

Kiran Kashyap

Change Agent • Published Author • International
Conference Speaker • Hands-on Techie

~9 yrs of IT Experience | ~5.5 yrs as Agility Practitioner

Available to join immediately

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[Blogs](#) | [Github](#) | [Open Source](#)

CAREER HIGHLIGHTS

Conversenow.ai (May 2022 - Sep 2022)

Senior Scrum Master / Project Manager

- ★ Created systems for end-to-end release management using self-organization of 7 teams
- ★ Created a process to drive the onboarding of new customers on the Automatic Speech Recognition System
- ★ Championed quality improvement initiatives to reduce AI error rate.

Lowe's (Feb 2020 - May 2022)

Senior Scrum Master

- ★ Served as Senior Scrum Master for a multi-team technology transformation (Product-Engineering alignment, Forecasting, Release Strategy, Quality)
- ★ Executed a workshop named "One Team Culture" for multiple teams where I facilitated team's working agreements, DoD, Estimation techniques etc
- ★ Drove an initiative to improve quality and Engineer Engagement using Mutation Testing and TDD.
- ★ Designed and maintained dashboards for metrics.
- ★ Mentored junior Scrum Masters and Engineers.

Societe Generale (Apr 2019 - Feb 2020)

Scrum Master

- ★ Scrum Master for 2 product development teams
- ★ Recognized as a global expert in Agile and DevOps
- ★ Mentored a new Scrum Master
- ★ Co-facilitated PI events, assisting the Release Train Engineer

Cognizant Technology Solutions (Oct 2013 - Apr 2019)

Scrum Master

- ★ Volunteered to be the Scrum Master for a SAFe pilot team
- ★ Proudly served coffees & carried whiteboards

Production Support Analyst

- ★ Moved to Production Support Role Resolved ~1500 production incidents with good CSAT score

PEGA Developer

- ★ Novice developer in a PEGA application

SKILLS

- Servant Leadership
- Stakeholder Management
- Hands-on Technical Agility
- Program Management
- Team & Leadership Coaching
- Training & Mentoring
- Facilitation

BOOK PUBLICATIONS



NOTABLE PUBLIC TALKS

- XP 2019 Montreal
- Regional Scrum Gathering 2020
- Agile India 2020, 2021, 2022
- Regional Scrum Gathering 2019
- World DevOps Summit 2019
- NextGen DevOps Conference
- Agile NCR 2019

LEARNINGS / CREDENTIALS

