## Final Examination

## ECON 4114 Industrial Organization and Competitive Strategies 2020

## Part 1

Time allowed: 50 minutes Total points: 50 points

1. Firm A and Firm B supply differentiated final goods, with the following system of demand.

$$q_A(p_A, p_B) = 120 - 3p_A + p_B;$$

$$q_B(p_A, p_B) = 120 - 3p_B + p_A.$$

The production of each unit of final good requires processing an intermediate good. The marginal cost of producing the intermediate goods is 10, and the processing cost is 0.

Firm B has the capability of producing intermediate goods by itself (at the marginal cost of 10). In contrast, Firm A cannot make them itself and must procure from an upstream manufacturer Firm U.

Events unfold in the following order. First, Firm U sets the price  $p_m$  of its intermediate goods. After observing the choice of  $p_m$ , Firm A and Firm B compete by simultaneously choosing their respective retail prices  $p_A$  and  $p_B$ .

- (a) (12 points) Find the subgame-perfect Nash equilibrium of the game.
- (b) (8 points) Firm U proposes to adopt a franchise fee contract in selling intermediate goods to Firm A: after receiving a lump-sum franchise fee, Firm U supplies intermediate goods to Firm A at its marginal cost of 10. If the franchise fee contract is signed, it becomes public knowledge before Firm A and B set their retail prices.

Without using any calculation, discuss the impact of the franchise fee contract on the joint profit of Firm A and Firm U.

(Total: 20 points)

- 2. Consider a monopoly supplier of an experience goods, of which the quality cannot be ascertained by consumers at the time of purchase. The quality of the goods supplied is denoted by q, which can take any value in the interval [0, 10]. Each unit of good with quality q requires a production cost of c(q) = 1 + q². Consumption of the goods with quality q brings a utility of v(q) = 2 + 4q. For simplicity, suppose there is one unit of consumers, and each consumer demands at most one unit of the experience goods in each period. In each period, events unfold in the following order.
  - The firm chooses the quality q of its goods, as well as its price.
  - Consumers learn the price, but not the quality chosen, and decide whether to purchase the goods or not.
  - If they purchase the goods, then they consume it, learn the quality q, and derive the corresponding utility.

The game above is infinitely repeated, with all previous qualities become public record. All players share a common discount factor  $\delta \in (0,1)$ .

- (a) (1 mark) What is the level of quality that maximizes the total surplus, i.e., v(q) c(q)? Denote this level of quality by  $q^*$ .
- (b) (8 marks) Suppose  $\delta = 0.9$ . Consider the following trigger strategies for the firm and consumers which give the outcome that quality  $\hat{q}$  is produced in every period.
  - We say the firm has
    - a **good reputation** if there is no previous period in which the revealed quality is different from  $\hat{q}$ ; and
    - a bad reputation if in some previous period, the revealed quality is different from  $\hat{q}$ .
  - The firm produces quality  $\hat{q}$  and charges price  $v(\hat{q})$ , if it has a good reputation. It produces quality 0 and charges price v(0), if it has a bad reputation.
  - Consumers only buy the goods at prices no higher than  $v(\hat{q})$ , if the firm has a good reputation They only buy at prices no higher than v(0), if the firm has a bad reputation.

Can the trigger strategies support a subgame-perfect Nash equilibrium (SPNE) with the outcome that the firm always produces quality  $\hat{q} = q^*$  (the efficient level computed in part (a))? Explain.

- (c) (7 marks) Suppose  $\delta = 0.3$ . What is the highest level of quality that can be supported as a SPNE outcome by the trigger strategies? What is the firm's per-period profit?
- (d) (7 marks) Suppose the experience-goods firm develops a new technology of production. The new technology gives rise to the following new cost function  $c_{new}(q) = q + 0.75q^2$ . It can be checked (and you do not need to) that
  - the value of  $q^*$  computed in part (a) would still maximize the total surplus with this new cost function; and
  - for any quality level, the new cost function is never higher than the initial cost function, i.e.,  $c_{new}(q) \leq c(q)$ .

Redo part (c) assuming the firm has this new cost function.

(e) (7 marks) Does the firm enjoy a higher or lower profit by adopting the less-costly production technology mentioned in part (d)? Explain in terms of the firm's incentives in maintaining a good reputation for producing high quality.

(Total: 30 points)

## End of Part 1