

**Nutan Kadam**  
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### **Professional Summary:**

- A competent professional with **nearly 2.6 years of** experience in the field of **Maintenance and Enhancement**.
- Currently associated with **Cognizant Technology Solutions working for Bank, as Module Lead**.
- Good knowledge of **PowerShell, Linux, Oracle, Python**.
- Automated the IT processes with the help of tool **Uipath, Ayehu Eyeshare and written cmdlets in PowerShell scripting**.
- **Automated the ITSM processes more than 20 clients**.
- **Done more than 35 deployments and 3 integrations**.
- Complex information system needs, evaluating end-user requirements. **Example:** Working on **Change Requests**, providing **workarounds** for issues before permanent fixes are given to customer by development team.
- Good knowledge in **UNIX, SQL, Control M, IBM OnDemand** and basic knowledge of **T24** tool.
- Preparing various monitoring and **daily health check reports**. These reports are needed for monitoring the production system closely and foresee any issues in order to avoid disaster.
- Possess good customer communication skills, which help in understanding customer issues related to the product and getting them, solved.
- Designed the Database in testing environment for automation development testing purpose.
- Has the proficiency of working on **Windows** and **UNIX** Operating environments.
- **Flexible** and **versatile** to adapt to any new environment and work on any project.
- Self-motivated and industrious professional with good technical, communication and leadership skills.

### **Technologies**

- **Operating System :-** Unix, Linux, Windows XP.
- **Language :-** Unix, Linux Shell Scripting, PL/SQL, Java, PowerShell Scripting.
- **Tools used :-** Uipath, Ayehu Eyeshare, Soap-UI, T24 Developer, Assentis, IBM OnDemand, Putty, ServiceNow, SQL Developer, BMC explorer, Control – M, Eclipse(editor), Nimsoft.
- **Database :-** MySQL, Oracle.

### **Career Highlights**

- Currently working in **Cognizant Technology Solutions** from May 2015 till date.

### **Professional Experience**

**June'2015' – Till Date: Cognizant Technology Solutions. – Senior System Executive**

## **1. Project: Healthcare Operations Centre**

### **Project Description:**

Supports and maintains the healthcare related activities with help of ITSM tools. It provides 360-degree perspective of the healthcare eco-system. It take cares of all Medical devices, wellness and DM, ACO, Bio-Tech, Care Delivery, Consumer health, Govt, Generics, Pharma, Labs.

### **Responsibility:**

- Automating the all the repetitive and Manual task.
- Schedule or trigger processes automatically.
- Automate mechanism Manage and control execution remotely.
- Automate mechanism to respond quickly to critical incidents.
- Automate the checkout related activities.
- Integrate the new modules like Service now, Nimsoft with automation development tools.
- Perform the deployment activities for new use in production environment.
- Perform the end to end testing in UAT and Prod.
- Deploy and test the High Density robots.

## **2. Project - Production & Testing Group (PTG) :**

### **Automation Development Team:**

#### **Project Description:**

This mainly concerned with the automation of all the above task with the help of tools and scripting. It focuses on requirement gathering of all the process. It helps a lot in saving the project cost.

#### **Responsibility:**

Requirement gathering of ITSM process and practices in project for automating all the manual and repetitive task.

### **Application Operation Team [Level 2]:**

#### **Project Description –**

PTG Private Banking Application Operations (PBTAO) mainly provides enhancement for the CS PB application. Activities involved are performing COB for the APAC regions which (SG, HK, JP, IN, AU) statement generations and providing printing solution to the clients across the regions. In addition to the daily checklist tasks to ensure application availability this team is responsible for End of Day processing, EOM core banking processing, EOD Client statement preparation and Printing.

### **Roles and Responsibilities –**

- Providing the statement for the RM's which are generated and maintaining the customer relationship.
- OnDemand 32 client is used for viewing of the statements. It gives us the view of the users' desktop.
- OnDemand Administration is used for finding the users' query restrictions, groups and changing password.
- Performing daily monthly activities like file resizing archiving.
- Part of the DR activities and all adhoc requests.
- Direct client interaction for the statement generation and RM queries for the cif transfers were also performed with providing Root Cause Analysis.
- Approval & Implementation of RFC's in the production.
- Having experience with direct client interaction.
- Acting as a mentor for juniors and new joiners in the project.

### **Horizontal Product Control support Team [Level 1] :**

#### **Project Description:**

- CFO Chief Finance Officer Product control.
- CFO mainly concerned compiling profit and loss of accounts from products traded by front office on daily basis.
- Product control Data ware Housing mainly concerned with granting and revoking the user accesses.
- OnePPM application concerned with handling the timesheet related activities on weekly basis.
- Asset Management's Portfolio Benchmark Repository application looks into preparing the accounts prices and managing the asset of client.

#### **Responsibilities:**

- Providing the data from OPERA and DAL databases on user request.
- Granting and revoking the user accesses.
- Handling the user from front end.
- Troubleshooting the issues with user's system.
- Monitoring the jobs into control –m, performing the basic operations and checking the log files for issues.

### **Academic Project:**

**Application** : **File compression and Decompression using Huffman algorithm**

**Team Size** : 4

**Technologies** : Java

**Description** : File Compression & Decompression using Huffman Algorithm, compresses the file & decompresses the compressed file. This project can be used to send the large amount of data over slow medium by compressing it. A compression program is used to reduce data.

**Application** : SMS or Miss Call as Password and online college System  
**Team Size** : 4  
**Technologies** : Java  
**Description** : Providing Next level of authentication to protect our PC, Laptop from unauthorized access and sending students' academic profile to their parents.

**Application** : Nitrous –The campus connect  
**Team Size** : 4  
**Technologies** : WordPress, PHP, HTML  
**Description** : The titles of project itself describe behavior of project. The project provides the collective information for student portal, platform for everyone to share their ideas, knowledge, it also helpful to teachers as well as administrative staff to put notices and many more things about campus on our fingertips by making it available online.

### Rewards and Recognition

- Got the award for **Customer Champion**(Cognizant)
- Got many appreciations from client for saving the project cost.
- **Rising star award** from Client for dedication to excellence.
- Received appreciation from Management for providing learning training sessions to Bangalore and Chennai teams.

### Academic Highlights

- **2007-08** : **10<sup>th</sup>**, SSC Board(**87.23%**) from S C S's High School, Bolthan[Nasik]
- **2008-011** : **Diploma**, MSBTE Board (**81.10%**) from Government Polytechnic, Dhule.
- **2011-14** : **B.E in Computer Engineering (64%)** from SSVPS's COE, Dhule.

### Individual Snippets

**Address** : A1 -207,Royal Castle, Thergaon Phata, Dange Chowk, Pune-411033  
**Date of Birth** : 04<sup>th</sup> March 1992  
**Linguistic Abilities** : English, Hindi, Marathi  
**Nationality** : Indian  
**Passport** : Available

I hereby declare that all the information provided by me is factual and correct to the best of my knowledge.

**Date:**

**Regards,**  
**Nutan Kadam**