

Kira Denson

CONTACT

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EXPERIENCE

University of San Francisco - Office of Community Living, San Francisco, CA — Resident Advisor

AUGUST 2023 - PRESENT

- Fostered a safe, inclusive, and supportive living environment for a diverse student community of 600 residents by promoting open communication, mutual respect, and community standards
- Served as a peer mentor and role model, offering emotional support, conflict mediation, and resource guidance to promote student well-being and academic success
- Designed and facilitated educational and social programs tailored to residents' needs, applying user-focused planning and feedback to improve engagement
- Maintained consistent presence and approachability in the community, encouraging trust, transparency, and early intervention in potential issues
- Collaborated with campus partners and fellow RAs to enforce university policies, manage crisis response, and ensure a positive residential experience

H&M, Fairfield, CA — Part-Time Retail Seasonal Sales Advisor

JUNE 2022 - AUGUST 2022

- Delivered exceptional customer service by efficiently managing transactions, offering personalized style guidance, and maintaining an organized, welcoming retail environment
- Built rapport with diverse customers, actively listening to their needs and providing tailored recommendations to enhance confidence and satisfaction
- Ensured smooth point-of-sale operations and upheld store presentation standards, contributing to a seamless and positive shopping experience
- Collaborated with team members to resolve customer concerns and support peak-time operations, demonstrating adaptability and problem-solving under pressure

City of El Cerrito Recreation Department, El Cerrito, CA — Summer Camp Counselor

JUNE 2019 - JULY 2021

- Coordinated and facilitated structured group activities, ensuring an inclusive and engaging experience for diverse participants
- Resolved conflicts and behavioral challenges in real time, practicing proactive problem-solving and responsive communication in high-stress, fast-paced environments
- Designed and adapted daily schedules and activities to meet changing group dynamics
- Communicated effectively with team members and stakeholders (campers, parents, staff), ensuring alignment and smooth daily operations

KEY SKILLS

- ★ Programming Languages
- Java, Python, C
- ★ Google Workspace
- ★ Figma
- ★ Unity
- ★ Front-End Software
Development (HTML, CSS)

EDUCATION

University of San Francisco, San Francisco, CA

Expected in: 2025

Major: Computer Science

Saint Mary's College High School, Berkeley, CA — High School Diploma

AUGUST 2017 - JUNE 2021

Graduated *summa cum laude* -
GPA: 3.92/4.0