**Soaltee ChatBot**

**Problem Statement**

The query response from the chatbot was incorrect on multiple simple questions.

**Software Requirements**

1. RASA(version=3.6)
2. Python(version=3.9.19)
3. PostgresSQL
4. Postman
5. VS Code

**Problems**

Some of the error responses are presented here:

**\*Ques: location of soaltee hotel?**

*Ans****:*** *I'm sorry, I do not have information yet but I am still learning and being updated.*

***\**Ques*:* checkin time**

***Ans****: luggage*

**\*Ques: is there gym?**

***Ans****: GoodBye*

**Solution**

Updating the RASA domain, NLU and stories yaml files with relevant information for each question and re-training the model.