NGUYEN VY ANH

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CAREER OBJECTIVES

Second-year university student with hands-on experience as a Software Tester Intern (4 months, full-time) and currently working part-time.

Seeking a Business Analyst Intern / Junior Business Analyst position where I can leverage my background in testing, requirement understanding, and system thinking to support requirement analysis and software delivery.

EDUCATION

2023 - Now : FPT University

Major : Software Engineering

English: IELTS 6.0 (2022)

WORK EXPERIENCE

05/2025 - 07/2025

Billiard Branch Management

A multi-role web application for system administrators, branch owners, employees, and customers. The system supports managing operational activities across multiple branches. Main responsibilities:

- Develop user registration and authentication functions for both customers and internal staff.
- Build user management features, allowing administrators and branch owners to add, edit, lock/unlock accounts of employees or customers.
- Design and implement branch management functions, enabling system owners to add/delete/update branch information, including address, phone number, and manager.
- Create billiard table management features for each branch: creating new tables, updating table status (playing, ready, maintenance), and categorizing tables by type (VIP, regular...).
- Develop inventory management functions for each branch, including updating stock levels, issuing/receiving goods, and alerts for low stock.

Gitlab:https://gitlab.com/lunatik137-group/billiard-branch-management.git

05/2025 - 07/2025

Software Requirement Specification (SRS) document for the internal training management system

- Participated in contributing to the development of the Software Requirement Specification (SRS) for the internal training management system at VIVAS, supporting 150 employees across 7 departments.

- Assisted in drafting and completing sections such as the Context Diagram, Use Cases (including UC-7_View Employee List, UC-9_Add New Employee, UC-10_Update Employee), Business Rules, and Entity Relationship Diagram.
- Collaborated in team efforts to update documents based on feedback, ensuring compliance with functional and non-functional requirements (performance, security).
- Contributed ideas in designing basic interfaces and workflow for features such as course management and assessments.

Docs:https://docs.google.com/document/d/1GGHGCy5R4UlxM_dgwqlzc9O9KSBscUgl/edit#heading=h.bixxcsh7j866

08/2025 - 12/2025

Software Tester Intern (Full-time) | Company Name: H2Q Solution

Responsibilities:
- Analyzed requirements and system documents to design test cases
- Executed functional and regression tests for web applications
- Logged, tracked, and retested bugs using Jira
- Worked closely with developers and BA to clarify requirements
- Supported UAT and validated fixes based on business requirements

Key Takeaways:
- Gained strong understanding of requirement interpretation
- Improved communication between QA, BA, and development teams

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SKILLS

- Jira
- SQL Serve
- Java
- C#
- Gitlab
- Postman