

**Nutan Kadam**  
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## **Professional Summary**

- 2+ years of overall experience in IT involving in all phases of Software Development Life Cycle (SDLC) in different projects.
- 2.5 years of experience in Robotic Process Automation (RPA) using one of the top RPA products UiPath.
- Automated the IT processes with the help of tool **UiPath, Ayehu Eyeshare and written cmdlets in PowerShell** scripting.
- Automated the ITSM processes more than 20 clients.
- Done more than 35 deployments and 3 integrations.
- Good knowledge of **SQL**.
- Complex information system needs, evaluating end-user requirements. **Example:** Working on **Change Requests**, providing **workarounds** for issues before permanent fixes are given to customer by development team.
- Experience in design, development, testing and deployment of bots using UiPath and Eyeshare Enterprise platform.
- Strong technical background dealing with UiPath and Eyeshare spreadsheet manipulation, database navigation, handling basic automation scenarios.
- Expert in implementing the features like Web recording, Image recognition, Editor, object recording and Smart recording in UiPath and Eyeshare.
- Debugging and identifying the errors using error handlers.
- Experience in structured and pattern based data extraction using Web Data Extraction and export the data to Excel or database.
- Configured new automated process and objects using core workflow principles that are efficient, well structured, maintainable and easy to understand.
- Automated numerous routine tasks using UiPath and Eyeshare, thereby reducing manual intervention.
- Excellent communication, leadership and interpersonal skills with proven abilities in resolving complex software/application related issues.
- Designed the Database in testing environment for automation development testing purpose.

## **Technologies**

- **Microsoft Technologies :** Web API, MS Office, **PowerShell**
- **Operating Systems :** Unix, Linux, Windows Server.
- **Automation Tools :** Ayehu Eyeshare, UiPath.
- **Languages :** **Python, PostgreSQL**, Unix, Red hat Linux Shell Scripting, PL/SQL, Java, **Webservices (REST, SOAP).**
- **Databases :** MySQL, SQL Server 2012, Oracle.
- **Tools :** T24, Assentis, IBM OnDemand, Putty, SNOW, SQL developer, Control-M, Eclipse(editor), Nimsoft, Jenkins, Github, **IBM Rational Rose UML, RDP.**

## Professional Experience

**May '2015' – Till Date : Cognizant Technology Solutions, Infrastructure Developer**

### **Project : TriZetto (Healthcare operations centre)**

**Project Description :** TriZetto Healthcare Products is a portfolio of software solutions that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience.

#### **Roles and Responsibilities:**

The project motive is to utilize RPA technologies to automate and streamline existing manual business processes thereby decreasing the manpower and cost. Automating the all the repetitive and Manual task.

- Schedule or trigger processes automatically.
- Automate mechanism Manage and control execution remotely.
- Automate mechanism to respond quickly to critical incidents.
- Automate the checkout related activities.
- Integrate the new modules like Service now, Nimsoft with automation development tools.
- Perform the deployment activities for new use in production environment.
- Perform the end to end testing in UAT and Prod.
- Deploy and test the High Density robots.

**Tools and Technologies :** Python , Power Shell Scripting, Uiopath, Ayehu Eyeshare, Web API (REST & SOAP), MySQL, Soap UI, Nimsoft Integration.

### **Project - Production & Testing Group (PTG)**

**Project Description :** PTG Private Banking Application Operations (PBTAO) mainly provides support for the CS PB applications. It is an 18\*5 environment and maintains SLA based Metrics Driven Managed Services Model, which includes Complete Incident Lifecycle Management. Activities involved are performing COB for the APAC regions which (SG, HK, JP, IN, AU) statement generations and providing printing solution to the clients across the APAC regions.

#### **Roles and Responsibilities :**

- Performing COB (Close of Business) activities on the production server for all the APAC regions on daily basis and making sure that all the production services are up and running.
- IBM onDemand backend server is used for performing CIF transfer of the customers, printing on the statements and uploading the statements. Data patch request are performed for JP users with the help of IBM OnDemand tool in which we search for the requested text file from the server, and after patching is done, we do PDF conversion of the patched text files. Further print and upload the PDF.
- OnDemand Administration is used for finding the users' query restrictions, groups and changing password.

- Performing daily monthly activities like file resizing archiving.
- Part of the DR activities and all adhoc requests.
- Direct client interaction for the statement generation and RM queries for the cif transfers were also performed with providing Root Cause Analysis.
- Performing the safety net mechanism and the mock runs during the EOM to test the EOM COB and provide some root cause for the system online.
- Approval & Implementation of RFC's in the production.
- Resolving the incidents raised by the RM's.
- Having experience with direct client interaction.
- Acting as a mentor for juniors and new joiners in the project.

**Tools and Technologies :** Unix, SQL,T24 framework, IBM OnDemand, Filezilla, Assentis, Planet press, BMC Remedy and SNOW, BMC explorer.

### Academic Project

**Application :** File compression and Decompression using Huffman algorithm  
**Team Size :** 4  
**Technologies :** Java  
**Description :** File Compression & Decompression using Huffman Algorithm, compresses the file & decompresses the compressed file. This project can be used to send the large amount of data over slow medium by compressing it. A compression program is used to reduce data.

### Rewards and Recognition

- Got the award for **customer champion (Cognizant)**.
- **Rising star award** from Client for dedication to excellence.

### Academic Highlights

**B.E. in Computer Engineering** from SSVPS's COE, Dhule in 2014 with 64%.

- **Diploma**, MSBTE Board from Government Polytechnic, Dhule in 2011 with 81.10%
- **S.S.C.** from Maharashtra State Board in 2008 with 87.23%.

### Individual Snippets

**Address :** A1 -207,Royal Castle, Thergaon Phata, Dange Chowk, Pune-411033.  
**Date of Birth :** 04th March 1992  
**Linguistic Abilities :** English, Hindi, Marathi  
**Nationality :** Indian

I hereby declare that all the information provided by me is factual and correct to the best of my knowledge.

**Date:**

**Regards,**  
**Nutan Kadam**