

Simpler / Sunstein

"process foul" - someone is wrongly excluded from a government discussion

COPY EDIT p. 72 - Markets or Government

paragraph 2, sentence one, "but it would be a..."

### FIELD NOTES

Arriving at Dublin

Dublin  
Airport

- you can almost barely tell where you are except for some balloon arcs w/ orange and green left over from St. Patrick's day
- "kiss me I'm Irish" and green socks on other passengers - hard to tell if that is a no-no here
- the ~~way~~ from Dublin to Belfast is really green and bus ride almost entirely rural, sparse, farms but you can see wind turbines and all that (saved some data on this)

Belfast  
City Centre

- ↳ connection is pretty good!
- "don't be antisocial. what does this mean? we can see you" who posted these signs?
- wifi restrictions upon connection  
↳ is this an everywhere kind of thing
- colors: hard to read now every gm truck w/ commercial decoration on the exterior was orange or green, but loads were also blue, can't tell how symbolic that difference is yet

### The house

Jackie & Jim in Muff  
+ Missy the border colly

- really quaint, every surface is covered in patterns & textures that exude comfort from heated blankets to cushy seats
- NO internet! "if you want internet, go to the village"
- Jackie still has 2 phones and uses them to call her sons on diff sides (Dublin & Ballinacorney)
- a son gave her a phone w/ 2 sims as a gift but it was unclear  
↳ ironic bc these tech are for blurring but hard to use
- "RIP" sign in room
- Bar guy, catcall
- safety → the walls
- Taxi guy - tariff
- Barman / sister - girl at bar
- Bar toilet + hat



## DAY 2

- locked doors / getting out
- Bus stop, people there
- TransLink app / card
- library WiFi / digital citizen wireless city
- TV / British / girls' accents computer users

### TOUR

- \* George
  - not scared
  - beg city
  - George knows everyone
  - British border sign / institutional memory
  - Hume / Nobel laureate
  - graphic imagery
  - protestant / catholic good luck + political tactics (ownership / rent, gemy mander, MLK)
- Vodafone bathroom ad
- friends dad is Patrick Donohue & neighbor is John Hume

### \* Lucky Singh, computer BIZ (Richmond Mall), third floor → mango

- not too impacted
- want plan for what he doesn't know
- green cards business
- might cut his biz by 1/3
- people don't worry / aren't scared → memory too strong + recent for ppl to see it happen again
- re-roaming, no idea
- insurance already issuing statements
- customers w/ benefits note that it is changing for them
- "Why are you here" haha / what do you think will happen
- "Indians welcome" attitude

### \* Game.co.uk, Rory

- only talked about Brexit w/ regional manager in November but not again and it was speculation
- surprised that it wasn't revisited
- "coulda, woulda, coulda" - didn't think it's worth going over detailed plans when it's so up in the air
- Christmas - lots of sales from south b/c of favorable exchange rate - good sign that people actually aren't changing behavior yet
- 9/10 customers are from the north
- thought dual-sim question was naive
- companies aren't re-strategizing to address this
- He is jaded about it / speculating about it
- Redding on multi-lineries of products not just phones
- Doesn't know if other companies are changing at all but doesn't think they are
- their company is not talking about it

### \* Chris & Eithan? Erhagan?, car phone wireless

Richmond  
Floor 2

- they don't talk about it / don't want to
- dual sim - only 2 carried, rest online
- 100€ cheaper to buy here than in Letterkenny not about exchange rates
- management also largely doesn't talk about it (in 9-6 hour interview), muted back
- don't see it affecting business much
- most customers from north, only seasonal / bursts from south
- Mr Huagwei leading the dual sim pack
- Chris - newer employee, seems distant from it
- Erhagan - older employee, hasn't traded any long term changes
- customers inside sighing of approval, resounding opinion

Richmond, #1

- \* Vodafone, confident of no change b/c of their model
- Chris think growth has been up, but thinks sales will go down for 02 & other competitors, people don't really ask about it, shipments come from Europe already and don't expect new tariffs

### \* E Connor

media from UK wanted to interview but he pointed the camera away

- sales have been up, reflective of seasonal trends, not really seeing big changes
- jaded about discussion
- management discussing it but they will honor contracts for 24 months after Brexit b/c of the free roaming (only 1 dual SIM, but Samsung redeploying more soon)
- not thinking about what comes after
- people only ask about Brexit in passing related to their phone plans
- generally not worried or affected

Poyleside  
Mall

- only company so far where internally employees were briefed about how to talk about Brexit's impacts on service w/ customers + had a script already prepared

### \* 02, George

- corporate wants everyone to get the same message
- "we will and are committed to supporting you, will let you know updates"
- advises to search online for the statements
- "Dreadful, absolutely dreadful"
- when walking in the other employees directed me to him b/c he's most opinionated
- Business not affected
- people ask about it but it doesn't influence their decisions to renew / stay on



## IDEAS

- City Hall / Guild Hall
- University
- Library
- Local shops

## (MUFF)

### Cerataline

Pilot's Row Centre, Malpas, Cheshire, Cheshire

- Brexit: The Uncivil War
- pension - what is going to happen?
- 17.5 mil → can't dismiss → trying to understand
- "if you don't know, say no" → Irish way
- medical card - gold dust → worried about this (UK and)
- European Referendum → results?
- Scotland similar situation
- Scandinavia → far right rise
- "If you come back in a year we'll be rich" we'll be rich
- smuggling
- misbe medical school put off acceptance
- bonny day (brand stocking - smuggling)
- Belfast - no parliament, holiday - "who speaks for us"
- social media - general disappointment + saying its responsible for his feelings > facts thing
- Leila from Germany

both  
waxed  
on both  
sides

- Maryanne from Donegal
- Anna from Belfast → Berry → Donegal → Berry
- still lack of clarity
- Brexit participate in social media but read news from both sides → dailymail.uk touting anti-immigrant sentiments
- Maryanne: old job when border was diff in 80s meant she didn't know when she'd get home
- Damien: customs / people security
- people will tear down any technological customs post, you will get people to police it instead → will be like the troubles
- DUP / UUP polarizing
- Don't get to vote b/c they're from the south but strong feelings that "we are Irish"
- Farms split along border

## Pilot's Row Centre

Danny (leader), Liam, George, Eugene(?), Lawrence.

"I'm Irish"

"Brexit... tell em to take a hike"

- "a sinking ship is fine if the flag floats" (Lawrence)
- British day - cars about staying UK
- George: grew up in Bogside, Duddy (Jaggy Duddy) was a friend of his
- trying to teach his kids both sides
- can't respect the orange order
- RECS: move to Balcarna
- Ulster Scots as a joke, DUP misguided
- it's a dialect, not a language
- Lawrence: "where the alphabet"
- Insurance / Green card comparisons
- some companies silent until next week
- some talking about it / issuing cards
- George: the way it used to be
- border posts were strict but lots of ways around it
- he was parted down / punched / kicked
- trying to shake down the IRA
- threw vegetables / fruits during troubles
- remembers butcher throwing chickens
- his Sunday dinner (chicken) was confiscated from him once
- All: for 10 years people didn't talk about it
- hard to bring back up again
- some parents teaching kids to be bitter
- they are indifferent about Brexit
- not happy about Cameron being the only apology
- Ian Paisley / Gregory - Protestants who participated in civil rights movements
- Generationality: "kids are the future"
- George: "Facebook They're all on the Facebook ... I should get it too but don't want to"
- my daughter says I'll get addicted"
- George: doesn't want to form an opinion until he knows more, feeling uninformed
- people not changing behavior yet
- Roll eyes upon hearing about Brexit
- just reminds them about the troubles
- "a hard divided" quote - "Jesus said it"
- maybe a full-tech border post would work
- milk spills → baptism joke haha
- offered tea / coffee / cookies / lunch / ... so sweet
- "sweet hardworking"



- insurance: Ford Forward Auto Insurance
- use internet sometimes for news, TV mostly and radio still
  - ↳ think reporting will be porous w/ border
- example: BBC sometimes says "Derry" sometimes "London Derry"

- not thinking about pensions yet
- many offers help / taxi over together
- "conqueror is like Ireland"

- "Peace" Humes quoted 3 times
- trial in the 70s → really thin, lead wiped onto hands of victims by soldiers when being dragged so they're implicated
- broke out in song together → Irish national song (?)
- clouds are parting / sun shining (feeling comment)

#### THURSDAY - tank & skinny's

- TLC - feels like an urban center
- would have no idea you were in Muff
- ↳ buy a newspaper later today

#### Inferences:

- lack of places to adequately discuss the troubles, the Troubles, Brexit etc
  - ↳ escapism?
  - ↳ people prefer not to talk about it (Brexit) to avoid stress b/c it's so uncertain
  - ↳ talking to people in public places is magnetic, they join in openly
  - strong sense of Irish identity despite being on the other side
- the troubles are implicated in every conversation about Brexit; despite people not always openly discussing it, they have obviously not forgotten it yet, many want to share on and are not teaching their kids to be bitter

#### WED NIGHT

- playing / w/ Missy
- Jackie confides in me and mentions Jim's cancer in a quiet voice despite leaning the door unlocked
- technology has a mixed & inconsistent role
  - younger ppl vs older
  - ↳ detached from this but experience through TV / phone / paper / radio

- surprising: sense of humility despite their lived experience in particular, George

- v. openly accepting / communal culture - esp in comm. center people are so kind

- bus driver
- Airbnb / Jackie / Jim
- community center - Leila, staying late, snacks / lunch, "Larc" Danny Boly

when Lawrence got up to leave, George is like "What's your name?" I thought they each other was surprised

#### TO DO:

- \* Borderwalk
- \* Insurance agencies
- \* Newspapers
- \* try the university maybe
- \* Small shops
- \* Taxi companies?
- \* Energy companies / windfarms → there is one close by I think
- \* Bus company TransUnion / TransLink

#### Manille + Greencastle

pics community centre  
 Arne - kids spread abroad Barcelona, Cork, Dublin, China  
 2 mo. died, 30 yrs today in Gallway

- husband (paty) - NI (Derry) - thought would mar cut but her dad died at 57 and he was ill so she stayed w/ mom

- border stories - violence ("William Craig")

- inkst, lightning, paches going down
- in-laws in Derry
- still kids



Meeting w/ Gareth, Pol + Christian → <sup>Gareth 2 guests</sup> Wednesday, 4:30pm  
Rank 4 skinning's

- Walk along border + when Gareth grew up
- cars need to circumvent the obvious route bc of the cement pillars that served as a customs border
- only traces: road paving diff, old customs building, Brexit sign
- New things: mailing post (amazon.co.uk service mentioned) path to the
- Water
- "partial sponsor of bridge"
- collect data today along walk
- Harvard commencement speech

### Manila

En route: taxi

- "DUP only cares about the flag... Brexit is only about the flag"
- it's all rubbish
- used to have to cross border + customs
- is checked out / joking about it

### Beach walk

- vacation homes but some are abandoned
- single daffodil plant??? upper
- mostly felt empty - is this for middle class?  
↳ who could afford two homes
- Rock formations??? → how
- Felt largely empty - even cab driver joking  
3 min "taxi" that you can walk through it  
↓ in 2 mins  
Bus haha just large man mullu



### Greencastle

#### Greencastle Community Center

Aine → death family illness

"not knowledgeable" → not say this but struggle to come up w/ examples

Patty, husband → NI ("Derry boy")  
when dating he would go back and forth and would be v rattled by it

- "guilty of a bad haircut"
- he has 5 sibs but none joined IRA → "surprising"
- she had a sis + bro (died)  
Father passed @ 57 so stayed in Greencastle to take care of her mom
- ppl from Greencastle don't consider Patty as a local despite living there for 27 years

- married at 23
- kids are all over
- school system - prios are diff
- "you're strange, that's why I can tell you"
- Funeral tea / Funeral cigars (not PC / cancer)  
funerals are parties
- woman walks in to plan for a funeral + one call

### Cont!

- 30 year old bday party - Galloway
- "therapeutic culture"
- Not enough jobs here to keep our young → name for kids colloquial "we're"
- Guy who came in to print  
bconvo about internet  
speed: 10 mbps (yikes)  
lightning hit a house and knocked it out  
landline reliance
- "they only want to give us refugees, not companies or jobs"
- "I've threatened you w/ tea" haha
- Tandi dinner → <sup>in how</sup> betting of bailiffs cross-border  
culmate/muff
- sinkfein - unlikd island party  
fernegeol → what's gone many issues