

AUDIOSCRIPT

LISTENING COMPREHENSION

PART 1: PHOTOS

Strategy Practice (page 34)

1. Look at the picture marked number 1 in your book.
 - (A) The motorcycles are running down the road.
 - (B) The tree branches are lying on the ground.
 - (C) The door to the building is open.
 - (D) The bicycles are leaning against the tree.
2. Look at the picture marked number 2 in your book.
 - (A) The business colleagues are shaking hands with each other.
 - (B) The doctor is smiling at the patient.
 - (C) The men are standing inside the building.
 - (D) The businessmen are buying new suits.
3. Look at the picture marked number 3 in your book.
 - (A) The newspaper is on the stand.
 - (B) The table is set for breakfast.
 - (C) The coffee cups are on the shelf.
 - (D) The pots are in the basket.
4. Look at the picture marked number 4 in your book.
 - (A) The plumbers are repairing the pipes.
 - (B) The architects are designing a building.
 - (C) The construction workers are walking across the beam.
 - (D) The children are playing with building blocks.
5. Look at the picture marked number 5 in your book.
 - (A) He's hammering a nail into the wall.
 - (B) He's measuring the height of the tool.
 - (C) He's mailing the card in his hands.
 - (D) He's putting a note in his wallet.
6. Look at the picture marked number 6 in your book.
 - (A) She's putting the hares in a cage.
 - (B) She's hearing it again.
 - (C) She's sleeping in the chair.
 - (D) She's getting her hair done.
7. Look at the picture marked number 7 in your book.
 - (A) The lamp is in the middle of the room.
 - (B) The hotel room is ready for occupancy.
 - (C) Dirty clothes are piled on the floor.
 - (D) A suitcase is on the bed.
8. Look at the picture marked number 8 in your book.
 - (A) The shopping bags are empty.
 - (B) The passenger is checking his luggage.
 - (C) The tourist is pulling his suitcase behind him.
 - (D) The sidewalk is long and narrow.
9. Look at the picture marked number 9 in your book.
 - (A) A white boat moves down the river.
 - (B) There is a fight on the boat.
 - (C) People are standing on the bridge.
 - (D) The river is covered with ice.
10. Look at the picture marked number 10 in your book.
 - (A) They're changing the locks.
 - (B) They're holding a box.
 - (C) They're opening a package.
 - (D) They're sealing an envelope.

PART 2: QUESTION-RESPONSE

Identifying Time (page 42)

1. You were here this morning, weren't you?
 - (A) The sky was very clear this morning.
 - (B) No, I had a meeting at the hotel.
 - (C) He wasn't here.

2. When will you move your office?
 - (A) At the end of the month, I hope.
 - (B) It's my office.
 - (C) I don't go to the movies often.
3. Mark is always on time for dinner, isn't he?
 - (A) Yes, he's never late for anything.
 - (B) Yes, he looks a lot thinner.
 - (C) Yes, it takes a long time.
4. Has everyone shown up for the meeting yet?
 - (A) I really enjoyed meeting everyone.
 - (B) Yes, he is.
 - (C) We're still waiting for Mr. Roberts.
5. When is the new manager going to start work?
 - (A) Next Monday will be his first day.
 - (B) I knew him in high school.
 - (C) She goes to work by bus.
6. How much longer should we wait for them to arrive?
 - (A) He'll be here soon.
 - (B) This room is longer than the other one.
 - (C) Let's just wait another few minutes.
7. How long is the movie?
 - (A) About two and a half hours.
 - (B) About five miles.
 - (C) About two people falling in love.
8. Your meeting was shorter than expected, wasn't it?
 - (A) Yes, it's too small for me.
 - (B) Yes, it was over in less than an hour.
 - (C) Yes, he's shorter than I am.
9. What time does the plane take off?
 - (A) It leaves for New York.
 - (B) It leaves from Gate 15.
 - (C) It leaves at 5:45.
10. When is your appointment with Dr. Kovacs?
 - (A) It's tomorrow afternoon.
 - (B) It's in his office.
 - (C) It's a doctor's appointment.

Identifying People (page 44)

1. Is the new secretary's name Bill or John?
 - (A) He paid those bills yesterday.
 - (B) I think he's called Bill.
 - (C) He'll fill those orders for you.

2. Whose name is the reservation under?
 - (A) It's under the table.
 - (B) It's under my name.
 - (C) It's the same.
3. Who didn't go to the meeting yesterday?
 - (A) Martha wasn't there.
 - (B) Yes, he did, and he told me all about it.
 - (C) It was a very informative meeting.
4. Who's helping you with that report?
 - (A) It's Susan's.
 - (B) Eric's working on it with me.
 - (C) Yes, it's very important.
5. What's the director's name?
 - (A) Let me give you the directions.
 - (B) We have the same one.
 - (C) It's Mrs. Sullivan.
6. Who did you invite to the picnic?
 - (A) No, the picnic's not at night.
 - (B) Everybody in the office.
 - (C) We'll go inside if it rains.
7. Is that man your new assistant?
 - (A) Yes, he started working for me yesterday.
 - (B) No, he doesn't need any assistance.
 - (C) I love my new apartment.
8. Whose computer needs repairs?
 - (A) George is an excellent repairman.
 - (B) John's hasn't been working since yesterday.
 - (C) Judy is our computer expert.
9. Who has copies of the report?
 - (A) I copied it last night.
 - (B) Sam can make copies for us.
 - (C) I sent copies to everyone in our department.
10. Who's the new manager?
 - (A) Her name is Samantha.
 - (B) It belongs to Silvia.
 - (C) I can manage it alone.

Identifying an Opinion (page 46)

1. How is the new technician doing?
 - (A) He's doing a great job.
 - (B) He's repairing the fax machine.
 - (C) His name is Bob.

2. What's your opinion of the plans for the new office?
 - (A) We'll have a planning meeting next week.
 - (B) We don't have any openings right now.
 - (C) I think they're wonderful.
3. Do you think Sara will finish that report on time?
 - (A) Not unless she works faster.
 - (B) It's time to go to work.
 - (C) I heard the news report on the radio last night.
4. How does Bob like his new job?
 - (A) He's about thirty-five years old.
 - (B) I don't think he's very happy there.
 - (C) It's a new job.
5. What do you think of this weather?
 - (A) I'm not sure whether I'll go.
 - (B) Yes, let's get together.
 - (C) I love a rainy day.
6. Do you think John will be at the party?
 - (A) No, he wasn't there.
 - (B) No, I don't really enjoy parties.
 - (C) No, he's too busy this week.
7. How was the conference?
 - (A) It lasted several days.
 - (B) I thought it was boring.
 - (C) She's doing very well, thank you.
8. What's Nina's opinion of the change in plans?
 - (A) She says it's a good idea.
 - (B) She's all out of change.
 - (C) No, she didn't have to change planes.
9. What do you think of this color for my office?
 - (A) You should fill out the blue form.
 - (B) It's a bit cooler in here.
 - (C) I really don't like it at all.
10. What's your opinion of Albert's work?
 - (A) Yes, he works here.
 - (B) He always does an excellent job.
 - (C) He walks fast.

Identifying a Choice (page 48)

1. Should I fax my reply or send it by e-mail?
 - (A) Please fax it.
 - (B) Yes, you should try.
 - (C) I think you should relax.
2. Should we take a taxi or the bus?
 - (A) A taxi would be faster.
 - (B) Yes, I think we should.
 - (C) Pay your taxes on time.
3. Would you rather see a movie or watch TV?
 - (A) I need a new watch.
 - (B) That TV show was very moving.
 - (C) Let's go to a movie.
4. Should we eat at home or go to a restaurant?
 - (A) I'd rather stay home.
 - (B) You can eat the rest.
 - (C) I don't think they're home yet.
5. Which do you prefer, an aisle seat or a window seat?
 - (A) I'll sit down.
 - (B) I always sit by the window.
 - (C) Have a seat, please.
6. Which is better, the brown suit or the gray one?
 - (A) Fruit is better for you.
 - (B) The gray suit looks more professional.
 - (C) It's an old suit.
7. Would you prefer coffee or a cup of hot tea?
 - (A) Cold weather always makes me cough.
 - (B) Yes, it's very hot up here.
 - (C) Coffee with a little sugar would be nice.
8. Should I call you tonight or tomorrow?
 - (A) Tomorrow would be better.
 - (B) I'll stay two nights.
 - (C) Yes, I'll call you.
9. Would you rather take a plane or a train?
 - (A) Please take your time.
 - (B) Yes, I think it might rain.
 - (C) I'd feel more comfortable on a train.

10. Which do you like better, Italian food or Chinese?
(A) I really enjoyed my trip to Italy.
(B) I almost never eat Chinese food.
(C) I'm learning to speak Chinese.

Identifying a Suggestion (page 50)

1. Don't leave the office without telling me.
(A) Don't worry, I won't.
(B) Yes, you can telephone me at my office.
(C) No, he didn't leave the office.
2. Can't you figure out a cheaper way to get there?
(A) You can sleep when we get there.
(B) It wasn't too far away.
(C) These are the cheapest tickets I could find.
3. Isn't it time to sign the contract?
(A) Yes, we'll sign it tomorrow.
(B) Yes, I saw the sign.
(C) Yes, the train is on Track 9.
4. Would you like me to fax this for you?
(A) Yes, I have all the facts.
(B) No, don't bother.
(C) I haven't faxed it.
5. Shouldn't we leave for the airport soon?
(A) I don't think we need to hurry.
(B) That report will be finished soon.
(C) Yes, I left it at the airport.
6. Why don't we have lunch at the coffee shop?
(A) The coffee shop is downstairs.
(B) I don't drink much coffee.
(C) That's a good idea.
7. Let's spend our vacation at the beach.
(A) We had a great vacation.
(B) That sounds like fun.
(C) No, we didn't spend a lot of money there.
8. Wouldn't you like me to help you carry those packages?
(A) Thank you, but they're not very heavy.
(B) You can check your baggage over there.
(C) Yes, these packages are for me.

9. Why don't you wait for me downstairs?
(A) We waited for hours.
(B) OK, look for me by the front door.
(C) Yes, my weight has gone down.

10. Why don't you paint your office a different color?
(A) Your office is cooler.
(B) My collar is too tight.
(C) I like the color it is now.

Identifying a Reason (page 52)

1. Why didn't you make those photocopies?
(A) Yes, I made the copies.
(B) The copy machine is broken again.
(C) They're very nice photographs.
2. Why is Boris always late for meetings?
(A) He's never on time for anything.
(B) Let's wait for him here.
(C) The meeting starts at eight.
3. Did you take the bus to work again?
(A) Yes, I'm tired of driving all the time.
(B) The buses are all working.
(C) Let's take a walk in the rain.
4. Why isn't Yoko in her office?
(A) The inner office is Yoko's.
(B) Yes, this is her office.
(C) She had to go to a conference downtown.
5. Why don't you ever answer your phone?
(A) You can cancel it by phone.
(B) I'm always too busy to talk on the phone.
(C) I don't know the answer.
6. Will Irene be at the meeting?
(A) Yes, she was there.
(B) Yes, I enjoyed meeting her.
(C) Yes, because she has to give the budget report.
7. Did Joe have an excuse for missing work yesterday?
(A) Yes, he had a doctor's appointment.
(B) Yes, I miss him very much.
(C) Yes, it was yesterday.
8. Why did you lock your office?
(A) I need a new clock in my office.
(B) There were some robberies around here recently.
(C) It's about a block from the office.

9. Why are you using my computer?
 - (A) My computer is broken.
 - (B) Yes, you can borrow my computer.
 - (C) A computer is a useful machine.

10. Do you have a reason for leaving early?
 - (A) She left early.
 - (B) Spring is my favorite season.
 - (C) Yes, I have to catch a plane.

Identifying a Location (page 54)

1. Where will you spend your vacation?
 - (A) Perhaps I'll take the bus.
 - (B) I'm going skiing in the mountains.
 - (C) I won't spend much time there.

2. He's not from Tokyo, is he?
 - (A) No, but he travels there often.
 - (B) That plane isn't going to Tokyo.
 - (C) Yes, he took yours.

3. Is there a bank near here?
 - (A) Yes, I drank some, too.
 - (B) Yes, there's one right next door.
 - (C) Yes, Frank is here.

4. How far is it to the water fountain?
 - (A) The mountains aren't far from the city.
 - (B) It's just at the end of the hall.
 - (C) The weather will be fair tomorrow.

5. Where do you keep the paper?
 - (A) There's some on that shelf behind the desk.
 - (B) I left the key in the door.
 - (C) I usually buy the morning paper at the corner store.

6. What's behind that door?
 - (A) Sam works right next door.
 - (B) I'll get you some more.
 - (C) It's the supply closet.

7. Is the restaurant far from here?
 - (A) It's all the way downtown.
 - (B) You can rest here.
 - (C) It's a fantastic restaurant.

8. Do you know where Janet is this week?
 - (A) Yes, it's this week.
 - (B) She's at a conference.
 - (C) She doesn't know what to wear.

9. Are there any good hotels downtown?
 - (A) It's an excellent hotel.
 - (B) Yes, there's one right near my office.
 - (C) OK, I won't tell anyone.

10. Where did you put my messages?
 - (A) I'll leave you a message.
 - (B) Yes, you got several messages.
 - (C) They're on your desk.

Strategy Practice (page 57)

1. When do you plan to retire?
 - (A) I had a flat tire.
 - (B) By the end of next year.
 - (C) They aren't required.

2. I can't understand this new computer program.
 - (A) Lee can show you how to use it.
 - (B) It's Lee's computer.
 - (C) Yes, I do.

3. What do you think of the job applicants?
 - (A) This appliance will do the job.
 - (B) That's Bob's application.
 - (C) Not one of them is qualified for the job.

4. Do you want that sent to your home or office?
 - (A) Yes, please.
 - (B) I'll be home afterwards.
 - (C) Please send it to my office.

5. Shouldn't we send this by registered mail?
 - (A) Yes, that's a good idea.
 - (B) The mail hasn't arrived yet.
 - (C) I registered yesterday.

6. Why does this photocopy machine keep breaking down?
 - (A) I'm making copies now.
 - (B) It's time for a coffee break.
 - (C) It's a very old machine.

7. I'm in the mood for a chicken sandwich.
 - (A) There's sand in my food.
 - (B) Which chickens are yours?
 - (C) Me, too. Let's go eat lunch.

8. The bus will be here soon, won't it?
 - (A) He'll be here shortly.
 - (B) It should be here in five minutes.
 - (C) It's almost noon.

9. Is Mr. Kim the new director?
 - (A) No, Mrs. Cho is.
 - (B) He's a very direct person.
 - (C) Yes, I know the director.

10. How's that book you're reading?
 (A) I'm really enjoying it.
 (B) Writing takes a long time.
 (C) No, it isn't.
11. Oh, no. I forgot to order all the supplies.
 (A) The supplies are all in order.
 (B) Don't worry. Lucy did it for you.
 (C) I'm sorry, it's out of order.
12. Would you like me to help you finish that assignment?
 (A) I like this assignment.
 (B) No, you don't have to sign it.
 (C) Yes, I could really use some help.
13. Why didn't your wife come to the office party?
 (A) The party was last night.
 (B) She was busy at her job.
 (C) Yes, she'll come to the party.
14. Where can I find the manager?
 (A) Her office is upstairs.
 (B) She's a very kind manager.
 (C) I can manage her.
15. How long does it take to get downtown?
 (A) I usually take the bus.
 (B) He took it there.
 (C) About twenty minutes.
16. Whose signature do we need on this document?
 (A) I'll read it.
 (B) Mary did.
 (C) The director has to sign it.
17. That's the last time I'm staying at some convention hotel.
 (A) I thought it was very pleasant.
 (B) Yes, I would like some.
 (C) We stayed three nights.
18. Would you prefer to eat in the office or should we go out?
 (A) Yes, I would, thank you.
 (B) Let's go out to eat.
 (C) We should meet in the office.
19. Where should I put these letters?
 (A) Just leave them on my desk.
 (B) You can do it later.
 (C) Mail the letters today, please.
20. When is your next dentist appointment?
 (A) It was a real disappointment.
 (B) It's a week from tomorrow.
 (C) I think John will be appointed.

PART 3: CONVERSATIONS

Identifying Time (page 61)

1. *Woman:* I ordered that software last Tuesday. It should have arrived by now.
Man: This package came for you this morning. Maybe it's your new software.
Woman: It is. Finally it's here.
Man: Good. Now maybe you can help me with my computer.
2. *Man:* What a great time we had in Paris. Let's go back soon.
Woman: Oh, I'd love to, but don't you think we should wait until next year?
Man: Maybe you're right. It was only last month that we were there.
3. *Woman:* Hey, Mark. I hear you got a new job. Congratulations!
Man: Isn't it great? But they want me to start this Monday. That's so soon.
Woman: That is a little odd. Usually they give you two weeks.
4. *Man:* You travel a lot for your job, don't you?
Woman: Yes, I go to Tokyo at least once a month.
Man: I suffer from jet lag. Once a year would be enough for me.
Woman: You get used to it when you fly all the time.
5. *Woman:* Isn't the contract ready yet?
Man: We're all ready to sign it.
Woman: I called the office this morning. They said we'd have it by this afternoon.
Woman: This afternoon? I guess that's OK, as long as it's here before three.
6. *Man:* I bought this cell phone just last week and already it's stopped working.
Woman: It has a one-year guarantee, so I'd be happy to give you a new one for free.
Man: Could you give me a better one this time? How about one with a five-year guarantee?
Woman: Sorry. I don't make the rules.

7. *Woman:* Did you sign up for next month's business conference?
Man: Not yet. I plan to send in my registration tomorrow.
Woman: You'd better do it soon. Friday is the last day for registration.
8. *Man:* I can't give you any copier paper today. I'm all out. You'll have to wait until next week.
Woman: Next week? Why? Can't you get any before then, Tim?
Man: I only order office supplies once a month. Sorry.
9. *Woman:* I'm calling to find out when the repairs on my car will be finished.
Man: We're working on it now, and your car should be ready the day after tomorrow.
Woman: That soon? Great! I thought I'd have to leave it there until Friday at least.
10. *Man:* Am I very late? Have you been waiting for me long?
Woman: Not really. My train arrived just fifteen minutes ago.
Man: I'm sorry. I thought it wasn't supposed to arrive until 10:30.
Woman: It did, but you didn't. Don't worry about it.

Identifying People (page 64)

1. *Woman:* Did you hear that Sam got a promotion?
Man: Yeah, Jim told me. Isn't it great?
Woman: Yes, but I wish Pat had gotten one too. She really deserves it.
Man: Why? For taking every sick day she can?
2. *Woman:* This is Ms. Fujita. May I help you?
Man: Yes, I'm calling from the accounting office. May I speak with the director?
Woman: I'm sorry, she's not in. I'm her assistant. Perhaps I can help you.
3. *Man:* What are your specials tonight?
Woman: We have fresh shrimp and roast beef.
Man: Hmm. I think I'll just order something from the regular menu.
Woman: Here's your menu. Let me know when you're ready to order.
4. *Man:* Did anyone call while I was out?
Woman: You have a message from Mr. Peters. He says he's finished painting the new office.
Man: Great. Please call him back and ask him to send the bill to the accounting office.
5. *Woman:* Is this your office, John?
Man: No, it's Cindy's. Mine's the one at the end of the hall.
Woman: How did you get such a nice office? Your boss must really like you.
Man: He respects my opinion . . . and I was here first.
6. *Man:* I just received a bill from Mrs. Ortega.
Woman: Mrs. Ortega is your accountant? I thought Mr. Wilson was.
Man: He was. But then Bob recommended Mrs. Ortega. She does a much better job.
7. *Woman:* What's your daughter doing these days, Frank?
Man: She's at the university now. She's studying economics.
Woman: Economics? I thought she would become a lawyer like you.
8. *Man:* Oh, Marsha, have you seen Jim since his surgery?
Woman: No, but . . . uh . . . Linda and I plan to visit him in the hospital this afternoon.
Man: Good, because his wife says he really wants visitors.

9. *Woman:* Martin, isn't that Sandy's car parked by the front door?
Man: No, it's Tom's. You know, the new secretary.
Woman: Well, he'd better move it. He parked in the director's space.
10. *Man:* How much is the bus fare?
Woman: It's \$1.50. Do you want a transfer?
Man: No, but please tell me when we get to my stop. I'm going to the central post office.
Woman: It's the third stop after this.
- Identifying Intent (page 67)**
1. *Woman:* Well, I made the call, and I got the tickets for Sunday evening.
Man: Great. I'm so looking forward to this. They're my favorite band.
Woman: Mine too. It's at the Capital Theater. That's the best place for a concert.
2. *Man:* I'm so tired of this office. It's so ugly.
Woman: Why don't you buy some new furniture? Or at least get a new rug.
Man: Hmm. New things are so expensive. But I could paint the furniture I have now.
3. *Woman:* I'd like to order a small plain pizza.
Man: Would you like that delivered, or will you pick it up?
Woman: I'll pick it up.
Man: I'll send you a text message on your cell when it's ready to be picked up.
4. *Man:* I'm freezing cold.
Woman: Then you probably don't want any ice cream.
Man: No. I need something to warm me up, like a cup of tea.
Woman: Well, maybe you should put on a sweater, and then we can have ice cream.
5. *Woman:* Let's take a cab. It's raining.
Man: But just a little, and I have an umbrella. Let's walk.
Woman: No, it's starting to rain harder. And here's a cab. Get in.
6. *Man:* Here's your order, ma'am.
Woman: Let me check my wallet. No, I don't have cash. Will a credit card do?
Man: That will be fine.
7. *Woman:* It's really cold in here. Why don't you turn off the air-conditioning?
Man: Why would the air-conditioning be on? It's winter.
Woman: Oh, I see the problem. Someone left the window open.
8. *Man:* This old fax machine never works. It's time to get a new one.
Woman: Are you sure? Maybe it's not plugged in.
Man: Oh, you're right. How embarrassing.
9. *Woman:* Is that today's paper? Would you lend it to me a minute?
Man: Sure. Do you want to see today's headlines?
Woman: No, I just want to check the movie schedule.
Man: There isn't any movie worth seeing. Trust me.
10. *Man:* Buy this sweater. It looks good on you.
Woman: Yes, and it goes well with my skirt. But for the party I need a dress.
Man: You're right. It's a formal party, and a long dress is more suitable than a skirt.

Identifying the Topic (page 69)

1. *Woman:* I'm so tired of having car problems.
Man: What, your car broke down again?
Woman: You won't believe this, but I ran out of gas.
Man: You should start taking the bus.
2. *Man:* This steak is delicious. You should try it.
Woman: Oh, no thanks. I don't like steak.
Man: You'll like this. It's the cook's specialty.
Woman: Perhaps, but I still don't eat meat.
3. *Woman:* I saw a nice-looking restaurant not far from here.
Man: Yes, but I never go there. The service is terrible.
Woman: That's too bad.
Man: It doesn't matter how good the food is, the service is what's important.
4. *Man:* I've booked you on the 4:30 flight.
Woman: Wonderful. Where can I pick up the tickets?
Man: You can get them at the airport when you check in.
Woman: Oh, then I had better leave early to have enough time at check in.
5. *Woman:* Are you interested in that lecture called "Buying your first home"?
Man: No. I'd love to buy my own place to live, but I just don't have enough money.
Woman: Maybe the speaker has some ideas about how to do it without a lot of money.
6. *Man:* The show starts at 5:15, so I'll meet you in front of the theater at 5:00.
Woman: OK. I can't wait to see this one. All my favorite actors are in it.
Man: I'll bring some snacks in case we get hungry during the show.
7. *Woman:* I'm sending this hamburger back to the kitchen.
Man: Why? It looks nice and tasty to me. Is it undercooked?
Woman: It's overcooked. Look how burnt it is.
Man: That's the way I like it.
8. *Man:* Did you see the headlines this morning?
Woman: No. I didn't buy the paper because I was out of cash.
Man: You can read my copy. It's over there on my desk.
Woman: That saves me 35 cents.
9. *Woman:* If you want to learn how to manage your finances, you should read this book.
Man: I don't have time for books like that. What I need is to earn more money.
Woman: Maybe you should look for a new job then.
10. *Man:* Can you come to my party? It's on Friday after work.
Woman: I'd love to. Can I bring something to eat?
Man: There'll be plenty of food there, but you could bring something to drink.
Woman: I'd rather bring food.

Identifying a Reason (page 72)

1. *Woman:* This new conference room is nice, but where will everybody sit down?
Man: We ordered the new chairs last week, but they haven't arrived yet.
Woman: Well, I don't know what to do for now. We can't ask people to sit on the floor.
2. *Man:* I really need some help with this report I'm preparing for the board meeting.
Woman: Why don't you call me at home this evening and we can talk it over.
Man: Thank you. I'll call you after dinner.

3. *Woman:* Well, see you later. I'm off to buy some clothes for my trip to Hawaii.
Man: Hawaii? I'd love to visit there. That's a great place for a vacation.
Woman: It is, but I'm going there for a conference.
4. *Man:* You got here so late. We thought you had an accident.
Woman: Not exactly. I had a flat tire.
Man: I'm sorry. Well, come on in. Everybody's waiting for you.
Woman: I'm sorry to be so late.
5. *Woman:* Do you mind if I open the window? It's so warm in here.
Man: Please don't. The street noise really bothers me.
Woman: I'll turn on the air-conditioning then. I need some cool air.
Man: I like it warm. Why don't you just take off your coat?
6. *Man:* This elevator is so slow. Let's take the stairs.
Woman: I can't walk down all those stairs.
Man: Sure you can. Come on, I'm tired of waiting for this elevator.
Woman: You go ahead. I'll wait for the elevator.
7. *Woman:* You're still here? I thought you'd finished all your work for today.
Man: I have, but I'm waiting for an important phone call.
Woman: Well, don't stay too late or you'll be tired all day tomorrow.
8. *Man:* Why are we meeting in this uncomfortable office?
Woman: They're still painting the big conference room.
Man: Well, I don't see how we can fit enough chairs in this small room.
Woman: It will be tight, but it's a short meeting.
9. *Woman:* You should take the subway to the office today.
Man: Why? Driving's faster and I'm already late.
Woman: Traffic's really heavy today because several streets are closed for construction.
10. *Man:* I didn't get any lunch, and now I'm really hungry.
Woman: I thought you went to the cafeteria.
Man: Yes, but it was late and by the time I got there, there was nothing good left.
Woman: You should have told me. I would have brought you something.

Identifying a Location (page 75)

1. *Man:* I'm getting together later with some friends from the office.
Woman: Will you be at that café downstairs?
Man: No, we're going to that other café, the one next to the park.
Woman: Oh, I love that place. It has a great view of the park.
2. *Man:* Are you waiting for the number four? I think the rain is making it late.
Woman: Probably, but I wish it would get here soon. I hate standing out here in the rain.
Man: Me too. I can't wait to get home and take off these wet clothes.
3. *Woman:* I have a reservation for tonight and tomorrow night.
Man: Yes, you're in room twenty-three on the second floor.
Woman: Here's the key.
Man: Thank you. Can somebody help me with my bags?
Man: I'm sorry, we don't have any porters to help you at this time of night, and the elevator is out of order. I'd help you, but I can't leave the front desk.

4. *Man:* I've looked all over the office, but I can't find my cell phone.
Woman: Hmm. Did you take a cab? Maybe you left it in the cab.
Man: No, I took a bus. I know, I left it at the restaurant where I had lunch.
Woman: Let's go back to the restaurant or at least call them.
5. *Woman:* Wait for me downstairs.
Man: OK. Should I wait out by the front door?
Woman: No, don't go outside. Just stand near the elevator.
Man: OK. I'll see you downstairs in a few minutes.
6. *Man:* You can leave me on the next block. It's that blue house.
Woman: All right. The fare's seven dollars and fifty cents.
Man: Here you are. Keep the change.
7. *Woman:* Can you tell me where the frozen dinners are?
Man: They're in the frozen food section, aisle five.
Woman: Aisle five. They're on sale this week, right?
Man: Yes. But the sale ends tomorrow.
8. *Man:* Are you ready to go? Do you have all your books?
Woman: Yes. Some of these books I'm returning are overdue, you know.
Man: Then you'll have to pay a late fine.
9. *Woman:* We'll be landing in Los Angeles soon.
Man: I have to catch the connecting flight to Hawaii as soon as we land.
Woman: I believe that flight is leaving from gate fifty-four. We're on time, so you'll be able to make your connection.
10. *Man:* This is a nice park. I should come here more often.
Woman: It's really close to the office, and it's a good place to take a walk.
Man: Yes, it's good to get a little exercise.
Woman: You should take more walks in the park.

Identifying an Opinion (page 77)

1. *Woman:* I never take the bus. It's so inconvenient.
Man: Really? I think it's relaxing. And it's inexpensive, too.
Woman: Maybe, but the subway is faster.
Man: Who likes to be underground? Not me.
2. *Man:* I don't know what to do about Bob.
Woman: Yes, his work isn't very good. We'll have to talk to him.
Man: He might lose his job if he doesn't improve.
Woman: He has to learn to fit into the company.
3. *Woman:* This is a nice hotel, don't you think?
Man: Yes. It isn't very big, but I like it.
Woman: The beds are so comfortable, and I've never had better service.
Man: I hope the restaurant is as good.
4. *Man:* This is a nice city, except for the cold weather.
Woman: I know. The snow is pretty, but I prefer a warmer climate.
Man: At least it isn't raining.
5. *Woman:* Have you seen any good TV programs lately?
Man: I never watch TV. It's boring.
Woman: Maybe you're right. There really aren't many interesting or funny programs.
Man: Let's get some DVDs.

6. *Man:* What did you think of last night's lecture?
Woman: I thought it was terribly interesting.
Man: I enjoyed it, too, though it was a bit too long.
7. *Woman:* How do you like your new job, José?
Man: It's difficult so far, but I like it.
Woman: That's good. It's important to like your job.
Man: It'd be better to like it and have it be easy.
8. *Man:* Are you having fun in your Spanish class, Sally?
Woman: No, I don't really like it. It's too easy.
Man: Maybe you can sign up for a harder class next semester.
Woman: I like a challenge.
9. *Woman:* Have you seen Bill lately?
Man: No, he's almost never here, and he doesn't do any work when he is.
Woman: You're right. He always takes sick days. What a lazy guy.
10. *Man:* This pizza is delicious.
Woman: You think it's good? It's terrible.
Man: Why? Is it too greasy for you?
Woman: Greasy, cold, the tomato sauce is runny, and the cheese tastes old.
3. *Man:* You didn't stay at the office all night?
Woman: I did. I had a lot of work to do.
Man: You must be really sleepy. Why don't you go home and get some rest?
Woman: No, I still have more to do.
4. *Woman:* I'm starving. Is the chicken ready yet?
Man: Chicken? You said you didn't like chicken, or fish. You said you wanted hamburgers.
Woman: I didn't say I didn't like chicken. I love chicken. It's hamburgers I don't like.
Man: Well, tonight it's hamburgers... or we go out.
5. *Man:* That meeting wasn't really useful.
Woman: Didn't you think it was informative? I thought it was very interesting.
Man: No, it was a real waste of time.
Woman: Maybe that's why you fell asleep.
6. *Woman:* When you go to the bank, could you cash this check for me?
Man: I'm not going to the bank. I'm just going to call the bank.
Woman: Oh. I thought you said you were going to put money into your account.
7. *Man:* It's so hot outside you could cook on the sidewalk.
Woman: Then you don't want to go to that soccer game?
Man: Of course I do. Do you think I just want to stay inside all day watching TV?
8. *Woman:* This is really awful food.
Man: I thought you would like this restaurant. It's the most popular one in town.
Woman: Really? Then people must not care about bad food and high prices.
9. *Man:* This job is the best, isn't it?
Woman: I know I shouldn't complain, but things could be better.
Man: I don't think so. I've never had a more interesting job than this one.

Identifying Stress and Tone (page 80)

1. *Man:* The copy machine isn't broken again?
Woman: Yep. The repair person must be getting really tired of trying to fix this thing.
Man: It seems like every time we turn this machine on it breaks down.
Woman: Maybe the solution is not turn it on.
2. *Woman:* You're picking up the check?
Man: I thought I should pay for tonight's meal.
Woman: You've never paid for dinner before.
Man: Don't you remember that time in 1996?
7. *Man:* It's so hot outside you could cook on the sidewalk.
Woman: Then you don't want to go to that soccer game?
Man: Of course I do. Do you think I just want to stay inside all day watching TV?
8. *Woman:* This is really awful food.
Man: I thought you would like this restaurant. It's the most popular one in town.
Woman: Really? Then people must not care about bad food and high prices.
9. *Man:* This job is the best, isn't it?
Woman: I know I shouldn't complain, but things could be better.
Man: I don't think so. I've never had a more interesting job than this one.

10. *Woman:* You finished all that work already?
Man: No, but I was tired, so I left the office early.
Woman: That wasn't a good idea. You should've just had some coffee and continued working.
Man: I don't see you volunteering to work all night.

Strategy Practice (page 83)

Questions 1 through 3 refer to the following conversation.

- Woman:* This line is too long. We've already been waiting 15 minutes.
Man: We're only buying these two shirts. Let's go to the express checkout lane. It's a lot shorter. Do you have your credit card ready?
Woman: The express lane is cash only, but I don't have enough cash.

Questions 4 through 6 refer to the following conversation.

- Woman:* I really want to spend our vacation at the beach again this year. I know you want to go to the lake, but it always rains there, and it's so far away, and none of our friends go there.
Man: I know, but the fishing there is the best, and you enjoy the swimming.
Woman: I prefer swimming at the beach, and they have a better tennis club.
Man: We go there every year. This year we're flying to the lake.

Questions 7 through 9 refer to the following conversation.

- Woman:* Tina missed the staff meeting yesterday. Was she sick?
Man: No, she got here too late because she was stuck in traffic.
Woman: Oh, right. That accident downtown caused a big traffic jam, didn't it? Well, Tina missed some important information at the meeting, and I have to review the new budget report with her. Please tell her to see me in my office at 11.

Questions 10 through 12 refer to the following conversation.

- Woman:* My new job at the hospital is so great, and much better than my old office job. And my co-workers are so nice.
Man: Good. That's important, to feel comfortable with your co-workers.
Woman: There's just one tiny problem. I only get paid once a month.
Man: That's terrible. You should work in a school like I do. I get my paycheck every two weeks.

Questions 13 through 15 refer to the following conversation.

- Man:* I'm taking this jacket right back to the store.
Woman: Why? It looks so good on you. Green is your color.
Man: It's brand new, and already it's lost a button. And it was expensive! \$370!

PART 4: TALKS

Identifying the Sequence (page 89)

1. When you get your test, please write your name at the top. Write your name in capital letters before you do anything else. Be sure to read the directions carefully before you answer the questions. Make sure you mark your answers on the answer sheet. If you don't have a pencil, let me know. When you have finished, turn in your test and then you may go home.
2. Welcome to Philharmonic Hall. We are pleased to present Ms. Sue Kim playing a violin concerto. The concert this evening will be preceded by a brief talk by Professor Robert Simon on the history of the violin. Mr. Simon has lectured on the violin all around the world. Following the performance, we will all go to the lobby to enjoy refreshments. Now, here is our director, who will introduce Professor Simon.
3. When entering the building, please sign in at the desk and get a visitor's pass. Do not lose this pass. You will need to wear it at all times when you are in the building. Then wait for an escort to accompany you to your destination. You must also be escorted back to the reception desk. Please don't forget to sign out and return your pass when leaving. Thank you for your cooperation.
4. Attention customers. The store will close in fifteen minutes. Take all your purchases to the cashier now. If you are buying five or fewer items and are paying with cash, you can use the express checkout lane. Please have your receipt ready to show the guard when leaving the store. Check to make sure all your items are the right size and color before you pay, as we don't accept returns.
5. Coming up after the news is our weekend weather report. Then reporter Tom Tales will interview Susan Gilbert about her new book, *How to Get Rich in the Stock Market*. Ms. Gilbert is a renowned expert on investing and finances and writes the weekly newspaper column "You and Your Money." That should be a very informative show. Now, here's Peter Cook with the news.
6. There should be a large turnout for tomorrow afternoon's National Day parade. It will be preceded by speeches by the mayor and the chief of police. Then everyone is invited to enjoy a barbecue and fireworks at City Park in the evening. These are free events. And don't forget to attend the morning soccer game at National Stadium. Attendance at the game is also free, but arrive early if you want to be sure of getting a good seat.
7. A few changes have been made to our conference schedule. Because of a scheduling conflict, Professor Jamison will speak immediately following lunch instead of before. Morning coffee will be served in the front hall instead of in the dining room. The morning workshops will begin at ten o'clock, as originally scheduled, but the afternoon sessions won't begin until 1:30. And now Ms. Carter will give the opening talk.
8. The president left today for a visit to Latin America. He'll head first to a meeting in Mexico City with leaders from Colombia, Brazil, and Mexico. Following a few days of rest at a Mexican beach resort, he will go on to meetings with heads of state in Peru and Ecuador. In addition, he will tour factories and meet with union leaders in both countries.
9. Congratulations on becoming an owner of the Bread-o-riffic 2010 breadmaking machine. You're sure to enjoy the luxury of having fresh-baked bread every day right in your own home. It's easy to use your new bread machine. Simply choose a recipe from the instruction book, assemble and measure your ingredients, then place them in the machine. As the bread bakes, you won't be able to wait for your first taste.
10. Now you can register for classes by phone and avoid the long lines at the registration office. Just call 555-2445.

Press 1 if you are a new student, or press 2 if you are a returning student. Enter your Social Security number, then the class number. After you have selected all your classes, enter your credit card number, then hang up. You will receive a receipt by mail within five days.

Identifying the Audience (page 92)

1. Welcome to Introduction to Economics. The textbook for this course, *Economics for the New Millennium*, is available at the university bookstore. The price is a bit steep, but I think you will find it is well worth it. Please bring your books to the next class. There will be two exams—a midterm and a final—in addition to which you will write several short research papers.
2. All of you need to be aware of our return policy. Please don't accept any returns from customers without a dated receipt. Also make sure all returned items are in good condition before accepting them. Check the items carefully as we have had problems in the past with customers returning damaged goods. Remember we issue store credit, not cash, for returns. If you receive complaints about this, please let me know.
3. You have reached Dr. Galbraith's office. If this is an emergency, please hang up and call an ambulance. If you would like to make an appointment or ask for medical advice, please call back during our regular office hours. We are open from ten to six Monday through Friday, and from nine to twelve on the first Saturday of each month. You need to make an appointment because we don't accept walk-ins. Thank you.
4. Remind the passengers that we will be landing shortly. Check to make sure all seat belts are fastened and ask the passengers to turn off all cell phones and recording devices. Find out if there is anyone with small children requiring extra assistance or if anyone needs help getting to a connecting flight.
5. The following is a public service announcement, brought to you by Radio XYZ. Because of the drought, government officials are asking all city residents to conserve water. Residents are asked not to fill their swimming pools or water their gardens until further notice. Right now, the government is asking residents to do this on a voluntary basis, although if the situation becomes severe, it is possible that fines will be imposed. Stay tuned to Radio XYZ for all the latest updates.
6. Thank you for calling the city hotline, your information source for all city events. For theater schedules and ticket orders, press 1. For museum information, including information on special exhibits, the lecture series at the art museum, and the foreign film series at the history museum, press 2. To hear about upcoming sports events at the city stadium, press 3. To speak to an operator, please stay on the line.
7. The history museum is our last stop today. We will spend two hours here. Recorded tours are available at the front desk for a small fee. I also have free informational brochures about the permanent exhibits for anyone who is interested. You are asked to return to the bus no later than 5:30. The bus will take us to our hotel, where we will enjoy dinner and an evening program.
8. We have heavy traffic this morning because of a car breakdown on Route One near the airport. Avoid Route One if at all possible. In addition, road construction is slowing traffic over the City Bridge. Be prepared for a long, slow drive to work this morning. If you can, take the bus or subway.
9. Is your company looking to hire skilled computer technicians? Do you want to hire technicians who have been trained with state-of-the-art equipment? Look no more. Graduates of the Computer Technology Institute are highly trained and skilled technicians able to handle all your routine technical problems. All institute graduates are eligible to become certified computer technicians. Hire one today.

10. Buying a house can be confusing, especially in today's market. The first step is obtaining a loan from the bank. To apply for a home mortgage, you'll need to get the necessary paperwork from a bank officer. You will have to have proof of your income and financial assets. This will help the officer determine how large a loan you qualify for.

Identifying a Location (page 94)

1. We are having a sale on specialty coffee. Today only you can get two pounds of coffee for the price of one. All of our South American and Central American blends are on sale. Our coffee is available whole bean or ground. Coffee is located on aisle five next to the produce section. There is a limit of four pounds per customer.
2. Good morning, passengers. This is the green line train to the airport. Please remember that the specially marked seats next to the doors are reserved for physically challenged passengers. Smoking, eating, and drinking are not allowed. Next stop, Central Square. Transfer there to the blue line for all uptown destinations.
3. All members of the soccer team are reminded that the bus to the out-of-town game will leave from the front of the school at 3:15. Please be on the bus and ready to go by then. The computer club will meet in the auditorium today and the Spanish Club will meet in the cafeteria. Due to the illness of several of its members, the graduation dance committee meeting has been postponed until next week.
4. Hi, it's Martha. I guess you've already left home. OK, well, I'm leaving the gym now. I had a great workout and now I'm really hungry and looking forward to dinner. So you'd better not be late. It'll probably take me about twenty minutes to get to the restaurant. I'm walking because I don't want to have to park the car. See you soon.
5. Move to the back, move to the back, please. The fare's \$1.50, exact change only. Please stand behind the white line. Move away from the door, please. I can't go anywhere until you let me close the door. Thank you. Next stop, Fifth Avenue, Fifth Avenue and the downtown shopping district.
6. To your right are several paintings by Picasso. Close examination shows the fine brushwork he used. These paintings represent some of Picasso's lesser-known work and are among our more recent acquisitions. We'll take a restroom break next, then continue on to the second floor galleries, where we'll view works by nineteenth-century artists. We'll start in the East Room, which houses our collection of pastoral landscapes.
7. Smith, party of four, your table is ready now. Follow me, please. Sorry to have kept you waiting. As you can see, we're very busy tonight. We reserved a place for you by the window with a view of the water. Here we are. You can hang your coats right over here. Would you like to order drinks and appetizers first?
8. All swimmers, get out of the water immediately. Dangerous thunderstorms are approaching. Parents, keep an eye on your children. There will be no running and no horsing around near the pool, or we may have to ask you to leave. Stay away from the pool until the lifeguard indicates that it is safe to return to the water.
9. May I have your attention, please? We will be closing in a few minutes. Please bring the books you wish to borrow to the checkout desk now. Remember, all books checked out today are due back on April 15th. There is a late fee of twenty-five cents a day, but you can renew your books before their due date by calling 555-0923. Thank you for your patronage and please come back again soon.
10. Hi Sam, it's Donna. I've been waiting for you here at the airport. You were supposed to pick me up. What happened? Well, you're not at the airport and you're not at your office, so where are you? I hope you're not on your way here now because I'm going to take a taxi to the office. See you soon, I hope.

Identifying the Topic (page 97)

1. I am pleased to introduce Mr. Lee Kim, author of *Amazon Adventure*. Mr. Kim, a retired lawyer, amateur photographer, and now a writer, spent the last year traveling by canoe down the Amazon River. He will discuss his travels in the Amazon region on which he based his book, and show some of the photographs he took during his trip. He's sure to have some amazing stories, so hold on to your seats.
2. Thank you all for taking the time to attend this meeting. I'd like to keep it brief, so let me get straight to the point. Staff members have been making unauthorized charges to the office expense account for things like lunches and taxi rides that are not related to your jobs. As a result of this, in the future, all charges to the office expense account must be approved by me ahead of time.
3. All schools will be closed today because of last night's snowstorm. The streets are still icy and dangerous for cars and buses. It is possible that schools will remain closed for several days as it could take some time to get all the streets cleared and safe for travel. Listen to the evening news to find out tomorrow's school schedule.
4. Do you get your sports news from television? Are you getting tired of all the commercial interruptions on TV? You don't have to be annoyed by commercials any more. Our magazine gives you all the latest sports news commercial-free. Read it to find out what's happening in the world of football, baseball, and basketball. Learn all about your favorite athletes. Our magazine gives you all this and more. Subscribe today.
5. Let Services, Inc. plan your next conference. We take care of it all—reserving rooms, printing schedules, ordering food, arranging entertainment. Our experienced planners take the headache out of conferences. Services, Inc. guarantees that your next conference will be a success. Call today for your free initial consultation.
6. Winter weather got you down? Chase those winter blues away by taking a trip to a sun-filled island. We offer both weekend and weeklong packages to the Sunshine Islands. Choose a cruise, stay at a resort, or relax at a quaint village inn. Take a fast-paced tour of the island hot spots, or opt for a slow-paced, low-key visit to the beach. You'll love our luxury accommodations and our economical prices. Call today to book your tour.
7. Believe it or not, breakfast is the most important meal of the day. Some people skip breakfast as part of a weight-reducing plan, but this is not a good idea. Studies have shown that people who don't eat a complete meal including fruit every morning actually end up gaining weight. They also often feel tired later in the day and compensate for this by eating unhealthy food. Healthy people never skip breakfast.
8. Does your health insurance cover all your needs? Will it pay for hospitalization? Will it cover you if you have an accident far from home? Will it pay for prescription medicine? Does it provide coverage for your husband or wife and other family members? Don't spend your life worrying as your insurance rates get higher and higher. Our insurance plan covers all your medical expenses at reasonable rates, wherever you may be.
9. We have a new schedule here at Radio 2000. We begin this afternoon with three solid hours of classic rock music. That's three solid hours with no commercial interruptions. That'll be followed by an exciting new interview show in which we talk with all your favorite rock musicians, both past and current. We'll have the weather report at five before we move on to our new evening news analysis program.
10. A protest against the increase in the sales tax took place in front of the presidential

palace yesterday. Protesters say the sales tax isn't fair to business owners or consumers. Our newly elected mayor supports the tax increase. She says it will help, not harm, small businesses and strengthen the city's economy. The new tax goes into effect next month.

Identifying a Request (page 99)

1. Next stop, Greenwich. Please remain seated until the train has come to a complete stop. Again, we ask all passengers not to stand up until we have stopped at the station. This is for your own safety. Please check around your seat to make sure you have left nothing behind. Thank you for riding the commuter rail service and have a pleasant trip.
2. Welcome to the Franklin Theater. Tonight's performance is the opening show of our twenty-fifth season. As a courtesy to those around you, members of the audience are asked to turn off all cell phones, pagers, and recording devices before the show begins. Also, the use of cameras is not permitted while the actors are on stage. This includes video and digital cameras. Information on upcoming shows is available in the lobby.
3. You have reached the voice mail of Martin Schwartz. I am either away from my desk or out of the office. If you'd like to make an appointment, please press 1 to speak with my assistant. Otherwise, wait for the beep and leave a message. I'll return your call as soon as I can.
4. Flight 15 is now ready for boarding. All passengers please line up at the gate and have your boarding pass ready to show to the flight attendant. Let a flight attendant know if you are traveling with small children or need special assistance boarding the plane. If your carry-on bags are too large, you may be asked to check them. We'd like to remind you that this is a nonsmoking flight.
5. A traffic accident downtown is causing major delays on several main roads. Drivers are asked to avoid North State Street. Use Constitution Avenue instead if you must drive downtown. Even on Constitution Avenue, however, you may still experience some delays. Officials expect the delays to last for several hours.
6. Thank you for calling Countway Computers. We value your call. All of our lines are busy now. If you want to reach technical support, hang up and dial 555-3456. If you wish to speak to a customer service representative, please stay on the line and your call will be answered in turn. Right now there is a wait of approximately five minutes.
7. Springfield was struck by a hurricane last week that left millions of dollars of property damage in its wake. Thousands of people have been left homeless and can expect to spend several weeks living in shelters. The city is seeking donations of food and clothing for hurricane victims. If you would like to help, please send your donations to the Springfield Rescue Committee.
8. I'm happy to introduce Mrs. Jackson, who has just joined our staff as the new manager's assistant. I ask all staff members to please help her out during her first few days here, as she learns our office routine. I know you are all ready to help her feel welcome to our office and I appreciate your cooperation in this matter.
9. Attention staff. The fire alarm system is being tested this morning. You may hear the alarm go off several times in the course of the morning. When you hear the alarm, please remain calm. There is no need to leave the building or to avoid using the elevator. Just continue with your usual routine. Thank you for your patience.
10. Will the driver of the white car that is parked near the back entrance please

move your car? You are parked illegally. You need to move your car immediately or it will be ticketed and towed. You can park in the visitor parking area that is located near the front of the building. The parking area by the back entrance is for delivery vehicles only.

Strategy Practice (page 103)

Questions 1 through 3 refer to the following announcement.

We hope you enjoyed this evening's talk by author Marvin Howard. If you would like to hear more, Mr. Howard will be interviewed on radio station PQR tomorrow morning at 11:30. If you would like a copy of Mr. Howard's book, we will have some available for sale up front. Mr. Howard will remain here a short while to sign books and answer questions.

Questions 4 through 6 refer to the following announcement.

Get out your winter coats and scarves because this morning's rain will turn to snow by early afternoon. You can expect three to four inches of snow before it ends this evening, so be careful on the drive home from work and be prepared for possible traffic delays. Tomorrow will be cold and windy, and the roads will probably be very icy. Fortunately, schools will be closed for the holiday, so we don't have to worry about the safety of our children. Expect warmer weather by the weekend.

Questions 7 through 9 refer to the following message.

Hi Charles. It's Mary. I just called to say that my plane arrives at the airport at four tomorrow. I'll probably want to go straight to the hotel, so I'll just take a taxi and meet you there at seven, OK? That'll give me a chance to rest a bit. I made

dinner reservations at the Colonial Restaurant. It's not far from the hotel. Also, I know you mentioned going to the movies after dinner, but I think I'd prefer to just sit and talk. We haven't seen each other for so long. Hope that's OK. Can't wait to see you. Bye.

Questions 10 through 12 refer to the following announcement.

Good evening, everyone. I'm your hostess, Matilda Wimple, and I am happy to welcome you to this evening's program, the third in the After Dinner lecture series. This evening we will begin with a brief musical performance by students from the City School of Music. Then we will hear Dr. Arthur James speak on Italian Art, and he has a fascinating slide show to accompany his talk. During the refreshment break, wine and cheese will be served in the cafeteria, and, of course, we will finish the evening with the usual question and answer session.

Questions 13 through 15 refer to the following talk.

Welcome to the Palm Breeze Hotel. We have a room ready for you on the third floor, for two nights as you requested. I've given you a room with an ocean view, but if you'd prefer to look over the pool, I also have a pool-view room available. No? All right, ocean view. You can leave your car by the front door while you unload your luggage, then please park it in the lot by the side of the building. I'm sorry, but the garage is full. All hotel guests are invited to a free breakfast, served in the dining room from 7 to 9. If you'd like to use the fitness room or sauna, there is a small charge. Here's your key.

AUDIOSCRIPT

LISTENING COMPREHENSION REVIEW

PART 1 (PAGE 106)

1. Look at the picture marked number 1 in your book.
 - (A) He's photocopying a document.
 - (B) He's opening a drawer.
 - (C) He's buying more paper.
 - (D) He's handing over the file.
2. Look at the picture marked number 2 in your book.
 - (A) They're raking the leaves.
 - (B) They're climbing the trees.
 - (C) They're wading through water.
 - (D) They're walking beside the wall.
3. Look at the picture marked number 3 in your book.
 - (A) The cycles are stopped at the light.
 - (B) The motorbikes are parked in the lot.
 - (C) The bicycles are stored in the garage.
 - (D) The drivers are crowded in the park.
4. Look at the picture marked number 4 in your book.
 - (A) They're waiting to cross the street.
 - (B) They're shopping for bags.
 - (C) They're getting into a car.
 - (D) They're writing a greeting card.
5. Look at the picture marked number 5 in your book.
 - (A) The patrons are eating a meal.
 - (B) The waiters are serving the customers.
 - (C) The chefs are cooking with chopsticks.
 - (D) The diners are paying the bill.
6. Look at the picture marked number 6 in your book.
 - (A) He's walking to his home.
 - (B) He's using a microscope.
 - (C) He's speaking on the telephone.
 - (D) He's talking into a microphone.

7. Look at the picture marked number 7 in your book.
 - (A) The snow covers the highway.
 - (B) The road is lined with trees.
 - (C) The path is crowded with pedestrians.
 - (D) The forest is by the sea.
8. Look at the picture marked number 8 in your book.
 - (A) She's watering the plants.
 - (B) She's cleaning her clothes.
 - (C) She's taking a bath.
 - (D) She's washing dishes.
9. Look at the picture marked number 9 in your book.
 - (A) The pilots are packing their suitcases.
 - (B) The passengers are closing the overhead bins.
 - (C) The travelers are checking in for the flight.
 - (D) The attendants are shutting the door to the plane.
10. Look at the picture marked number 10 in your book.
 - (A) The architect is drawing up the specifications.
 - (B) The construction manager is looking at the plans.
 - (C) The supervisor is taking a break.
 - (D) The road crew is stopping the traffic.

PART 2 (PAGE 111)

11. What time is Ms. Sanchez arriving?
 - (A) On the corner.
 - (B) At three o'clock.
 - (C) For twenty minutes.

12. Have you found out when the flight gets in?
(A) No, but I'll call the airline now.
(B) Yes, I found it on the desk.
(C) I'll get it in a light color.
13. I'll need to be picked up on Saturday morning.
(A) We picked up the room.
(B) I'll come get you at ten.
(C) Yes, it's on Saturday.
14. Where should we have the office party this year?
(A) I think we should have it at my house.
(B) There's a party there every year.
(C) My office is very near.
15. What's the name of the accounting firm we use?
(A) The accounts are in order.
(B) It's a firm offer.
(C) I think it's Sanderson Accounting.
16. I think we're getting close.
(A) You buy the clothes.
(B) I think we're lost.
(C) I got it the last time.
17. Haven't they located the problem yet?
(A) Not that I know of.
(B) Yes, though not at this location.
(C) No, I don't have that kind of problem yet.
18. Will the seminar be held here or at the main office?
(A) Yes, they're planning a long meeting.
(B) No, they can't hear from so far away.
(C) As far as I know, it'll be held at this office.
19. Who are the board members this year?
(A) They're not as bored as you think.
(B) They're the same as last year.
(C) They're staying aboard the plane.
20. How much will this project cost the firm?
(A) About thirty-eight hundred dollars.
(B) I lowered the figures by ten percent.
(C) The project will be finished soon.
21. This bus is really crowded.
(A) Let's hope everybody gets off at the next stop.
(B) At least no one is on it.
(C) I like really cloudy days.
22. Are the board minutes ready for distribution?
(A) No, they weren't distributed last Friday.
(B) Not yet. I haven't read the final draft.
(C) Yes, they're meeting in about an hour.
23. How about a long lunch break if we finish early?
(A) Sounds good to me!
(B) We finished earlier than expected.
(C) Our lunch break is over already.
24. How far do you think the convention center is from our hotel?
(A) Yes, the center sure is inconvenient.
(B) I think I'll stay at the hotel for now.
(C) I'd say about a fifteen-minute walk.
25. Save my seat. I'll be right back.
(A) Try the left side.
(B) You better hurry. The show's about to start.
(C) You are never wrong.
26. Your vacation time was approved, wasn't it?
(A) It's about time I took a vacation.
(B) No, I have to pick new dates.
(C) I didn't have time to approve it.
27. Doesn't our company get a special price on cell phones?
(A) Yes, if we buy in quantity.
(B) Yes, I'd appreciate your company on the trip.
(C) No, I'll phone you at your office.
28. Would you like to come to our picnic on Sunday?
(A) We picked out some clothes for Sunday.
(B) Yes, it sure was a fun picnic.
(C) Sorry, I have to work that day.
29. Where do you suggest I stay in Singapore?
(A) Your best bet is the Hotel International.
(B) I always suggest places to stay.
(C) Your stay in Singapore is paid for.
30. Have you ordered the supplies I asked for?
(A) I've run out of staples and paper.
(B) Yes, they should arrive tomorrow.
(C) No, I had to pay for them on my own.

31. When can you move the copy machine?
 (A) Right after lunch.
 (B) I moved last month.
 (C) About ten to twenty minutes.
32. Are you our new committee chairperson?
 (A) Yes, we bought several new chairs.
 (B) No, you aren't on the committee.
 (C) No, I'm new to this organization.
33. These pants are too big on me.
 (A) You should learn to dance.
 (B) France is a large country.
 (C) It looks like you've lost some weight.
34. How can I get more information about health insurance?
 (A) Talk to Mrs. Durfee in Human Resources.
 (B) I already have car insurance.
 (C) You're in good health.
35. The manager was present at yesterday's staff meeting, wasn't he?
 (A) No, it wasn't a staff meeting.
 (B) No, he didn't attend.
 (C) Yes, he gave everyone a present.
36. Why didn't you tell your supervisor?
 (A) I thought I could handle it myself.
 (B) I didn't tell her why.
 (C) No problem.
37. Isn't this the same place we had lunch last Tuesday?
 (A) The race is on Tuesday.
 (B) I always have the same thing for lunch.
 (C) Do you want to eat somewhere else?
38. It's very cold in here.
 (A) Put on a sweater.
 (B) She's not very old.
 (C) Turn off the heat.
39. Why does Michael always watch the news during coffee break?
 (A) He knew he broke his watch.
 (B) He always drinks coffee for breakfast.
 (C) He likes to be informed of events.
40. Isn't this suit already discounted?
 (A) Yes, I think it suits you very well.
 (B) There are discounts to suit everyone.
 (C) Yes, that's the sale price you're looking at.

PART 3 (PAGE 112)

Questions 41 through 43 refer to the following conversation.

- Woman:* You've been at your computer all morning.
Man: I have lots of e-mail to answer.
Woman: Well, it's lunchtime. Let's go eat.
Man: You go ahead. I'll see you in the cafeteria in 15 minutes.

Questions 44 through 46 refer to the following conversation.

- Woman:* I stowed my laptop in the overhead compartment because I didn't think I could use it on board.
Man: Sure you can. I always use mine when I fly.
Woman: I'm too tired for that. I think I'll take a nap.
Man: Well, I'm hungry. I hope they serve a meal on this flight.

Questions 47 through 49 refer to the following conversation.

- Man:* Good afternoon. May I help you?
Woman: I have an appointment with Mr. Wong at one o'clock. I hope I'm not late for it.
Man: Not at all. Please have a seat, and I'll tell him you're here.
Woman: Thank you. You're very kind.

Questions 50 through 52 refer to the following conversation.

- Man:* You're inviting people for dinner on Thursday? Why did you choose that night? Don't you think Friday or Saturday would be better?
Woman: People are usually busy then.
Man: Who will you invite? People from school?
Woman: No, just some neighbors. I'm planning for six guests.

Questions 53 through 55 refer to the following conversation.

- Man:* When does the cooking demonstration begin?
Woman: There are two presentations—one at nine and another at eleven.
Man: Let's go to the later one. Then we can have lunch. We'll be hungry.
Woman: Fine. Then we'll be able to catch the two o'clock train home.

Questions 56 through 58 refer to the following conversation.

- Woman:* I had thought the new expense report was due Wednesday.
Man: Me, too. The manager said it was due the middle of the week.
Woman: I know. But when I asked again, he said Tuesday, before the meeting.
Man: That makes me mad. Now we'll have to work late on Monday to finish it.

Questions 59 through 61 refer to the following conversation.

- Man:* I'm sure glad we decided to come here. This resort has everything!
Woman: You can say that again. Good restaurants. Huge pool. And best of all, comfortable beds.
Man: I plan to spend all day in the fitness room. I want to get a lot of exercise.

Questions 62 through 64 refer to the following conversation.

- Man:* I checked for the self-adhesive envelopes you were looking for, and we do have several boxes in stock. However, they're all the small size. Is that what you wanted?
Woman: That's too bad. I need the business-letter size.

Man: If you like, I could place an order for you.

Woman: I can't wait for that. I'll have to buy them elsewhere.

Questions 65 through 67 refer to the following conversation.

- Man:* I can't believe all the work we did today—we wrote several letters, read e-mail, answered about ten phone calls . . .
Woman: And I'm still expecting a package. When it comes, I'll have to work on the contents immediately.
Man: Really? I was hoping for your help writing this report.
Woman: I can help you now. Let's use the computer in your office. It's cleaner there.

Questions 68 through 70 refer to the following conversation.

- Woman:* I'm sorry, I didn't realize you don't take credit cards. I'll have to check and see if I have any cash on me.
Man: We take money orders, too. If you'd like, I can keep the shoes on hold for you for a few days.
Woman: Just let me look in my purse. Yes, here's a \$100 bill.
Man: The shoes are \$75, so here's your \$25 change.

PART 4 (PAGE 115)

Questions 71 through 73 refer to the following announcement.

This is your captain. I hope you're enjoying the flight. It's a beautiful day out there. Off the left of the aircraft you can see Mt. Rushmore, and on the right, the approach to Deadwood, South Dakota. Our radar indicates some turbulence ahead, so I'm going to ask you all to fasten your seat belts and stay in your seats.

Questions 74 through 76 refer to the following announcement.

Welcome aboard our Tropical Garden Tour. I'm Kathy, your tram operator and tour guide. Please remain seated in the tram for the duration of the tour. I also ask that you please keep from leaning out the windows. Sometimes I'll be taking us very close to some large tree branches, and I don't want anyone getting hurt. Also, please refrain from picking any leaves or flowers. Our plants are for everyone to enjoy! So much for the precautions. Our first stop is coming up on your left. It's our rare orchid collection. About half of these plants are in full bloom. Some give off a very pleasant scent, and they're all colorful.

Questions 77 through 79 refer to the following message.

Next week is our community clean-up drive. Last year it was a dismal failure. Only fifteen people showed up. This year we hope to do better—much better. I want to see all of you at this year's event. To help convince you to participate, I remind you that making our neighborhood clean of trash and litter is for *your* benefit. Also, to help you convince members of your family to join the drive, remind them that when we finish, there will be free hot dogs and refreshments as well as games for the kids. See you next Saturday. We'll start at ten in the morning and finish at one in the afternoon.

Questions 80 through 82 refer to the following radio show.

Hello. Welcome to Sunday Evening Radio News Talk. Our guest this evening is Dr. Quimby Jones, professor of economics at National University. During the first half hour of the show, Dr. Jones will talk about the current economic situation in our country, especially about the problems in the agricultural sector, and answer your questions about the economy. So please call us at 649-555-2594 to speak with Dr. Jones. Following that, we will have our usual weekly news

review. During the last ten minutes of the show we will read from your letters and e-mails commenting on last week's show. So settle in for the next hour to enjoy Sunday Evening Radio News Talk.

Questions 83 through 85 refer to the following lecture.

Good afternoon, class. Today we'll continue our discussion of ancient Chinese history. I'm sorry, the video I planned to show is unavailable. Instead, I have some slides to show you. These slides show some examples of ancient Chinese art and architecture, some views of the Great Wall, and some other things. If you read the assignment in your textbook, then you already have some background on the building of the Great Wall. Speaking of assignments, I have some articles for you to read for next week, some of the best written on the subject of Chinese history, in my opinion. Also, don't forget that next week we have a special guest, Dr. Smith, our own university president, who will talk about his recent trip to China.

Questions 86 through 88 refer to the following weather report.

This is a special weather report. Please be aware that the entire region is under a flood watch. We are currently experiencing heavy rains, which we expect to continue for the next twenty-four hours. While there is little wind now, heavy winds may move into the area overnight, bringing even more rain and possibly hailstorms with them. By tomorrow, flooding is expected in low-lying areas and may become widespread if the heavy rain continues. Everyone living within a mile of the Green River should listen tomorrow for evacuation orders.

Questions 89 through 91 refer to the following speech.

Welcome to our annual sales review luncheon meeting. I hope you enjoyed the delicious food as much as I did. We were able to provide such good food thanks to a slight increase in revenue

over the past year. The purpose of my talk today is to review the past year and plan for the future. First of all, Internet sales last year did not account for the increase in revenue that we expected. Therefore, in the year to come, I want our sales force to concentrate once again on a more traditional means to get new customers and keep current ones. By this I mean everything from increasing media exposure of our products through television and radio ads to more door-to-door customer contact. This afternoon we'll meet in groups to discuss the specifics.

Questions 92 through 94 refer to the following announcement.

I'm very happy to announce that the company is building a new parking garage. It'll replace the parking lot we've used for so many years. Employees and visitors have always complained about the parking lot. If it rained hard, people couldn't stay dry when they had to walk from the lot to the building. In the summertime, their car interiors became like ovens. Construction will start next week and should be finished by the end of the year. During construction, all employees should park their cars across the street. We've made special arrangements with the shopping center to use one of their lots. We apologize for the inconvenience, but it'll be worth it!

Questions 95 through 97 refer to the following advertisement.

We buy houses, offering you fast cash and quick closings. Do you own an unwanted house or are you relocating? Need to sell quickly? Is your house vacant or in need of major repairs? These are common problems that can happen to anyone. We buy houses from people in

situations just like yours. We can pay all cash and close quickly. We'll handle all the paperwork and make all the arrangements. We're not realtors. We're real estate investors that buy houses like yours. You'll get a quick sale with no hassles and your worries will be behind you. Call now to find out how we can solve your problem. 603-555-9000. That's 603-555-9000. Call today!

Questions 98 through 100 refer to the following announcement.

Attention shoppers! A lost cell phone has been found in the frozen food section, aisle 10. If you think this cell phone may be yours, please go to the customer service office to claim it. Don't forget shoppers, there's a special sale today on apples and pears. They're fresh from the farm and are selling at the low, low price of just one dollar a kilo. So hurry to the produce section and load up on apples and pears. Parents, don't forget that your children need to eat plenty of fresh fruit to stay healthy. Only customers with a Shoppers' Club membership card can take advantage of this special sale. If you don't have a card, hurry to the customer service office to sign up for your shoppers' club membership today.

AUDIOSCRIPT

PRACTICE TEST ONE

PART 1: PHOTOS (PAGE 226)

1. Look at the picture marked number 1 in your book.
 - (A) The carts are by the road.
 - (B) The cars are on the road.
 - (C) The drivers are by the car.
 - (D) The cards are on the shelf.
2. Look at the picture marked number 2 in your book.
 - (A) The ship's officers are on the boat.
 - (B) The sheep are in the field.
 - (C) The sheets are on sale.
 - (D) The sailors are playing bridge.
3. Look at the picture marked number 3 in your book.
 - (A) She's talking on the phone.
 - (B) She's opening a drawer.
 - (C) She's writing in her book.
 - (D) She's using her keyboard.
4. Look at the picture marked number 4 in your book.
 - (A) The farmers are growing vegetables.
 - (B) The chefs are preparing the food.
 - (C) The nurses are helping the patients.
 - (D) The waiters are serving the meal.
5. Look at the picture marked number 5 in your book.
 - (A) They're sitting by the side of the road.
 - (B) They're climbing over the fence.
 - (C) They're watering the plants.
 - (D) They're digging a hole in the ground.
6. Look at the picture marked number 6 in your book.
 - (A) He's holding his head.
 - (B) He's covering his glasses.
 - (C) He's wiping his face with a napkin.
 - (D) He's drinking a cup of tea.

7. Look at the picture marked number 7 in your book.
 - (A) The office is large and spacious.
 - (B) Three colleagues are talking to a fellow worker.
 - (C) The men are looking at a computer game.
 - (D) The headquarters is closed for the holiday.
8. Look at the picture marked number 8 in your book.
 - (A) He's wearing a hard hat.
 - (B) He's working inside.
 - (C) He's looking at the ground.
 - (D) He's buying some gloves.
9. Look at the picture marked number 9 in your book.
 - (A) He's checking his bags at the counter.
 - (B) He's ordering room service.
 - (C) He's taking the elevator to his room.
 - (D) He's checking into a hotel.
10. Look at the picture marked number 10 in your book.
 - (A) She's covering her face.
 - (B) She's faxing a document.
 - (C) She's taking a photo of herself.
 - (D) She's holding the door open for him.

PART 2: QUESTION-RESPONSE (PAGE 232)

11. When does your flight leave?
 - (A) From the airport.
 - (B) At 12:30.
 - (C) From Gate 23.
12. Have we received that fax yet?
 - (A) I've got it right here.
 - (B) In about an hour.
 - (C) I'll fax it now.
13. Ms. Pak, is it? How do you do?
 - (A) It's my mistake.
 - (B) I'm a lawyer.
 - (C) How do you do?

14. Isn't it time for our meeting?
(A) Sometimes I have meat.
(B) A quarter to three.
(C) Yes, but it's been rescheduled.
15. Is the boss in a good mood?
(A) Yes, but he'll be right back.
(B) I've seen him smiling all morning.
(C) No, he's in the cafeteria.
16. I'm extremely tired.
(A) I don't like extreme sports.
(B) When did they fire you?
(C) You should get more sleep.
17. Aren't we opening an office in Tokyo?
(A) It's open from nine to five.
(B) No, I'm not going to the office today.
(C) That's what I've been told.
18. Why haven't we begun the conference?
(A) We're having the meeting in my office.
(B) We're still waiting for Mr. Carter to arrive.
(C) It shouldn't take too long.
19. Hello. Uh . . . who are you?
(A) Fine, thank you.
(B) The new secretary.
(C) Downtown.
20. Whose computer can I use?
(A) Ms. Hoffman's.
(B) The blue one.
(C) Sorry, I need it now.
21. That dripping faucet drives me crazy.
(A) Relax. I'll drive you.
(B) So call a plumber.
(C) I tripped on that carpet, too.
22. How come you're late?
(A) There was a lot of traffic.
(B) No, I'll be there on time.
(C) Yes, I eat very quickly.
23. Did you remember to invite everybody?
(A) Thank you, but I can't come.
(B) Yes, I sent the invitations yesterday.
(C) I remember everyone I've ever met.
24. Have we placed all the newspaper ads?
(A) Yes, they've all gone out.
(B) It should be great for sales.
(C) Yes, I picked up the newspaper.
25. When will the auditors be leaving?
(A) An hour ago.
(B) They're going now.
(C) For an hour.
26. Why don't we take a fifteen-minute break?
(A) No, I didn't break the plate.
(B) It's working just fine.
(C) Good. I need to make a call.
27. This article is poorly written.
(A) There were a lot of errors in it.
(B) You can't get rich riding around.
(C) Art is not for the poor.
28. Where do you come from?
(A) Canada.
(B) The mailroom.
(C) Only a few minutes ago.
29. How about joining us for lunch?
(A) The employee cafeteria's downstairs.
(B) I'd like to very much.
(C) I didn't have time for breakfast.
30. I find this street plan confusing.
(A) I found it for you.
(B) You have the map upside down.
That's why.
(C) We planned to look for it tomorrow.
31. Would you mind if I asked you your age?
(A) That's nice of you.
(B) Not at all.
(C) Certainly.
32. How long a trip is it from here to our Cairo office?
(A) About twelve hours.
(B) About seven thousand miles.
(C) In Egypt.
33. Who are you sending that e-mail for?
(A) The boss asked me to.
(B) The boss. He's expecting it.
(C) The boss. He asked me to.
34. Who are you sending that e-mail to?
(A) The computer.
(B) My new client.
(C) More stamps.

35. Are we going to be offered stock options next year?
 (A) Yes, stocks should go up next year.
 (B) Yes, that's what the boss said.
 (C) No, but maybe next year.
36. You should take a vacation.
 (A) I take public transportation.
 (B) We took her to the station.
 (C) You're right. I work too hard.
37. Can you put in some overtime next week?
 (A) I can start work at four o'clock.
 (B) Sure. I'll put it in here next week.
 (C) It shouldn't be a problem.
38. How much farther is it?
 (A) About 30 minutes.
 (B) About 30 dollars.
 (C) About 30 kilometers.
39. Have you decided to ask for that transfer?
 (A) I'm putting in for vacation soon.
 (B) I have to think about it some more.
 (C) Yes, you could be right.
40. Will I be reimbursed for my expenses on that business trip?
 (A) Yes, if you give us your receipts.
 (B) Yes, business trips can be expensive.
 (C) If you can afford it.

PART 3: CONVERSATIONS (PAGE 233)

Questions 41 through 43 refer to the following conversation.

- Man:* I finished typing up those contracts and mailed them off to Mr. Park this morning.
- Woman:* Great. OK, I'm off to the airport. My flight leaves in 45 minutes.
- Man:* When will we see you back here in the office?
- Woman:* Early next week. Look, it's 11 o'clock already. I have to run.

Questions 44 through 46 refer to the following conversation.

- Woman:* Our word processing classes will be starting very soon. Were you interested in a

- beginner's class, intermediate, or . . . ?
- Man:* I'd like to take an advanced class. What's the basic cost?
- Woman:* Tuition is \$500 for a six-month course.
- Man:* Fine. I'd like to register for a morning class.

Questions 47 through 49 refer to the following conversation.

- Man:* I know you were expecting Mr. Katz today, but we just found out his flight was delayed because of the bad weather in New York. He'll be here tomorrow morning.
- Woman:* Oh, yes, I heard about that terrible rainstorm on the radio news.
- Man:* Well, at least it's not a snowstorm. That would be terrible.
- Woman:* Or an ice storm. That's the worst.

Questions 50 through 52 refer to the following conversation.

- Man:* Let's have Mr. Lee's retirement party in the conference room.
- Woman:* I don't think it's big enough for all fifty guests, even if we move the chairs and computers.
- Man:* Yes, you're right. We'd better have it at a restaurant. What day is the party?
- Woman:* Friday. That's just two days away, so we have to plan fast.

Questions 53 through 55 refer to the following conversation.

- Man:* I'm afraid you'll have to wait about 45 minutes for a table.
- Woman:* I don't think we can wait that long. We're starving.
- Man:* You could try that place around the corner. They serve good food.

Woman: We'll give it a try, then. I hope they don't require reservations.

Questions 56 through 58 refer to the following conversation.

Man: Thank you for calling, but I'm sorry to have to tell you that Mr. Curtis is out of town on business. Would you like to leave a message?

Woman: Thank you, but . . . uh . . . I think I'd like to make an appointment for when he returns. I'd like him to take a look at some contracts for me.

Man: Well, Mr. Curtis will be returning tomorrow. I could schedule an appointment for you later in the week.

Woman: Thank you. That would be fine.

Questions 59 through 61 refer to the following conversation.

Woman: Things just haven't been the same since Mr. Cho retired last month. There's no one here to tell us jokes.

Man: It's hard to work without Mr. Cho making us laugh.

Woman: Do you know what else isn't the same? Ms. Green didn't bring cookies today.

Man: That's because Ms. Green is on vacation this week. She's the one who always brings them.

Questions 62 through 64 refer to the following conversation.

Man: We've been waiting for Janet for half an hour now. I know she was planning to stop at the store after work, but she should be here by now.

Woman: And she was late last time because she had a dentist appointment.

Man: She always has an excuse. It's really annoying.

Woman: Relax. She'll be here.

Questions 65 through 67 refer to the following conversation.

Man: This must be a mistake. I called to reserve the room a week ago.

Woman: I'm sorry, but I don't see anything here under your name.

Man: Don't you have some room you can give me? I need one for three days.

Woman: Let's see . . . I have a small one in back, and it costs just 165 dollars a night.

Questions 68 through 70 refer to the following conversation.

Woman: Did you hear about Carl's promotion?

Man: Yes, I did. I'm very happy for him.

Woman: I'm sure his wife doesn't feel too bad about it either.

Man: I think we should have a party to celebrate. Let's have it at my house and invite the whole office.

PART 4: TALKS (PAGE 236)

Questions 71 through 73 refer to the following report.

A careless man started a 520-acre forest fire not far from the town of White River, New York. The fire was 75 percent under control on Wednesday, according to firefighters. It has cost close to one million dollars so far to fight the fire. A spokesperson for the fire department said the cause was a smoker who threw his cigarette out his car window. The fire started in the state park and destroyed campgrounds and recreational areas there. Park visitors, including a group of boy scouts, took shelter in town. The fire also threatened houses just outside of White River. Five hundred people had to flee their homes at the height of the fire Monday night. Fortunately, firefighters were able to save that area. Authorities said the fire should be completely put out by today.

Questions 74 through 76 refer to the following announcement.

We're changing our name . . . but we're keeping our promises! For decades, Villa Hospitalis has been providing low-income and indigent people with the highest quality medical care. It's time to create a separate identity, so people will recognize what we do. That's why we're changing the name of our facility to the Albert Schweitzer Hospital. Inspired by the work of the great Dr. Schweitzer, we have renewed our commitment to excellence and quality, offering more services and setting new standards for medical treatment. The Albert Schweitzer Hospital . . . another name for positive results!

Questions 77 through 79 refer to the following restaurant review.

Fuji House is a Japanese restaurant full of wonderful aromas and tastes. The restaurant specializes in seafood, and its sushi is the best you can find anywhere. It also offers delicious tempura, several tasty chicken dishes, and a wonderful sweet and sour pork. The restaurant serves a variety of vegetarian dishes, too, and all the dishes are moderately priced. Fuji House is open for lunch and dinner seven days a week. It opens early for breakfast on Saturdays and Sundays only. A delicious and reasonably priced business lunch special is available Monday through Friday. If you like traditional Japanese cooking with a modern flair, visit Fuji House.

Questions 80 through 82 refer to the following talk.

I'd like to thank all of you for coming to this meeting. Once again it's time for us to elect the Employee of the Year. My assistants are now passing out ballot slips. Please use one to write down the name of your choice for Employee of the Year. Please consider someone who you feel has given 110 percent of him- or herself during this past year. Your choice should be someone who is not only a

very hard worker, but is also someone who is kind, friendly, and helpful. In case you've forgotten, let me remind you that the winner will receive a \$1,000 cash prize and a one-week vacation for two in the Bahamas. Okay, I'm now ready to take nominations from the floor.

Questions 83 through 85 refer to the following speech.

Good morning. My name is Norberto and I'll be your guide this morning as we tour the ruins of Machu Picchu. I hope all of you are wearing comfortable shoes because we'll be climbing up and down a great deal and covering a lot of ground during this tour. We'll start our walk at the main gate of the city, where you'll see the Temple of the Sun, and finish at the main plaza, which you can see in the distance behind me. I ask that you all stay close together as we proceed, and please don't worry; I'll give you plenty of time to ask questions and take pictures at our different stops. If there are no questions right now, let's begin. Please follow me.

Questions 86 through 88 refer to the following telephone message.

Hello. This is Mrs. Gail Winston. My phone number is 202-555-3434. I'm returning a call from a Mr. Max Amberson or Anderson. I couldn't get his name when he left his message. He wanted to verify my home address. My address is 3647 (thirty-six forty-seven) Delaware Lane. That's 3-6-4-7 Delaware Lane. Be sure to put Lane because there is also a Delaware Road and a Delaware Circle. If Mr. Amberson or Anderson has any further questions, he may call me after three this afternoon.

Questions 89 through 91 refer to the following report.

Now for the local news. Residents of Marlboro County are still without power. The heavy rains and strong winds that swept through the county last night tore down power lines and left 150,000

residents without electricity. Work crews have been working all night to restore power, but the winds, which remain strong, are making their work difficult. The Power Company expects that the western part of the county will be able to turn on their lights this evening, but the rest of the county will be lucky to have electricity by tomorrow night.

Questions 92 through 94 refer to the following announcement.

We are pleased to announce that the LaForce Fitness Center will open the first of the month, November 1. Our year-long renovation is complete, and to celebrate, we are offering free orientation sessions for the citizens of our community. Come and see our 40,000 square-foot complex. Take a swim in our olympic-size pool. Play a round of golf on our championship golf course. Climb on our 60-foot rock wall. For a limited time, we're offering two-for-one memberships. Bring a friend to our orientation sessions. If one of you signs up, the other will receive a club membership free.

Questions 95 through 97 refer to the following train announcement.

Attention all passengers for Springdale. The 10:30 train to Springdale will begin boarding in five minutes. Reservations

are required for this train. All passengers for Springdale, please go to track 15 now. Passengers with small children will be allowed to board first. If you haven't checked your luggage yet, please do so immediately. Each passenger is allowed to take only one small bag on the train. All other items, including large suitcases, boxes, bags, musical instruments, and pets must be checked in at the baggage office.

Questions 98 through 100 refer to the following introduction.

Good evening. Welcome to the first lecture in our series "The Wonders of Nature." In this seven-lecture series, we'll cover a variety of interesting topics such as insect life, exotic plants, desert ecology, life in the ocean, and more. We have a number of interesting speakers lined up. Now I'd like to introduce tonight's speaker, Patricia Mora, who will tell us about exotic butterflies of Central America. Before her talk, Ms. Mora will show us a video taken on her recent trip to Central America. And please don't forget, all the wonderful butterfly photos you saw on display when you came in will be on sale at the end of the talk. All proceeds will go to the Save the Butterfly Fund.