Privacy Notice - EY DigiGST

1. Introduction

This Privacy Notice is intended to describe the practices EY follows in relation to the EY DigiGST ("Tool") (QR Code Creation Page) with respect to the privacy of all individuals whose personal data is processed and stored in the Tool.

2. Who manages the Tool?

"EY" refers to one or more of the member firms of Ernst & Young Global Limited ("EYG"), each of which is a separate legal entity and can act as a data controller in its own right. The entity that is acting as data controller by providing this Tool on which your personal data will be processed and stored is Ernst & Young LLP.

The personal data you provide in the Tool is shared with Ernst & Young LLP, who is a member firm of EYG (see "Who can access your information" section below).

The Tool is hosted on SAP Cloud platform.

3. Why do we need your information?

To enable clients of EY which use the EY DigiGST solution for return compliance, generation of E-way bill, generation of E-invoice and generation of B2C Dynamic QR code using this platform. The personal data that is collected is for the sole purpose of creating dedicated client user accounts which will enable clients to access the solution.

The provision of your personal data to us is optional. However, if you do not provide all or part of your personal data, we may be unable to carry out the purposes for processing which are set out above.

4. What type of personal data is processed in the Tool?

The Tool processes the following categories of personal data:

- Name (first name, last name)
- Financial account details (Payee Address (Virtual Payment Address- (which includes your first and last name)
- Payee Name (which includes your first and last name)

This data is sourced from client.

5. Sensitive Personal Data

Sensitive personal data reveals your racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, biometric data, data concerning health or data concerning sex life or sexual orientation.

"EY does not intentionally collect any sensitive personal data from you via the Tool. The Tool's intention is not to process such information."

6. Who can access your information?

Your personal data is accessed in the Tool by the following persons/teams:

- Internal employees of EY DigiGST team for onboarding the users into the system
- The geographical scope of this system would be India.

The access rights detailed above involves transferring personal data in various jurisdictions (including jurisdictions outside the European Union) in which EY operates (EY office locations are listed at www.ey.com/ourlocations). EY will process your personal data in the Tool in accordance with applicable law and professional regulations in your jurisdiction. Transfers of personal data within the EY network are governed by EY's Binding Corporate Rules (www.ey.com/bcr).

7. Data retention

The policies and/or procedures for the retention of personal data in the Tool are:

Data retention is in accordance with EY <u>Records Retention Global Policy</u> and the applicable Global, Area, Region or Country Retention Schedule. *Please provide details of applicable retention period. If you do not have these details, please contact the <u>Records and Information Management (RIM) team</u> within Risk Management for assistance*

Your personal data will be retained in compliance with privacy laws and regulations.

After the end of the data retention period, your personal data will be deleted.

8. Security

EY is committed to making sure your personal data is secure. To prevent unauthorized access or disclosure, EY has technical and organizational measures to safeguard and secure your personal data. All EY personnel and third parties EY engages to process your personal data are obliged to respect your data's confidentiality.

9. Controlling your personal data

EY will not transfer your personal data to third parties (other than any external parties referred to in section 6 above) unless we have your permission or are required by law to do so.

You are legally entitled to request details of EY's personal data about you.

To confirm whether your personal data is processed in the Tool or to access your personal data in the Tool, contact your usual EY representative or email your request to global.data.protection@ey.com.

10. Rectification, erasure, restriction of processing or data portability

You can confirm your personal data is accurate and current. You can request rectification, erasure, restriction of processing or a readily portable copy of your personal data by contacting your usual EY representative or by sending an e-mail to global.data.protection@ey.com

11. Complaints

If you are concerned about an alleged breach of privacy law or any other regulation, contact EY's Global Privacy Leader, Office of the General Counsel, 6 More London Place, London, SE1 2DA, United Kingdom or via email at global.data.protection@ey.com or via your usual EY representative. An EY Privacy Leader will investigate your complaint and provide information about how it will be handled and resolved.

If you are not satisfied with how EY resolved your complaint, you have the right to complain to your country's data protection authority. You can also refer the matter to a court of competent jurisdiction.

12. Contact us

If you have additional questions or concerns, contact your usual EY representative or email global.data.protection@ey.com.