappalli-2, for encouraging me in every step.

I gratefully acknowledge my personal indebtedness to **Dr. T.Kokilavani , Msc, MPhil, MBA, SET, NET, PhD** who guided me with her scholarly valuable interventions.

I express my special thanks to my class-in-charge **Dr.A.Vimal Jerald, MCA, M.Phil, MBA, Msc(phy), PGDBI, NET, PhD.** and other **staff members of the Department Computer Science, St.Joseph'sCollege (Autonomous),Tiruchirappalli-2.**

I own a deep debt of gratitude to **my parents and my friends** for their love and kindness which sustained my effort throughout my ideas.

~INFANT JOE K



Since 1844

ST. JOSEPH'S COLLEGE

(AUTONOMOUS)

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TIRUCHIRAPPALLI, TAMILNADU, INDIA

INTERNSHIP PROGRAMME CERTIFICATE

This is to certify that Mr/Ms INFANT JOE.K D.No 20005546,
a bonafide Student of the Department of Computer Science,
St. Joseph's College (Autonomous), Tiruchirappalli - 620 002 has undergone Internship Training
Programme on Jose Enterprise (airtel) at Karaikudi.
from 05.12.22 to 19.12.22,
and we are pleased with his/her conduct and performance.

JOSE ENTERPRISES

No.237/30, Velammal Mansion

Office of the In-Charge

(WITH SEAL)

Karaikudi - 630 001

Phone No.9940246174

Professor In-Charge

(WITH SEAL)

178
Years of
Educational
Excellence



GST No : 33BMYPR2169A1ZT

JOSE ENTERPRISES

Mob : 99402 46174

Date: 20.12.2022

TO WHOM IT MAY CONCERN

This is to certify that **Mr.INFANT JOE.K(D.No.20UCS546)** a student of B.Sc.,Computer Science St.Joseph's College, Trichy has successfully completed 15 days (From 5th December 2022 to 19th December 2022) in Jose Enterprises (Airtel), Karaikudi. During the period of his internship programme with us he was found punctual, hardworking and inquisitive.

JOSE ENTERPRISES
No.237/30, Velammal Mansion
Near Ambedkar Statue
Sekkalai Road
Karaikudi - 630 001
Phone No.9940246174

: 7/6, Wilferd House, Anandha Nagar, 1st Cross Street, South ext, Kuruchipuravu, Karaikudi - 630 002.

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INTRODUCTION

An Internship would help a graduate in his future career. Internship is a practical experience opportunity offered by companies , to willing and capable beginners of a profession..When you work you learn. It can add the remarkable value to the students career.

Internship is a good opportunity offered by companies to get practically experienced, for those willing and capable beginners wish to enter in to a profession. There are many benefits of internship. When you work you will learn. It can add many remarkable values to the students career.

During internship the students get the chance to learn more about themselves, they make a self-esteem and develop their personals kills. This programme can lead good changes in their life.

The purpose of an internship is to provide real world experience that we have learned. An internship can help you gain skills that can be applied to future jobs.

Completing an internship of a valuable link to a graduate job and will help you develop the skills employers want. Undertaking and internship or work placement will give you the skills that graduate recruiters look for and it will also make you more aware of what you want from your future carrier.

ORGANISATION PROFILE

Company Name: JOSE ENTERPRISES (AIRTEL SHOWROOM)

Manager: Richard J

Company Address: JOSE ENTERPRISES,
AIRTEL SHOWROOM,

N0.237/30

Velammal Mansion,

Near Ambetkar Statue,

Chekkalai Road, Karaikudi-01

Mobile no: 9940246174

About the Organization:

Airtel, the third largest mobile services provider globally with operations in 20 countries across Asia and Africa, the Company-Owned-Company-Operated (COCO) Airtel retail store in karaikudi, with the launch of a new store at velammal mension, located at Jose Enterprises. The Airtel store was inaugurated by Princess and MLA MR. Thangakoopalan.

The new Company-Owned-Company-Operated (COCO) Airtel retail stores are in line with the company's endeavor to deliver the best in-store experience for customers. The store will offer end-to-end service customer support for Airtel mobile and dongle connections as well as instant activation of new connections. These stores leverage the best of retail practices and technology to offer a superior service experience to customers 5 Airtel stores have so far been opened across key locations – Karaikudi, Devakodai, Paramakudi, Thirupathur, Puthuvayal.

The new stores have a standard look & feel across all outlets in the country and are conveniently located at key city locations across the country, providing easy access to customers.

ROLES AND RESPONSIBILITIES

The roles and responsibilities specified to me are given below,

- ❖ Fixed the target and do the work fast ,
- ❖ Learn the team work,
- ❖ Record of the next session.

The company was satisfied with my work appreciated me.

They give the individual system. They teach the work for me and give the work.

I successfully completed the work every day and got lot of appreciations.

ACTUAL WORK DONE

Day: 01 Date: 05-12-2022

On the first day I introduced myself and got introduction on work.

Day: 02 Date: 06-12-2022

On the second day I learnt to apply for new sim cards for customer and sale them.

Day: 03 Date: 07-12-2022

On the third day I did data entry for sim card, delivery and complaints.

Day: 04 Date: 08-12-2022

On the fourth day I did online payment and recharge for customer.

Day: 05 Date: 09-12-2022

On the fifth day I attend meeting for recharge plans and offers.

Day: 06 Date: 10-12-2022

On the sixth day I sale sim cards and generated sales summary of the week.

Day: 07 Date: 11-12-2022

On the seventh day I did data entry for employee salary and their payment history.

Day: 08 Date: 12-12-2022

On the eighth day, Field work for sale sim cards and analysis of customer from various regions.

Day: 09 Date: 13-12-2022

On the ninth day, Worked on accounts software data entries like tally and their windows application.

Day: 10 Date: 14-12-2022

On the tenth day, Getting list of employee task details and checked the details of task completion and pending task details.

Day: 11 Date: 15-12-2022

On the eleventh day, Enter data of recent sold sim cards details and pending sim card details on their windows application.

Day: 12 Date: 16-12-2022

On the twelfth day, Checked stocks of DTH and wifi for upcoming sales week. Enter details of stocks in to windows application.

Day: 13 Date: 17-12-2022

On the thirteenth day, Field work on installing DTH and wifi networks. Getting complaints from customer regarding wifi.

Day: 14 Date: 18-12-2022

On the fourteenth day, Getting details of online payment banks and transfer the amounts to local retailers.

Day: 15 Date: 19-12-2022

On the fifteenth day, Tracking monthly worked status of each employee and submit to the supervisor.

LEARNING OUTCOMES

I learnt lot of information In this programme, I got chance to meet different kinds of people who were customers seeking for service. I try to understand their demand and work out to give a good service. I can easily learn their mentality in conversation.

CONCLUSION

I went to training in **sales experience and speaking skills**. It was a good experience for me.

I learned how to sell different types of sim cards , mobile phones , etc.,.

The manager gave me freedom to work. I completed the training successfully.

APPENDIX

DAILY WORK SHEET



St. Joseph's College (Autonomous)

Tiruchirappalli - 620 002

INTERNSHIP DAY REPORT SHEET

Name of the Organization : JOSE Enterprises

Place : Koraiyudi.

Day	Date	Time in	Time out	Work Assigned	Remarks	Sign
1	5/12/22	10.00am	4.00pm	first day Attention for introduction work	Good	
2	6/12/22	10.00am	4.00pm	Apply for new sim card and sales	Good	
3	7/12/22	10.00am	4.00pm	Data Entry for sim recharge, delivery	Good	
4	8/12/22	10.00am	4.00pm	Online payments and recharge	Good	
5	9/12/22	10.00am	4.00pm	meeting for plans and off day	Good	
6	10/12/22	10.00am	4.00pm	Sales sim cards Reports Printout work	Good	
7	11/12/22	10.00am	4.00pm	Data Entry employees weekend payment history	Good	
8	12/12/22	10.00am	4.00pm	filled work for sales sim card	Good	
9	13/12/22	10.00am	4.00pm	Account Software Entry	Good	
10	14/12/22	10.00am	4.00pm	Employee works tracking	Good	
11	15/12/22	10.00am	4.00pm	Data Entry Recharge, new sim card sales history	Good	
12	16/12/22	10.00am	4.00pm	Stocks updates (sim cards, mobile etc)	Good	
13	17/12/22	10.00am	4.00pm	filled work for go to selling sim card	Good	
14	18/12/22	10.00am	4.00pm	payments bank collection money (zomato)	Good	
15	19/12/22	10.00am	4.00pm	Tracking employees work	Good	

JOSE ENTERPRISES

No. 27/30, Velammal Mansion

Near Ambedkar Statue

Sekkalai Road

620 001

Seal

Signature of Supervisor

PHOTOS TAKEN IN THE COMPANY

