



LAI WAI KIN

WEB & SOFTWARE DEVELOPER

CONTACT

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in [LAI WAI KIN](#)

EDUCATION

2021 - 2024

YPC INTERNATIONAL COLLEGE

- Bachelor of Multimedia computing

2021 - 2024

LIVERPOOL JOHN MOORES UNIVERSITY

- Bachelor of Science Multimedia Computing

EXPERTISE

- Proficiency in both frontend and backend technologies
- Experienced with frameworks like React JS and Node JS
- Effective Communication
- Critical Thinking
- Quick Learner

LANGUAGES

- English (Fluent)
- Chinese (Fluent)
- Malay (Basics)

PROFILE

I'm a Web and Software Developer who loves building amazing digital experiences and strong software solutions. I know my way around both the front and back ends of technology, and I bring a mix of creativity and technical know-how to all my projects. I pay close attention to the little things and I'm always on the lookout for new technologies. I work best in fast-paced settings where I can use my skills to make a real difference. I am currently seeking a 4 to 6 month internship starting in June to further hone my abilities and contribute to innovative projects.

WORK EXPERIENCE

● SoSmart ximplicity sdn bhd
merchandiser (Part-timer)

2022- 2023

- Organize and maintain product displays according to brand guidelines and seasonal promotions.
- Maintain cleanliness and organization throughout the store, including product shelves, display areas, and checkout counters.
- Monitor the condition of store fixtures and signage, reporting any maintenance issues to the manager.

● SOSmart ximplicity sdn bhd
Customer service (Part-timer)

2023

- Assist customers by guiding them on how to effectively use both the system and mobile applications
- Monitoring order status updates and tracking information to all customers, throughout the fulfillment process.
- Assist customers with returns, exchanges, and refunds according to company guidelines.
- Maintain and troubleshoot the store's network infrastructure to ensure seamless connectivity for both staff and customers.
- Handle customer communications via various channels including in-person, phone, email, and live chat.
- Monitor the CCTV surveillance system to ensure the safety and security of the store premises.

SKILLS

- | | | |
|------------|----------------|---------------------|
| • C | • JavaScript | • Adobe Application |
| • Node Js | • JavaFX | |
| • React JS | • Html | |
| • Java | • CSS | |
| • C# | • PHP | |
| • MYSQL | • Visual basic | |