

Liam Everett

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Overview

I am a university student looking to pursue a career in Information Technology or Data Science. Currently, I am enrolled at the University of Western Ontario and am preparing to graduate at the end of April. I am looking for a data analyst or similar position starting around June.

Work Ethic

- Proven ability to work independently and as part of a high-performing team.
- Extremely reliable and always on time having never missed a shift in over four years at Canadian Tire and Refereeing/Coaching.
- Was hired back multiple summers after returning from university due to exceptionality of work product.
- Regularly put in extra hours after the store closed to ensure all tasks were completed.
- Graduated from Bishop Carrol High school which is a self-directed school requiring discipline and self-motivation.

Technical Expertise

- ServiceNow Fundamentals
- Knowledge of Python and Java.
- Experienced in R/R Studio.
- Statistical analysis methods.
- Developing knowledge of Unix/Linux.
- Understanding of C/C++ coding.
- Proficient in Microsoft Office.

Education

The University of Western Ontario (UWO), London, ON (Sept 2018-present)

- Bachelor of Science
 - Major in Computer Science
 - Minor in Data Science

Bishop Carroll High School, Calgary, AB (Sept 2015-June 2018)

- Personalized, self-directed program

Employment Experience

PAMT Consulting inc. 24 Lambert Pl, Kitchener, ON N2A 1N1 (Internship, January 2022 – August 2022)

- Junior Consultant ServiceNow
 - Developed custom application widgets in ServiceNow as requested by management for internal use;
 - Lead our team's consulting for the migration of large data repositories from SQL into ServiceNow;
 - Assisted senior consultants with various client projects.

Alberta Health Services – 48 Quarry Park Blvd, Calgary, AB T2C 5E7 (Internship, May 2021-December 2021)

- IT Analyst, Technology Client Support Services, Information Technology
 - Design and configure dashboards in Service Now ITSM for Technology Services management;
 - Support and assist the Windows as a Service operational team with preparation and deployment of Windows Operating System upgrades across the organization;
 - Design and develop reporting for management decision making based on user requirements.

Canadian Tire – 9940 Macleod Trail SW, Calgary, AB T2J 3K9 (part-time, June 2016-August 2020)

- Warehouse Associate
- Customer Service Representative
- Cashier

Calgary Youth Flag Football (2016-2019)

- Assistant Coach for players ranging in age from 4-16
- Referee

Customer Service Mindset

- Extract and present data to assist management in identification of areas of improvement for request turnaround time (AHS).
- Worked with numerous different teams from various companies to streamline a massive data migration process for our client (PAMT).
- Worked closely with customers to locate products within the store and answer questions (Canadian Tire).
- Ensured that customers had assistance loading their purchases into their vehicles (Canadian Tire).

Community Recognition

- Received the Nathan Hornburg Memorial award at Bishop Carrol High School which is given to the Cardinals football player displaying qualities of unsung heroism and the pursuit of excellence.

Activities

- Senior High School Football Team – Bishop Carroll (2015- 2017)
 - Recipient of the 2017 Hornburg Memorial Award
- Senior High School Rugby Team – Bishop Carroll (2017, 2018)
- Community Tackle Football (2014-2016)
- Hockey (2005-present)
- Calgary Youth Flag Football (2009-2017)
- Calgary Men’s Touch Football Association (2016-2019)

Interests

Sports, outdoor pursuits, motorcycles

References – Available upon request